

**ITACA**  
**KC 12-24-28-32**  
**KR 12-24-28-32**  
**KRB 12-24-28-32**

**INSTALLATION, USE AND MAINTENANCE**



**EN**

Translation of the original instructions (in Italian)

Dear Sirs,  
thank You for choosing and buying one of our products. Please read these instructions carefully in order to properly install, operate, and maintain the product.



## **WARNING**

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**We inform users that:**

- **Boilers shall be installed by an authorised company under the requirements set forth by the prevailing rules, in full compliance with the prevailing regulations and standards.**
  - **Anyone entrusting installation to an unqualified installer will be subject to administrative sanctions.**
  - **Boilers must be maintained by qualified personnel only, under the requirements set forth by the prevailing rules.**
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**We hereby inform you that certain models, versions and/or accessories relevant to the products this manual refers to, might not be available in some countries.**

**Therefore, it is recommended to contact the manufacturer or the importer in order to get the necessary information about the actual availability of such models, versions and/or accessories.**

**The manufacturer reserves the right to modify the products and/or its components as deemed necessary, in any moment and without prior notice.**

**This instruction manual is available in two languages, Italian and English, without prejudice to the prevalence of Italian language in case of differences in translation and/or dispute on construction of the text.**

## General notes for installing and maintenance technicians, and users

This instruction manual is an integral and essential part of the product. It shall be supplied by the installer to the user who shall keep it carefully to consult it whenever necessary.

This document shall be supplied together with the equipment in case the latter is sold or transferred to others.



### **DANGER**

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**This equipment has been manufactured to be connected to a room heating system and to a DHW distribution system. Any other use shall be considered unsuitable and dangerous for people, animals, and/or property.**

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The equipment shall be installed in compliance with the prevailing standards and in accordance with the manufacturer's instructions specified in this manual: the manufacturer will not be held responsible for injuries to people and animals and/or damages to property resulting from an incorrect installation.

Damage and/or injury caused by incorrect installation or use and/or damage and/or injury due to non-observance of the manufacturer's instructions shall release the manufacturer from any and all contractual and extra-contractual liability.

Before installing the boiler, check that the technical data correspond to the requirements for its correct use in the system.

Check that the boiler is intact and it has not been damaged during transport and handling. Do not install equipment which is clearly damaged and/or faulty.

Do not obstruct the air intake openings.

Only original accessories or optional kits (including the electric ones) are to be installed.

Properly dispose of the packaging as all the materials can be recycled. The packaging must therefore be sent to specific waste management sites.

After removing the packaging, make sure that its elements (clips, plastic bags, foam polystyrene etc.) are not left within the reach of children as they are potential hazard sources.

In the event of failure and/or faulty functioning, switch off the boiler. Do not attempt to make repairs: contact qualified technicians.

Original parts must be used for all repairs to the boiler.

Non-observance of the above requirements may affect the safety of the boilers and endanger people, animals and/or property.



### **WARNING**

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**The boiler must be serviced periodically as indicated in the relevant section of this manual.**

**Appropriate boiler maintenance ensures efficient operation, environment preservation, and safety for people, animals and objects.**

**Incorrect and irregular maintenance can be a source of danger for people, animals and property.**

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The user is strongly advised to have the system serviced and repaired by qualified personnel, satisfying all prevailing law requirements, and trained to properly carry out these operations.

In the event of long periods of inactivity of the boiler, disconnect it from the electrical power mains and close the gas cock.



## **DANGER**

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**With gas fired boilers, take the following measures if you smell gas:**

- Do not turn on or off electric switches and do not turn on electric appliances.
- Do not ignite flames and do not smoke.
- Close the main gas cock.
- Open doors and windows.
- Contact a Service Centre, a qualified installer or the gas supply company.

**Never use a flame to locate a gas leak.**

**The boiler is designed for installation in the countries indicated on the technical data plate applied both to the package and to the boiler itself: installation in any other country may be a source of danger for people, animals and/or property.**

**The manufacturer will bear no contractual and tortious liability for failure to comply with all the instructions above.**

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## Rapid operating instructions

The following instructions will help you to switch the boiler on quickly and regulate it for immediate use.





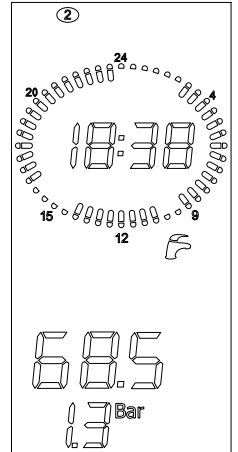
### WARNING



It is presumed that the boiler has been installed by a qualified installer, it has been commissioned and is ready to operate correctly.

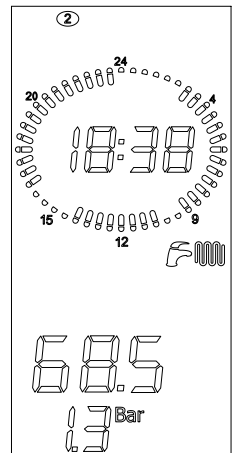
If any accessories have been fitted on the boiler, these instructions will not cover them. You will therefore have to refer to the full boiler instructions as well as to the specific instructions for the accessories.



This manual contains full details of how the boiler works, and full operating and safety instructions.

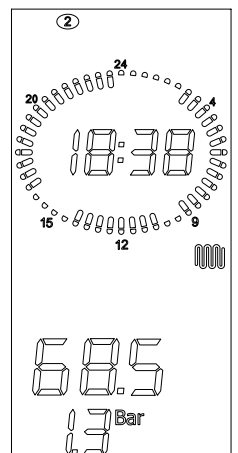
1. Open the gas cock installed ahead of the boiler.
2. Turn the master switch installed ahead of the boiler to **ON**; the boiler display turns on.
3. If you do not wish to activate the CH function, press the  button until displaying the symbol : only the DHW function will be enabled.




4. If you wish to activate both the heating and DHW functions, press the  button until displaying the symbol .



5. If you do not wish to activate the DHW function, press the  button until displaying the symbol : only the CH function will be enabled.
6. To set the domestic hot water temperature, press +/- DHW buttons.
7. To set the heating water temperature, press +/- CH buttons.
8. Set the desired temperature on the (optional) ambient thermostat in the building. The boiler is now ready to operate.



If the boiler shuts down, press button 

If boiler does not resume its operation after three attempts, contact a qualified Service Centre.

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# 1. Instructions for the user

## 1.1 Control panel

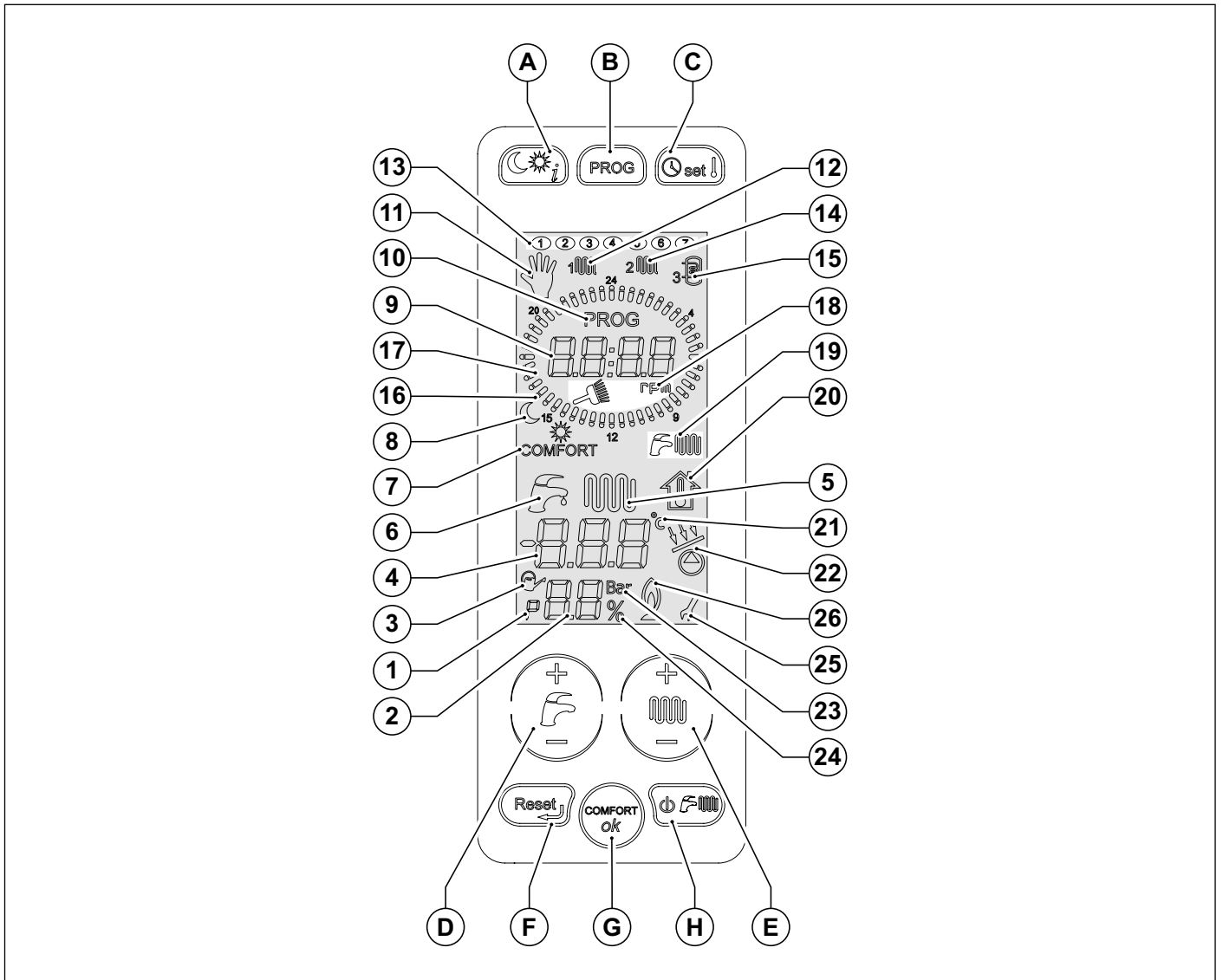







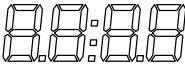















Fig. 1 Control panel

- A. Temperature selection (day/night) and information recall.
- B. Weekly programme for temperature zones and manual programme selection.
- C. Time and ambient temperature setting.
- D. Set the domestic hot water (+/- DHW).
- E. Set the heating water and the boiler parameters (+/- CH).
- F. Alarm reset and back to the starting page during parameter selection.
- G. DHW comfort function setting and confirm button
- H. Operating status selection.

Touch the display in order to activate it. Unless an operation is performed, the display deactivates after 15 seconds.

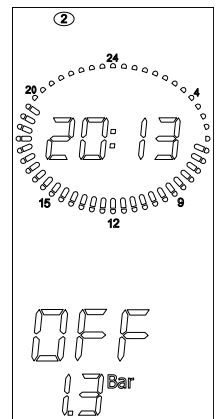
Ref.	Symbol	Steady on	Flashing
1		Indication of "parameter" inside the parameter menu	Not used
2		Displaying of the number of parameters, or of the system pressure, or of the burner power percentage	Not used
3		Automatic filling procedure is active	Not used
4		Indication of the temperatures and values of fault and shut-down parameters	Not used
5		A heating request is present	Displaying of the heating temperature set-point
6		A DHW request is present	Displaying of the DHW temperature set-point
7	COMFORT	DHW "Comfort" function enabled	Not used
8		Current temperature (sun = day; moon = night)	Setting of the two temperatures associated with the sun and the moon
9		Displaying of current time/fan revolutions	Not used
10	PROG	Indicates if the unit is in time slot programming mode	Not used
11		Manual mode operation	Manual mode setting
12		Displaying of zone 1 heating programme	Edit zone 1 heating programme
13		Current day of the week	Edit day of the week
14		Displaying of zone 2 heating programme	Edit zone 2 heating programme
15		Displaying of water heater programme	Edit water heater programme
16		Night time temperature indication	Not used
17		Daytime temperature indication	All lights flashing: automatic mode setting
18		Displaying of the flue cleaning function and of the "rpm" wording to show the number of revolutions per minute	Indicates that you are accessing the flue cleaning function.
19		Instantaneous DHW production and heating functions enabled	Not used
20		Not used	Displaying of set-point

Ref.	Symbol	Steady on	Flashing
21	°C	Indication of the centigrade degrees	Not used
22		Solar pump or solar valve active	Not used
23	Bar	Indication of system pressure measurement unit	Not used
24	%	Percentage indication	Not used
25		During parameter editing, the wrench symbol stays on until the set datum is confirmed.	Not used
26		Lit flame indication	Not used

## 1.2 Interpreting boiler status from display indications

### 1.2.1 Normal operation

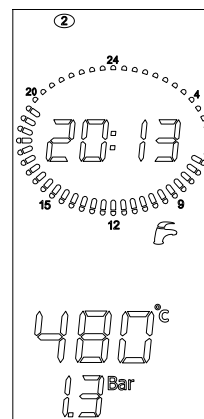
Boiler switch in OFF mode.



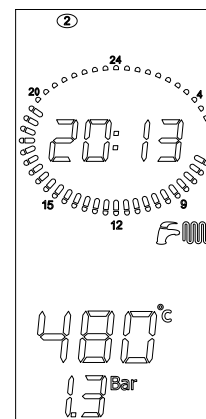
Boiler switch in SUMMER or WINTER mode or CH ONLY.

No active function.

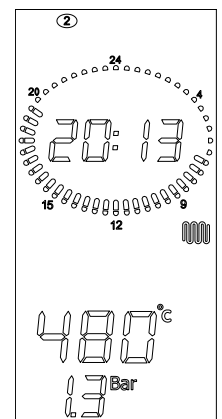
The flow temperature and the heating system pressure are displayed.



SUMMER

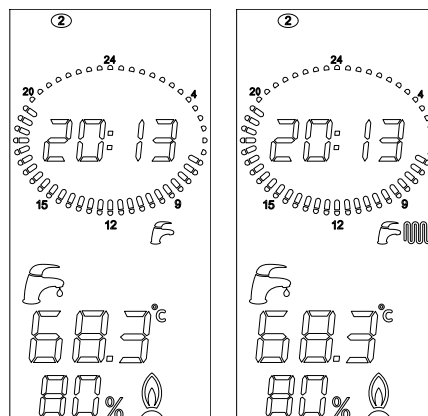


WINTER



CH ONLY

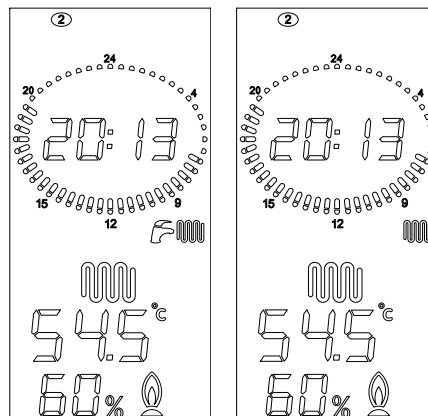
Boiler switch in SUMMER or WINTER mode.  
 DHW function enabled.  
 DHW temperature is displayed.  
 For KC models only.



SUMMER

WINTER

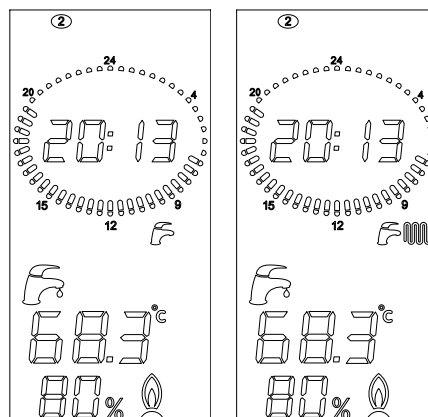
Boiler switch in WINTER mode or CH ONLY.  
 CH function active.  
 The flow water temperature is displayed.



WINTER

CH ONLY

Boiler switch in SUMMER or WINTER mode.  
 External water heater enabled, DHW function enabled.  
 DHW temperature is displayed.  
 For KR and KRB models with optional external water heater, only.



SUMMER

WINTER

### 1.2.2 Malfunction

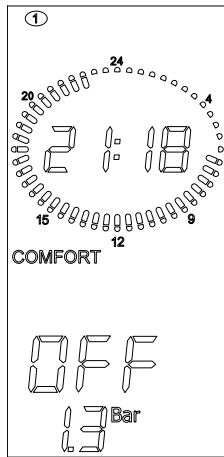
To identify any malfunctions, refer to paragraph *Troubleshooting* on page 81.

### 1.3 Selecting the operating mode

Whenever  key is pressed, the "SUMMER", "WINTER", "CH ONLY", "OFF" modes are enabled in sequence. At this stage, all buttons are enabled.

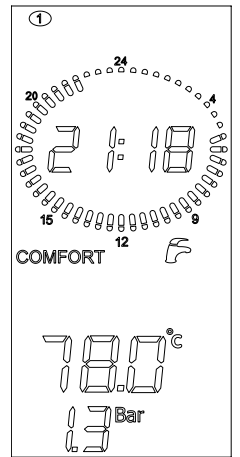
1. "OFF" operating status

When the "OFF" mode is enabled, no function is active.



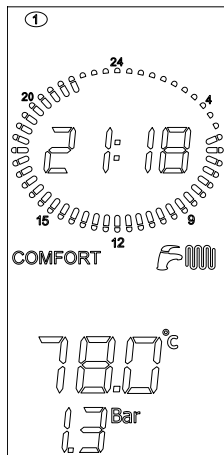
2. "SUMMER" operating status

When the "SUMMER" mode is enabled, only the DHW production function is active.



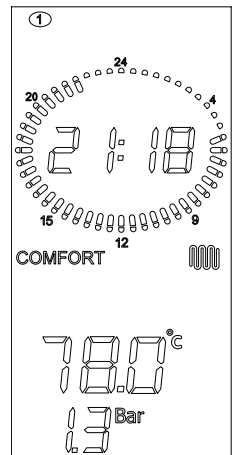
3. "WINTER" operating status

When the "WINTER" mode is enabled, both DHW and CH functions are active.



4. "CH ONLY" operating status

When the "CH ONLY" mode is enabled, only the heating water production function is active.



### 1.4 Adjusting heating and DHW temperature

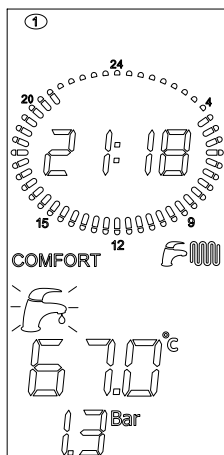
Press button +/- DHW to select the desired DHW temperature.

During selection,  icon will flash.

In the phase in which the icon is flashing, only the buttons to adjust the temperature are enabled.

As soon as button is released, icon will continue flashing for approx. 3 seconds, and temperature value will flash as well.

After this time, value is stored and display standard operation will be restored.



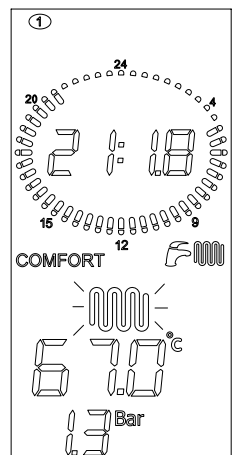
Press +/- CH button to select the desired flow water temperature.

During selection,  icon will flash.

In the phase in which the icon is flashing, only the buttons to adjust the temperature are enabled.

As soon as button is released, icon will continue flashing for approx. 3 seconds, and temperature value will flash as well.

After this time, value is stored and display standard operation will be restored.



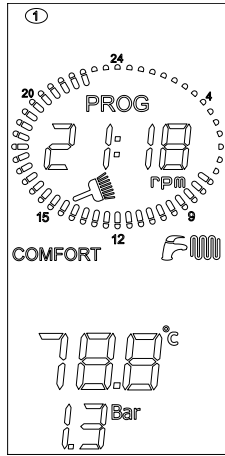
### 1.5 Comfort function enable/disable

This function keeps the plate heat exchanger hot, to minimise the waiting time for the production of DHW. When the "comfort" icon is on, the function is enabled. When it is off the function is disabled and the boiler is in standard DHW operating mode for an instant boiler. For KR/KRB models with CH only, the "comfort" function is not available and thus the word "COMFORT" is always disabled on the display.

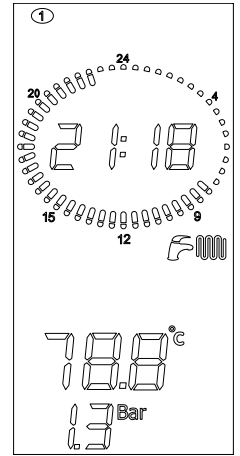
If "comfort" function is enabled (COMFORT icon ON), press "OK" to disable it.

If "comfort" function is disabled (COMFORT icon OFF), press "OK" to enable it.

1. "Comfort" function enabled
2. Press **OK**

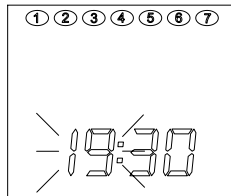


3. "Comfort" function disabled

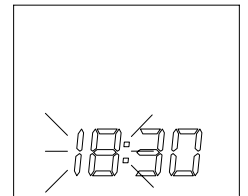


### 1.6 Time setting

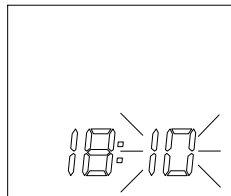
1. To set time, minutes and day of the week, press .



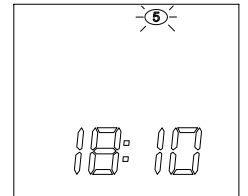
2. Flashing values can be edited by pressing +/- CH buttons. The first value to be modified is "HOURS".





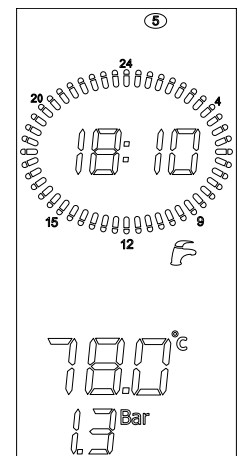
3. Press **OK** to confirm the edited values and shift to next parameter. The second value to be modified is "MINUTES". Flashing values can be edited by pressing +/- CH buttons.



4. Press **OK** to confirm the edited values and shift to next parameter. The third value to be modified is "DAYS". Day of the week can be selected by pressing +/- CH buttons.



5. Press **OK** to confirm the edited value. Press  to access the day and night setting function described in the following paragraph. Press  to quit the function and go back to starting page.

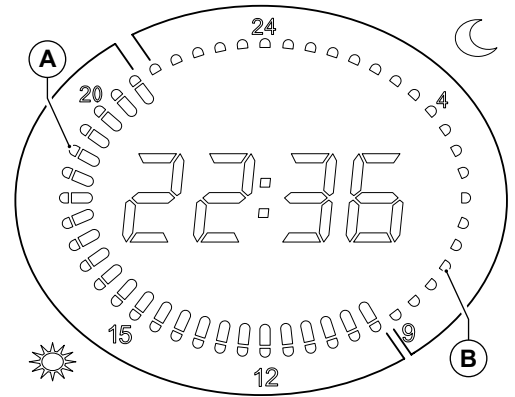


### 1.7 "Day temperature" and "night temperature" setting


When one or more ambient probes are connected to boiler electronic board, two levels of desired ambient temperatures can be set. Boiler will manage the heating request based on the set temperatures, as follows.  
 If no ambient probe is connected to the boiler, temperatures cannot be set.

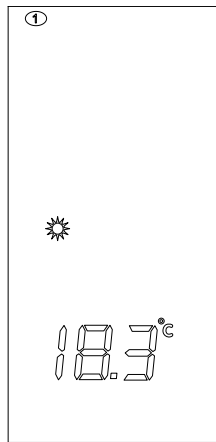
"Day temperature" is identified by the symbol ☀, while "night temperature" by the symbol 🌙.

The "day temperature" is active when bars are on, while "night" temperature is active when bars are off.

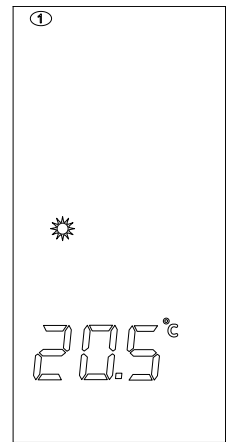


**A** bars on  
**B** bars off

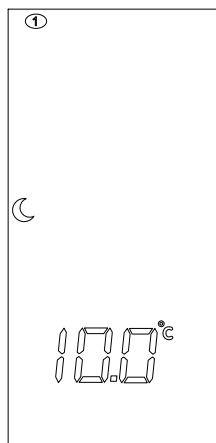
1. Press  twice to access the "day temperature" setting mode.



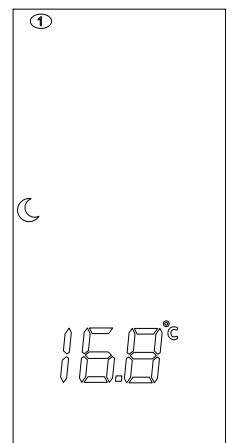
2. Press +/- CH buttons to edit "day temperature" values.



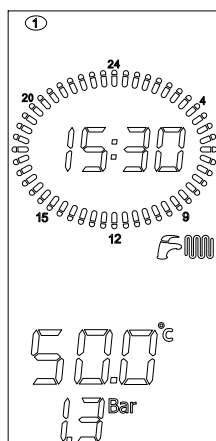
3. Press **OK** to confirm the edited value and enter the "night temperature" setting mode.




4. Press +/- CH buttons to edit "night temperature" values.




5. Press **OK** to confirm the edited value and quit the setting mode.

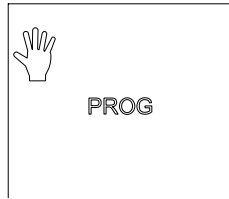


## 1.8 "Manual" programme setting

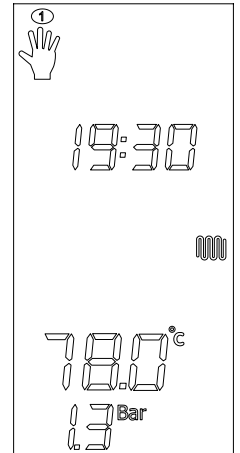
The "manual" mode selection indicated with symbol , allows activating the heating function, 24 hours a day, in both zones at the "day temperature", disabling at the same time zone 1 and zone 2 programming.


External water heater, if there is one, is heated according to the specific programme.

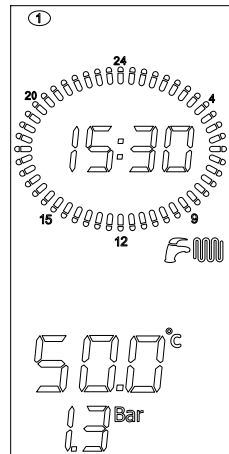
1. Press  to access the manual programme setting mode.




2. Press **OK** to confirm.




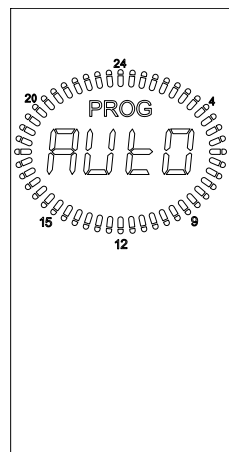
3. Press  to go back to the starting page, namely to quit the function.




## 1.9 "Automatic" programme setting

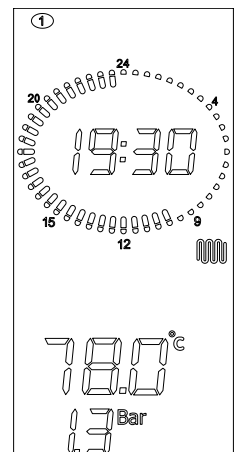
The selection of "automatic" mode, identified by symbol , allows boiler to enable heating of both zones in "day temperature" or "night temperature", based on the programming envisaged for zone 1 and zone 2.

1. Press  twice to access the automatic programme setting mode.




2. Press **OK** to confirm.

3. Press  to go back to the starting page, namely to quit the function.

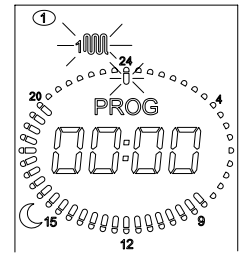




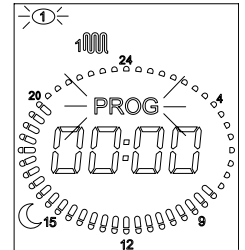
## 1.10 CH programme mode

To access zone 1 heating programme displaying or editing, press  button twice.

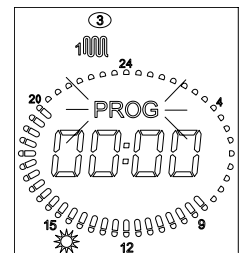
1. The display shows zone 1 symbol flashing, sun or moon symbols, depending on whether bars are on or off at 00:00. Clock lights display the programming connected to day 1 (Monday) and 00:00 bar is flashing.







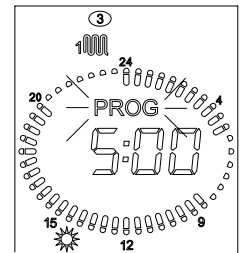
2. Press **OK** to access zone programming function. "PROG" wording starts flashing together with number 1 (Monday).




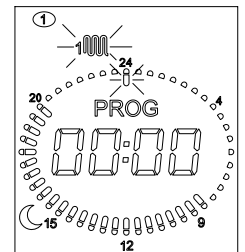
3. The required day can be selected by pressing **+/- CH** buttons.
4. Press **OK** to select the desired day.
5. Now you can associate the day/night level to the desired time of the day.




6. Whenever  /  button is pressed, the sun and moon symbols are alternatively activated (sun = day level; moon = night level).
7. At the same time, close to the current time (flashing bar) clock bar comes on if the  icon is on, and turns off the  icon is off.
8. Current time is indicated by both the clock and the flashing bar.
9. Press **+/- CH** buttons to move inside the different times of the day.



10. To program other days of the week or to program zone 2 and water heater, press .
11. You will go back to the starting page.





Whatever part of the programme can be quit by pressing the  button twice.

The procedure to program zone 2 and water heater, is very similar to the one followed to program zone 1.

Press the  button to access, in sequence, to the following 4 programmes: manual; zone 1; zone 2; water heater.


If ambient probes are connected, the "day temperature" and the "night temperature" levels will acquire the temperature value, and heating will be active until the temperature measured by the ambient probe reaches the preset value for the different time slots.


When no ambient probe is connected, the two day/night levels will acquire the on and off values.

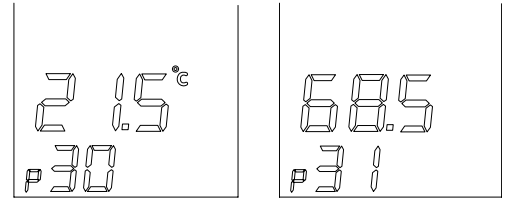
Heating is ON in the selected periods with the  icon, while it is OFF in the selected periods with the  icon.

In case of connection with "Open Therm" Remote Control, that zone shall not be managed by boiler boards, as it will be directly managed by the remote control and, as a consequence, zone programming will be inhibited.

## 1.11 Parameter display

Press  to scroll the different parameter values.

You can quit this function at any time by simply pressing the  button.  
To find the meaning of all parameters, see *TSP parameters* on page 53.




Par.	DESCRIPTION
P30 - TSP30	<b>External temperature</b> displaying (if an external probe is installed).
P31	<b>Flow temperature</b> displayed.
P32	<b>Calculated nominal flow temperature</b> is displayed. If an external probe is not installed the flow temperature manually set on the boiler is displayed. If an external probe is installed the flow temperature automatically set by the boiler on the basis of the thermoregulation curves is displayed.
P42	<b>DHW temperature</b> displaying (for KC models).
P42	<b>DHW temperature</b> displaying.
P43	<b>Boiler return temperature</b> displaying.
P44	<b>Water heater temperature</b> displaying (for KR/KRB models with installed water heater probe). Cold water temperature displaying (KC models only).
P45	<b>Flue gas temperature</b> displaying.
P46	<b>Solar collector temperature</b> displaying (if optional solar collector probe is installed).
P47	<b>Solar valve temperature</b> displaying (if a solar valve is installed).
P48	<b>Solar water heater</b> temperature or <b>solar valve</b> temperature displaying (if the water heater probe or solar valve probe are installed on additional solar board).

Tab. 1 Displayable parameters with info button



## 1.12 Failures that cannot be reset


The display shows the failure based on the corresponding error code (see *Troubleshooting* on page 81).

Some failures can be reset through the  key, while some others are self-resettable (refer to the following paragraph).  
If failures cannot be reset but are of the self-resettable type, no key will be enabled and only the LCD back-lighting will be on.  
As soon as the error cause is eliminated, the failure signal will disappear from the interface.  
The interface is enabled and after 15 seconds is disabled, unless a button is pressed.

## 1.13 Resume boiler function

The display shows the failure based on the corresponding error code (see *Troubleshooting* on page 81).

Some failures can be reset through the  key, while some others are self-resettable.  
If shut-downs can be reset (E01, E02, E03, E40, E80, E86, E87), the reset key and the LCD back-lighting will always be on.  
The only active key you can press is the  key.

When the  key is pressed and boiler is under the correct conditions, the error is reset. The failure signal will disappear from the interface.

The interface is enabled and after 15 seconds is disabled, unless a button is pressed.

## 1.14 Boiler operation

### 1.14.1 Switching on




#### DANGER

---

**It is presumed that the boiler has been installed by a qualified installer, it has been commissioned and is ready to operate correctly.**

---

- Open the gas shut-off cock.
- Turn the master switch installed ahead of the boiler to ON.
- The display turns on and indicates the function currently active (see *Interpreting boiler status from display indications* on page 11).
- Select boiler operating mode by pressing  button on the touch-screen: OFF, SUMMER, WINTER, CH ONLY (see *Selecting the operating mode* on page 13).
- Set desired CH temperature (see *CH function* on page 19).
- Set the desired temperature value for domestic hot water (KC or KR/KRB models with optional external water heater) (see *DHW function* on page 20).
- If one or more ambient probes or an external thermostat are present, set the desired ambient temperature value and the weekly programming.



#### WARNING

---

**Should the boiler be left inactive for a long time, particularly when boiler is propane-fired, ignition might be difficult. Before starting the boiler switch on another gas powered device (e.g. kitchen range). Beware that even by following this procedure, the boiler might still shut down once or twice. Press the RESET button to restore boiler operation.**

---


### 1.14.2 CH function

To set the water temperature for central heating, press the +/- CH buttons.

Heating temperature adjustment range depends on the selected operating range.:

- standard range: from 20°C to 78°C (pressing +/- CH);
- reduced range: from 20°C to 45°C (pressing +/- CH).


Operation range selection is to be implemented by an installer or a qualified Service Centre (see par. *Selecting the operating range in heating mode* on page 52).

During temperature setting, the  symbol flashes on the screen and the CH current temperature setting is displayed.

When the CH system requests heat from the boiler, the LCD displays the CH symbol  and the current CH flow water temperature.

The waiting time between one boiler ignition and the following one, in order to avoid the boiler coming on and off when in central heating mode, is between 0 and 10 minutes (4 by default), which can be changed with parameter **P11**.

Should water temperature in the system fall below set minimum value, between 20°C and 78°C (default value 30°C for standard range, 20°C for reduced range) to be edited with the **P27** parameter, the waiting time is reset and the boiler re-ignites.

The burner ON symbol  shows while the burner is operating.


### 1.14.3 DHW function

DHW production function is enabled on KC model and on KR/KRB models with external water heater (optional).

DHW production function is enabled in one of the following operating modes: SUMMER or WINTER.

Such function has always priority over CH water supply.

To set the domestic hot water temperature, press +/- **DHW** buttons.

During temperature setting, the  symbol flashes on the screen and the DHW current temperature setting is displayed.

#### KC Model

For KC model, DHW temperature may be set within a range from +35 °C to +57 °C.



#### WARNING

---

**A flow limiter is installed within the boiler, which limits DHW output flow rate.**

**This limit value is: 10 litres per minute for KC 12 model; 13 litres per minute for KC 24 model, 14 litres per minute for KC 28 model, and 16 litres per minute for KC 32 model.**

---

#### KR/KRB Models

On KR/KRB models with external water heater (optional) and water heater temperature probe (optional, supplied by the manufacturer; included in the standard supply for KRB model), temperature range is between 35 °C and 65 °C.

On KR/KRB models with external water heater (optional) and water heater probe (optional, supplied by the manufacturer; included in the standard supply for KRB model), every 15 days the anti-legionella function will be enabled, consisting in raising the water heater temperature to 65°C for 30 minutes independent of other settings.

### 1.14.4 Comfort function (KC model only)

The COMFORT function keeps the plate heat exchanger hot, to minimise the waiting time for the production of DHW.

Enable COMFORT function by pressing the corresponding button on the display (see *Comfort function enable/disable* on page 14).

### 1.14.5 Freeze protection function

This boiler is fitted with a freeze protection system, which works when the following functions are activated: OFF/SUMMER/WINTER/CH ONLY.



#### DANGER

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**The freeze protection function only protects the boiler, not the whole heating system.**

---

The central heating system can be effectively protected against icing by using specific anti-freeze products that are suitable for multi-metal systems.



#### WARNING

---

**Do not use anti-freeze products for car engines, and check the effectiveness of the product used over time.**

---

In case burner cannot be ignited due to the lack of gas, the freeze protection functions are anyway enabled through the circulation pumps.

#### 1.14.5.1 Ambient probe freeze protection function

If the boiler board is OFF, or in DHW ONLY mode, and the ambient probes detect a temperature below 5°C, a heating request to heat the probe-controlled room is launched.

The heating function ends when the probe ambient temperature reading reaches +6°C.

#### 1.14.5.2 Flow freeze protection function

When the heating water temperature sensor detects a water temperature of +5 °C, the boiler switches on and stays on at its minimum heat output until the temperature reaches +30 °C or 15 minutes have elapsed.

The pump continues to operate even if the boiler shuts down.

#### 1.14.5.3 Plate heat exchanger freeze protection function (only KC model)

When the DHW temperature sensor detects a water temperature of +5°C, the boiler switches on and stays on at its minimum heat output until the DHW temperature reaches +10°C or 15 minutes have elapsed (the deviating valve is in the DHW position).

During the DHW freeze protection operation the temperature detected by the flow probe is constantly checked, and in case it reaches +60 °C the burner is switched off.

The burner is switched on again if the operation request in anti-freeze mode is still present and the flow temperature is below +60°C. The pump continues to operate even if the boiler shuts down.

#### 1.14.5.4 Water heater freeze protection function (for KR/KRB models with external water heater).

The water heater probe measures the temperature of water in the cylinder. When this temperature is less than 5°C a water heater freeze protection function begins: the circulating pump begins working and the burner is switched on.

In KR/KRB models featuring an external water heater (optional) for the production of DHW with an NTC type temperature sensor (10 kΩ @ β=3435; refer to water heater technical specifications) the freeze protection function also protects the water heater.

When water heater temperature sensor detects a water temperature of +5 °C, the boiler switches on and stays on at its minimum heating output until the temperature of the water in the heater reaches +10 °C or 15 minutes have elapsed.

The pump continues to operate even if the boiler shuts down.

During the water heater freeze protection operation the temperature detected by the flow probe is constantly checked, and in case it reaches +60°C the burner is switched off.

The burner is switched on again if the operation request in anti-freeze mode is still present and the flow temperature is below +60°C.

#### 1.14.6 Anti-seize function

If the boiler remains inactive and connected to the power mains, the circulation pump and the deviating valve (if any) will be shortly enabled every 24 hours so as to avoid any shut-down.

The same applies to the relay which can be freely programmed whenever this latter is used to power a recirculation pump or a deviating valve.

#### 1.14.7 Operation with external probe (optional)

Boiler can be connected to a probe measuring the external temperature (optional - not compulsory, supplied by the manufacturer)

Once the external temperature value is known, the boiler will automatically adjust the heating water temperature: increasing it as the external temperature decreases and decreasing it as the external temperature increases. This will both improve room comfort and reduce fuel consumption. Standard and reduced range max. temperature values will nevertheless be respected.

This boiler operating mode is called "sliding temperature operation".

Heating water temperature varies based on a programme written inside boiler electronic microprocessor.

With an external sensor, the +/- CH buttons no longer set the heating water temperature, and become buttons for changing the fictitious ambient temperature, namely the desired theoretical temperature in the rooms to be heated.

During temperature setting, the fictitious ambient temperature  symbol flashes on the display and the value being set is shown.

For optimal curve adjustment, a position close to +20 °C is recommended.

For further details on sliding temperature operation, refer to paragraph *Installation of the (optional) external probe and sliding temperature operation* on page 50.



#### **WARNING**

---

**Only original external temperature probes supplied by the manufacturer must be used.**

**The use of non-original external probes, not supplied by the manufacturer, may affect the operation of the external probe itself and of the boiler.**

---

### 1.14.8 Operation with (optional) remote control

The boiler can also be connected to a Remote Control (optional - not compulsory, supplied by the manufacturer) so as to manage several boiler parameters, such as:

- Boiler status selection.
- Ambient temperature selection.
- CH system water temperature selection.
- DHW temperature selection.
- CH system and (optional) external water heater activation time programming.
- CH system activation time programming.
- Boiler diagnostics display.
- Boiler reset and other parameters.

To connect the Remote Control, see *Installation and operation with Open Therm Remote Control (optional)* on page 52.



#### **WARNING**

---

**Only use original Remote Controls supplied by the manufacturer.**

**The use of non-original remote controls, not supplied by the manufacturer, may affect Remote Control and boiler operation.**

---

### 1.15 Boiler shut-down

The boiler shuts down automatically if a malfunction occurs.


To determine the possible causes of malfunction, see *Troubleshooting* on page 81.

Below is a list of shut-down types and the procedure to follow in each case.

#### 1.15.1 Burner shut-down

Fault code **E01** is displayed flashing on the display in the event of burner shut-down due to missing flame.

If this happens, proceed as follows:

- check that the gas cock is open and light a kitchen gas ring for example to check the gas supply;
- once having checked if the fuel is available, press the  button to restore burner operation: if, after two starting attempts, the boiler still fails to start and enters the shut-down mode again, contact a service centre or qualified personnel for maintenance.



#### **WARNING**

---

**If the burner shuts down frequently, there is a recurring malfunction, so contact a service centre or a qualified service engineer to carry out the maintenance.**

---

#### 1.15.2 Shut-down due to incorrect air/flue gas system draught

The boiler is equipped with a safety device for flue gas exhaustion check.

Should an air intake/flue gas venting system malfunction occur, the control device will shut down the boiler by interrupting the gas supply to the boiler and the LCD will display the code **E03**:

In this case, contact a Service Centre or a qualified service engineer to carry out the maintenance.

### 1.15.3 Shut-down due to low water pressure

#### 1.15.3.1 KC model with automatic filling enabled (P94 = 1)

In case the system pressure falls below 0.4 bar, the safety water pressure switch triggers and the display shows both fault code **E04** and the current pressure. All buttons are disabled.



When automatic filling is activated, symbol  and pressure current value are displayed.

As soon as pressure reaches 1 bar, automatic filling will be completed, and display standard screen will appear again.

If, on the other hand, automatic filling cannot be successfully completed, error **E08** will occur (see *Shut-down due to incorrect filling procedure (KC, only)* on page 24).



#### 1.15.3.2 KC model with automatic filling disabled (P94 = 0) and KR/KRB models

If "shut-down due to insufficient pressure in system" error **E04** starts flashing (indicating safety water pressure switch triggering), fill the system by opening the filler cock (see Fig. 2 Filler cocks).

**E04** error is displayed when system pressure drops below 0.4 bar; error will be automatically reset as soon as system pressure reaches 1.0 bar.

Water pressure must be 1±1.3 bars while the boiler is cold.

In order to restore water pressure, proceed as follows:

Turn filler cock **A** anticlockwise to fill the boiler with water.

Keep filler cock **A** open until the control panel shows a value of 1±1.3 bar;

Shut the filler cock by turning the knob clockwise.

If the boiler still fails to operate, contact a Service Centre or a qualified service engineer to carry out the maintenance.



**DANGER**

**Make sure you close filler cock (A) carefully after filling procedure is completed.**

**If the filler cock is not correctly closed, when the pressure increases, error E09 may be displayed and the heating system safety valve may activate and discharge water.**

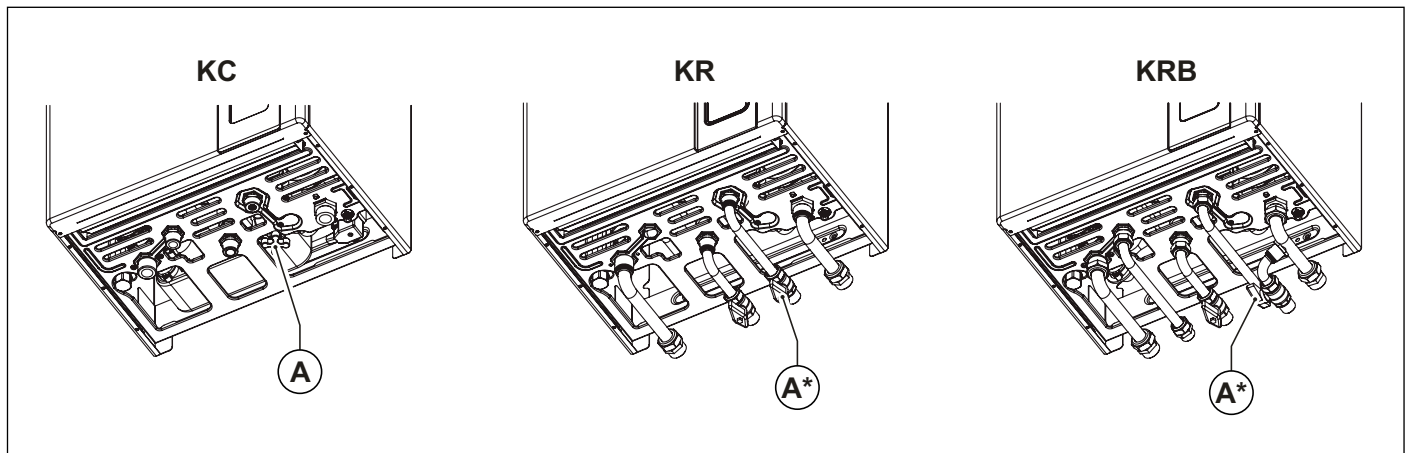


Fig. 2 Filler cocks

(\*) optional

#### 1.15.4 Shut-down due to incorrect filling procedure (KC, only)

Error **E08** indicates that the automatic filling procedure has not been successfully completed.

Two cases are possible:

1. System pressure above 0.4 bar
2. System pressure below 0.4 bar

##### **System pressure above 0.4 bar**


When the **RESET** button is pressed, boiler is reset and display goes back to standard screen.

If the automatic filling occurs correctly the display shows the standard screen.

If automatic filling is not correctly carried out, error E08 will be displayed again.



##### **System pressure below 0.4 bar**

Press the **RESET** button to activate the system automatic filling again, which will be signalled by the symbol  appearing on the display.

If the automatic filling occurs correctly the display shows the standard screen.

If automatic filling is not correctly carried out, error E08 will be displayed again.



#### 1.15.5 Alarm due to temperature probe malfunction

The following fault codes are shown on the display in the event of burner shut-down due to a temperature probe fault:

- **E05** for the CH probe; in this case the boiler does not work.
- **E06** for the DHW probe (KC model only); in this case the boiler works in heating mode only, whereas the DHW function is disabled.
- **E12** for DHW inlet probe (KC model only) and for external water heater probe (KR/KRB models). In this case, the boiler works in central heating mode only, and the DHW function is disabled.
- **E15** for the return probe; in this case the boiler does not work.
- **E44** for the ambient probe 1 (SA1); in this case the boiler does not work.
- **E45** for the ambient probe 2 (SA2); in this case the boiler does not work.



#### **WARNING**

---

**In any case, contact a service centre or qualified personnel for maintenance.**

---

#### 1.15.6 Shut-down for fan malfunction

The fan operation is constantly monitored and in case of malfunction the burner goes off; the code **E40** flashes on the display.

This mode is maintained until the fan recovers normal working parameters.

If the boiler does not start and remains in this mode, contact a service centre or a qualified service engineer to carry out the maintenance.

#### 1.15.7 Alarm due to (optional) external temperature probe malfunction

In case of external temperature probe failure, boiler will continue to operate, but the "sliding temperature" operation will be disabled. Heating water temperature is adjusted based on the value set with +/- **CH** buttons that, in this case, are no longer used to adjust fictitious ambient temperature.

Contact a service centre or a qualified service engineer for maintenance.



### 1.15.8 Alarm due to (optional) Remote Control connection malfunction

The boiler recognises whether or not there is a Remote Control (optional, not compulsory).

If the boiler does not receive information from the Remote Control after the Remote Control itself is connected, the boiler attempts to re-establish communication for 60 seconds, after which the fault code **E31** is shown on the remote control display.

The boiler will continue to operate according to the settings on the touch screen and ignore the Remote Control settings.



#### **WARNING**

---

**Contact a service centre or a qualified service engineer to carry out the maintenance.**

---

The remote control can indicate faults or shut-down conditions and can also restore boiler operation after shut-down up to a maximum of 3 times in a 24 hour period.

If the maximum number of attempts is reached, fault code **E99** is shown on the boiler display.

To reset error **E99**, disconnect and reconnect the boiler from the mains power.

### 1.16 Maintenance



#### **WARNING**

---

**The boiler must be serviced periodically as indicated in the relevant section of this manual.**

**Appropriate boiler maintenance ensures efficient operation, environment preservation, and safety for people, animals and objects.**

**Boilers must be maintained by qualified personnel only, under the requirements set forth by the prevailing rules.**

---

### 1.17 Notes for the user



#### **WARNING**

---

**The user may only access parts of the boiler that can be reached without using special equipment or tools. The user is not authorised to remove the boiler casing or to operate on any internal parts.**

**No one, including qualified personnel, is authorised to modify the boiler.**

**The manufacturer shall not be held responsible in case of damage to people, animals, or property due to failure to follow the above mentioned instructions.**

---

## 2. Technical features and dimensions

### 2.1 Technical features

This boiler is equipped with a fully pre-mixed gas burner. The following models are available:

- **KC** condensing boiler with sealed chamber and forced draught, supplying CH water and instant DHW production;
- **KR** condensing boiler with sealed chamber and forced draught, supplying CH water only.
- **KRB** condensing boiler with sealed chamber and forced draught, supplying CH water only; with 3-way deviating valve for connection to external water heater (optional).

The following power rates are available:

- **KC 12, KR 12, KRB 12**: with heat output of 12.0 kW
- **KC 24, KR 24, KRB 24**: with heat output of 23.7 kW
- **KC 28, KR 28, KRB 28**: with heat output of 26.4 kW
- **KC 32, KR 32, KRB 32**: with heat output of 30.4 kW

All models are equipped with electronic ignition and ionisation flame control device.

The boilers meet local applicable Directives enforced in the country of destination, which are stated on their rating plate.

Installation in any other country may be a source of danger for people, animals and property.

The key technical features of the boilers are listed below.

#### 2.1.1 Manufacturing characteristics

- IPX5D electrically protected control panel.
- Integrated, modulating electronic safety board.
- Electronic start-up with built-in igniter and ionisation flame detection.
- Stainless steel, fully pre-mixed burner.
- Mono-thermal, high efficiency, composite and stainless steel heat exchanger with air purging device.
- Twin shutter modulating gas valve with constant air/gas ratio.
- Modulating, electronically managed combustion fan.
- High-efficiency CH circulation pump with built-in air purging device.
- Heating circuit pressure sensor.
- Heating flow water temperature probe (double).
- DHW temperature probe (KC).
- Flue gas thermostat on discharge tower
- Flue gas probe on primary heat exchanger.
- Integrated, automatic by-pass.
- 10 litre expansion vessel.
- System manual filler cock (KC).
- System manual discharge cock.
- Automatic filling solenoid valve (KC).
- DHW plate heat exchanger made of stainless steel (KC).
- Motorised deviating valve (KC and KRB).
- DHW flow meter (KC).
- DHW flow-limiting device - 10 litre/min (KC 12), 13 litre/min (KC 24), 14 l/min (KC 28) and 16 l/min (KC 32).
- Air pressure switch.

#### 2.1.2 User interface

- Touch interface with built-in LCD to display and boiler operating condition control: OFF, WINTER, SUMMER and CH ONLY.
- CH water temperature regulator: 20-78 °C (standard range) or 20-45 °C (reduced range).
- DHW water temperature regulator: 35-57 °C (KC); 35-65 °C (KR/KRB with external water heater, optional).

### 2.1.3 Operating features

- CH electronic flame modulation with timer-controlled rising ramp (60 seconds, adjustable).
- DHW electronic flame modulation (KC and KR/KRB models with optional external water heater).
- DHW priority function (KC and KR/KRB models with optional external water heater)
- Flow freeze protection function: ON at 5°C; OFF at 30°C or after 15 minutes of operation if CH temperature > 5 °C.
- DHW freeze protection function (KC): ON at 5°C; OFF at 10°C or after 15 minutes of operation if CH temperature > 5 °C.
- Water heater freeze protection function (for KR/KRB models with optional external water heater and NTC probe): ON at 5 °C; OFF at 10 °C or after 15 minutes of operation if water heater temperature is > 5°C.
- Timer-controlled flue cleaning function: 15 minutes.
- Anti-legionella function (KR/KRB with optional external water heater);
- CH Maximum heat input parameter adjustment.
- Ignition heat input adjustment parameter.
- Pre-selection of the heating range: standard or reduced.
- Ignition flame propagation function.
- CH thermostat timer: 240 seconds (adjustable).
- Heating pump post-circulation function, freeze protection and flue cleaning modes: 30 seconds (adjustable).
- DHW post-circulation function (KC and KR/KRB with optional external water heater): 30 seconds.
- Post-circulation function for heating temperature > 78 °C: 30 seconds.
- Post-ventilation function after operation: 10 seconds.
- Post-ventilation function for CH temperature >95 °C.
- Circulation pump and deviating valve anti-seize function: 30 seconds of operation after 24 hours of inactivity.
- Ready for connection to an ambient thermostat.
- Ready for operation with an external probe (optional, supplied by the manufacturer).
- Ready for operation with an OpenTherm remote control (optional, supplied by the manufacturer).
- Ready for operation with a module for different temperature zones.
- Ready for integration with solar collectors.
- Ready for chronothermostat function on the boiler, in combination with two ambient probes.
- Anti-water hammer function: adjustable from 0 to 3 seconds via parameter **P15**.

## 2.2 Dimensions

### KC model

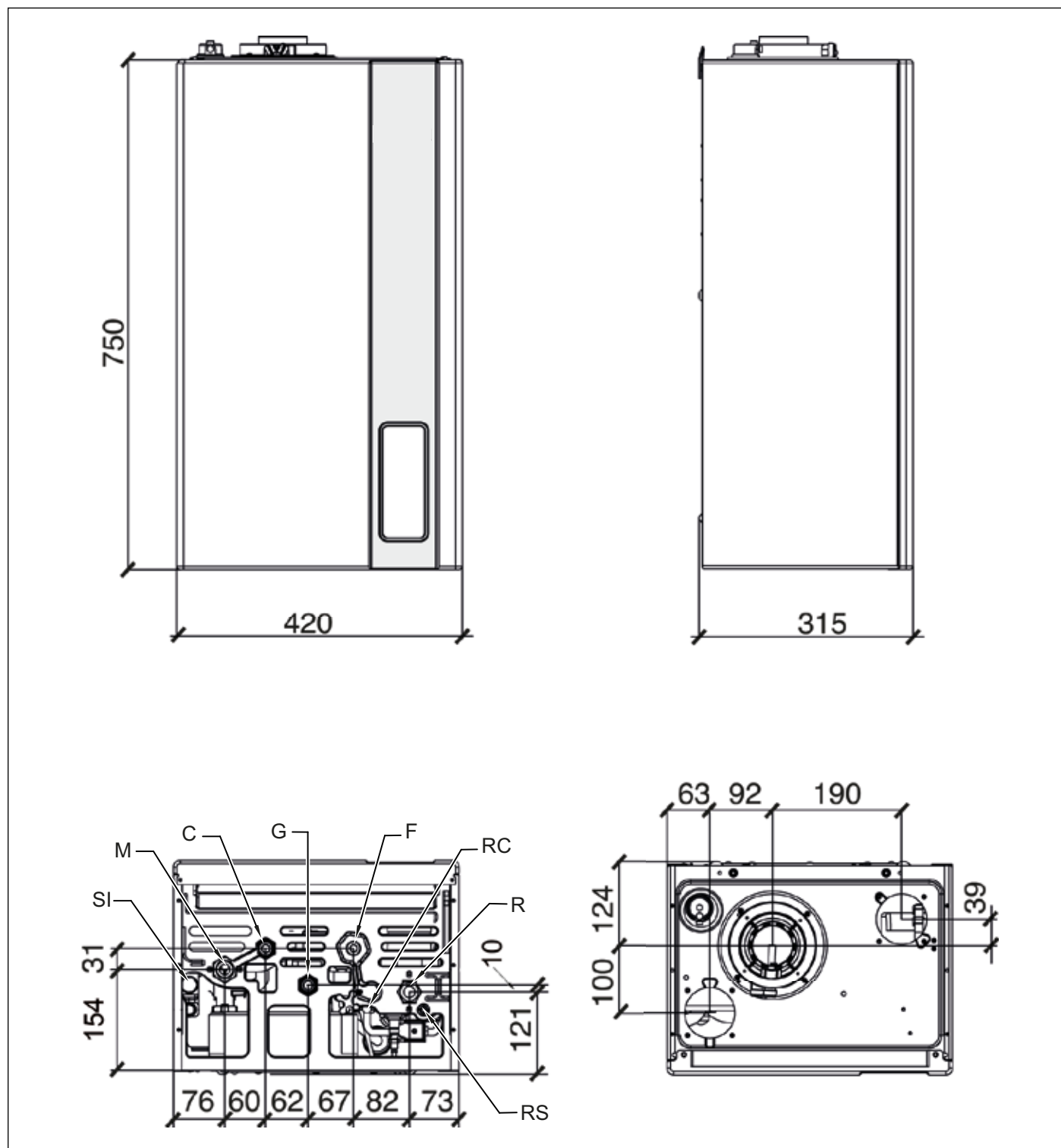
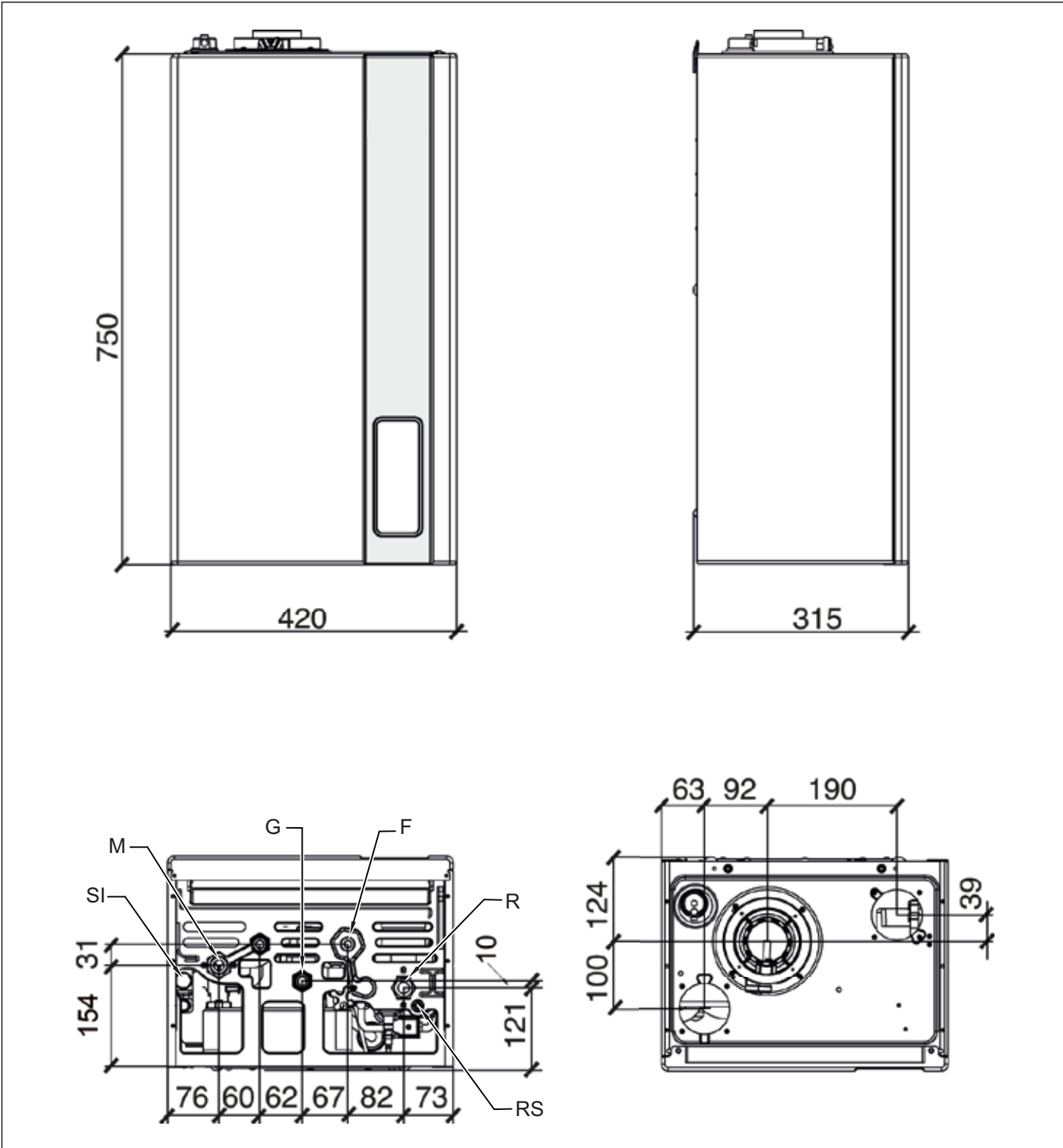


Fig. 3 KC model dimensions

- SI Trap inspection cap
- M CH system flow (3/4")
- C DHW outlet (1/2")
- G Gas inlet (1/2")
- F Cold water inlet (1/2")
- RC Filler cock
- R CH system return (3/4")
- RS System discharge cock.

**KR model**



*Fig. 4 KR model dimensions*

- SI Trap inspection cap
- M CH system flow (3/4")
- G Gas inlet (1/2")
- F Cold water inlet (1/2")
- R CH system return (3/4")
- RS System discharge cock.

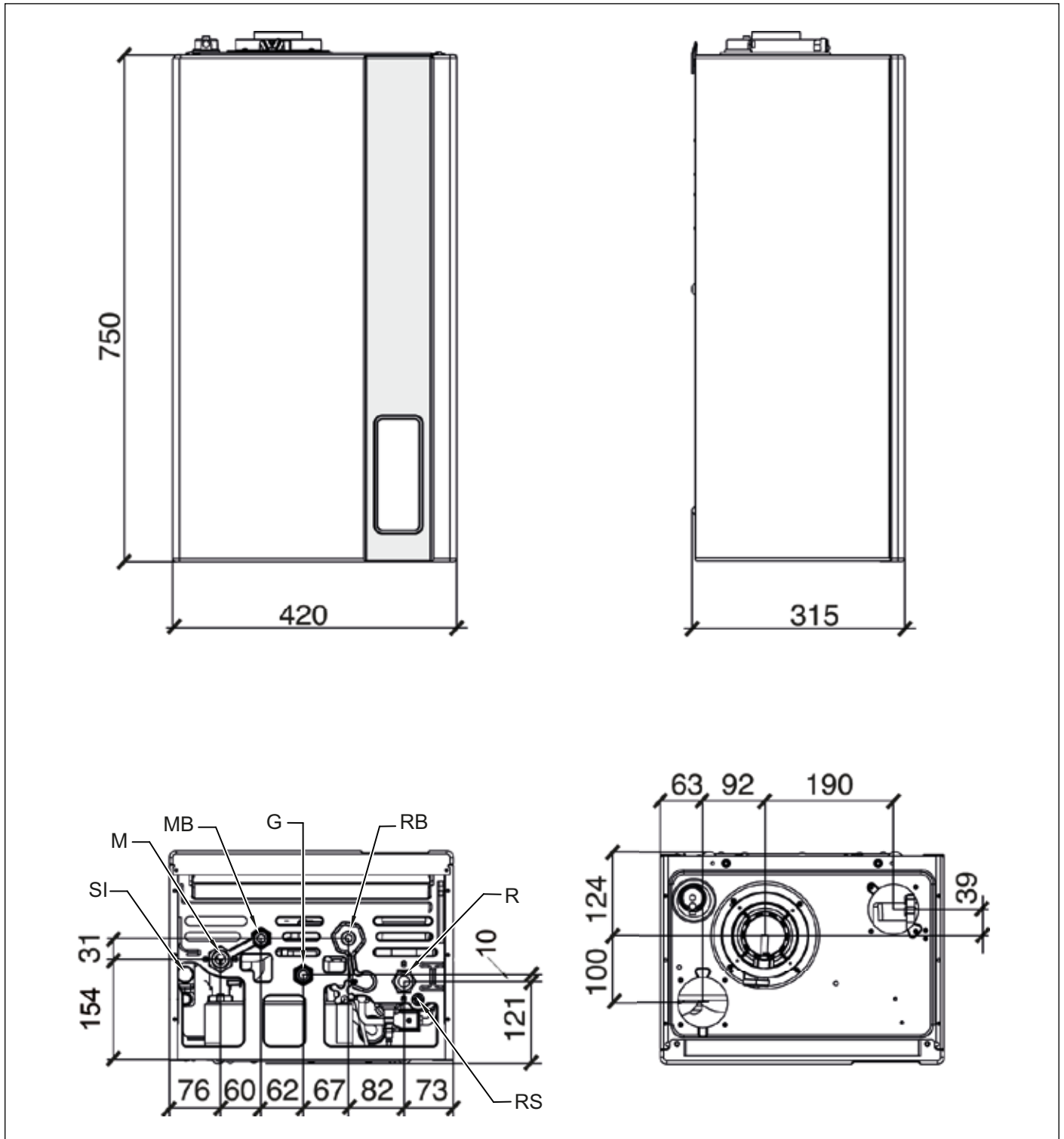


Fig. 5 KRB model dimensions

- SI Trap inspection cap
- M CH system flow (3/4")
- MB Water heater secondary flow (1/2")
- G Gas inlet (1/2")
- RB Water heater secondary return (1/2")
- R CH system return (3/4")
- RS System discharge cock.

## 2.3 Hydraulic diagrams

### 2.3.1 KC model hydraulic diagram

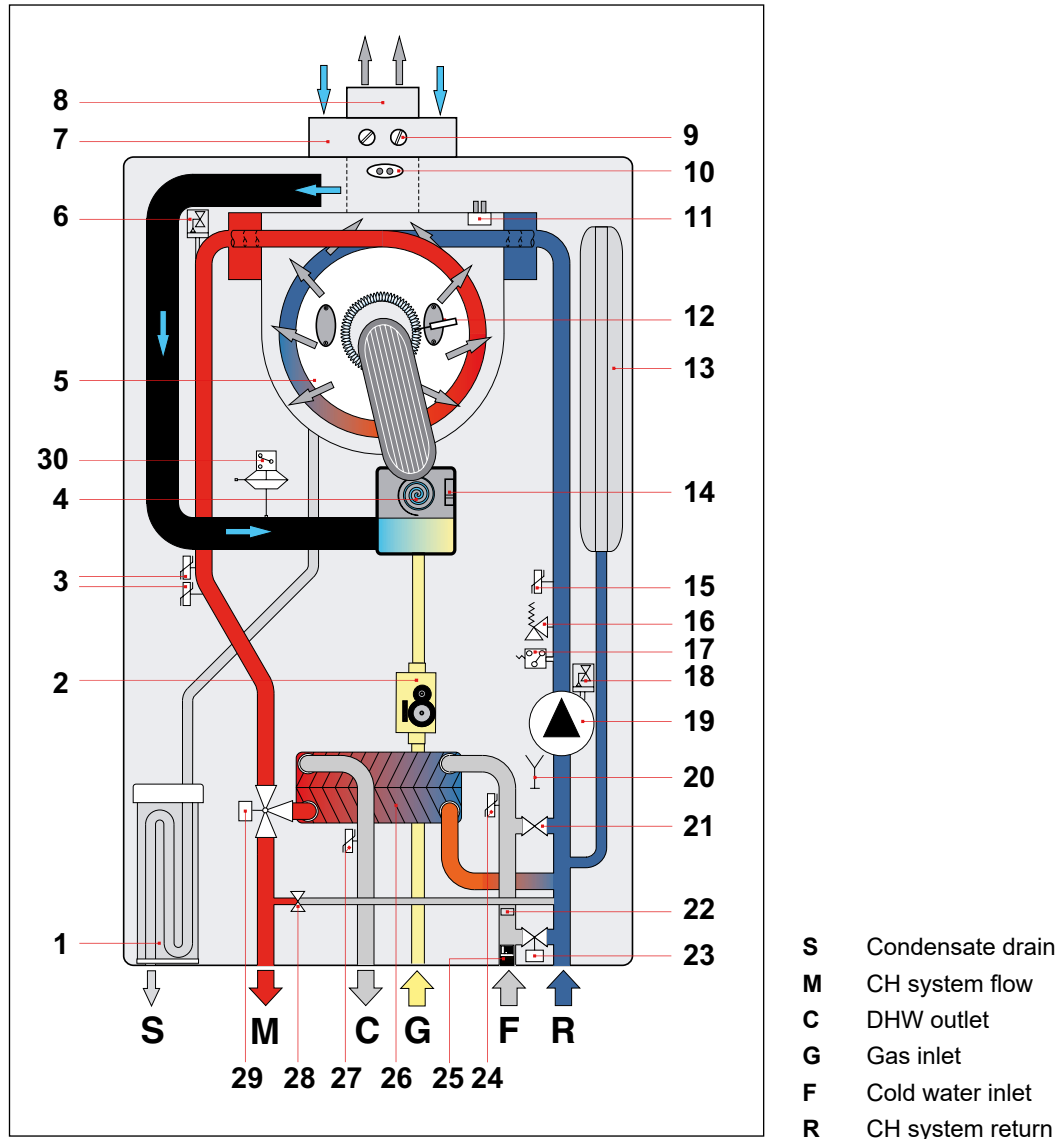


Fig. 6 KC model hydraulic diagram

- |   |   |
|---|---|
| 1. Condensate trap                      | 16. 3-bar safety valve                  |
| 2. Modulating gas valve                 | 17. Pressure transducer                 |
| 3. Flow temperature twin probe          | 18. Air-purging device                  |
| 4. Modulating fan                       | 19. Modulating circulation pump         |
| 5. Primary condensing exchanger         | 20. System discharge cock.              |
| 6. Air-purging device                   | 21. Automatic filling solenoid valve    |
| 7. Air intake duct                      | 22. DHW flow rate limiting device       |
| 8. Flue gas venting duct                | 23. Filler cock                         |
| 9. Flue gas analysis ports              | 24. Cold water temperature probe        |
| 10. Flue gas thermostat on venting duct | 25. Cold water flow meter with filter   |
| 11. Flue gas probe on heat exchanger    | 26. Insulated secondary plate exchanger |
| 12. Ignition/detection electrode        | 27. DHW temperature probe               |
| 13. Expansion vessel                    | 28. Automatic by-pass                   |
| 14. Fan check probe                     | 29. Motorised 3-way valve               |
| 15. Return temperature probe            | 30. Air pressure switch                 |

### 2.3.2 KR model hydraulic diagram

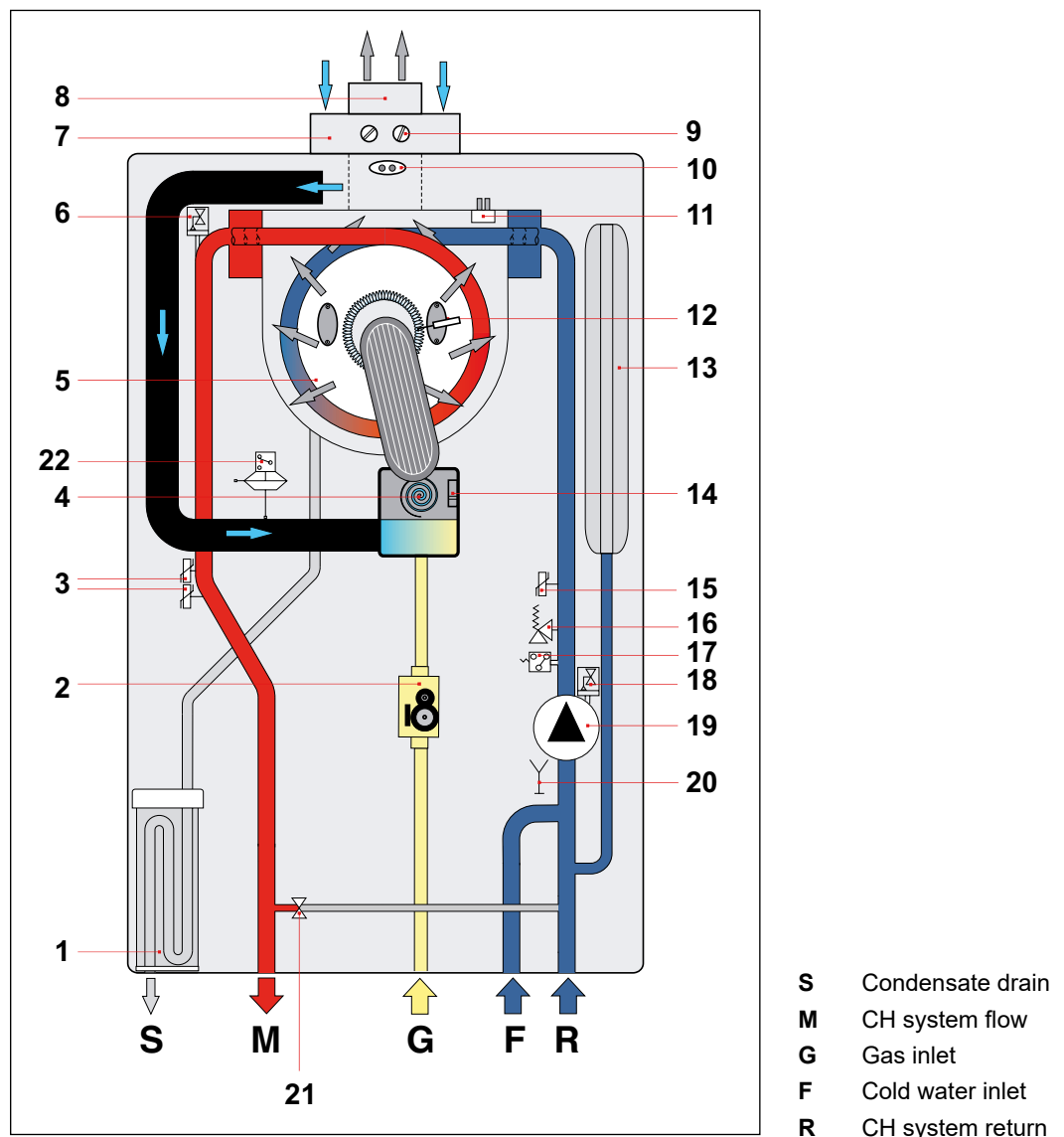


Fig. 7 KR model hydraulic diagram

- |   |                                  |
|---|----------------------------------|
| 1. Condensate trap                          | 12. Ignition/detection electrode |
| 2. Modulating gas valve                     | 13. Expansion vessel             |
| 3. Flow temperature twin probe              | 14. Fan check probe              |
| 4. Modulating fan                           | 15. Return temperature probe     |
| 5. Primary condensing exchanger             | 16. 3-bar safety valve           |
| 6. Air-purging device                       | 17. Pressure transducer          |
| 7. Air intake duct                          | 18. Air-purging device           |
| 8. Flue gas venting duct                    | 19. Modulating circulation pump  |
| 9. Flue gas analysis ports                  | 20. System discharge cock.       |
| 10. Flue gas thermostat on venting duct     | 21. Automatic by-pass            |
| 11. Flue gas temperature probe on exchanger | 22. Air pressure switch          |



### 2.3.3 KRB model hydraulic diagram

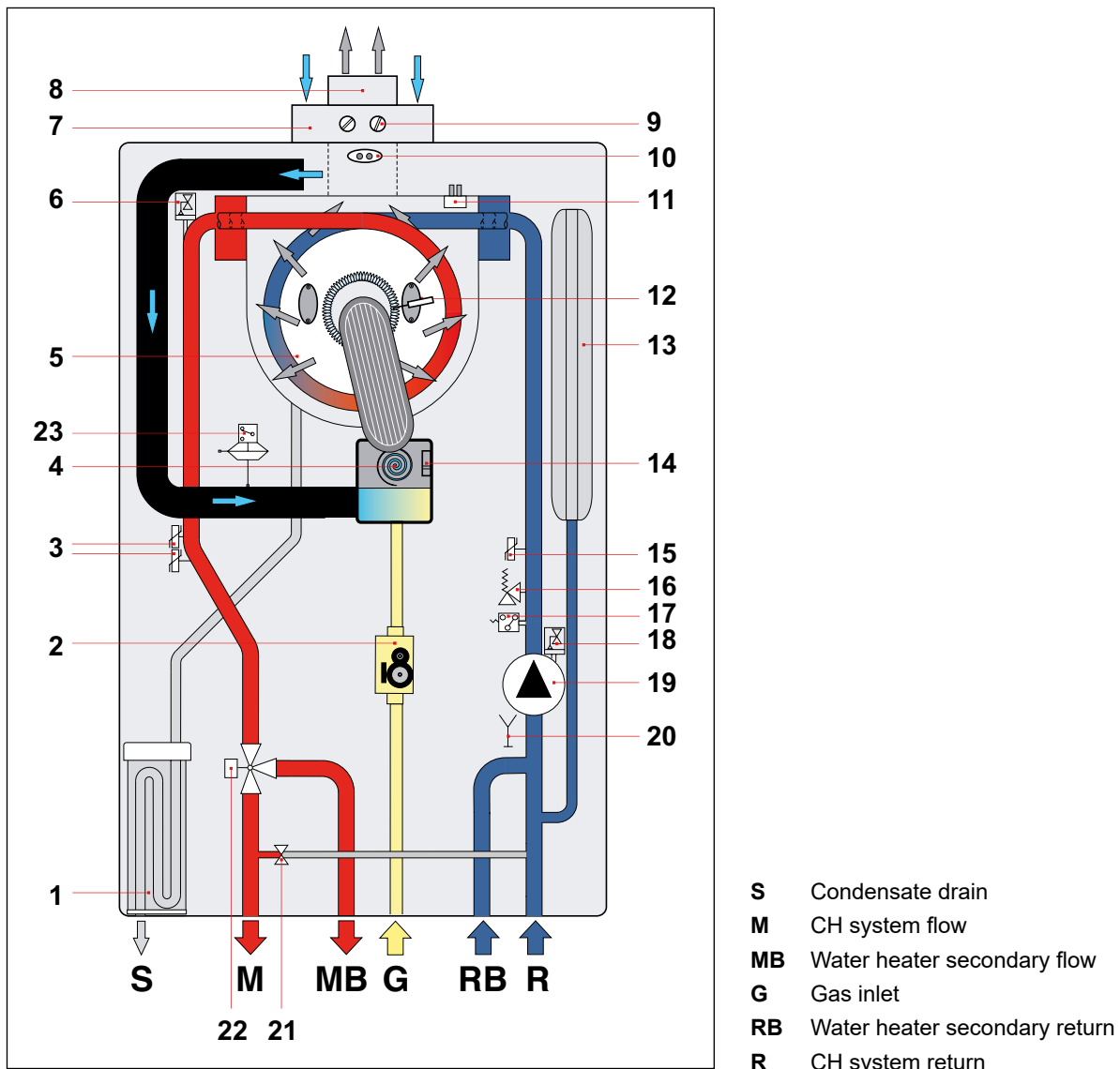


Fig. 8 KRB model hydraulic diagram

- |   |                                 |
|---|---------------------------------|
| 1. Condensate trap                      | 13. Expansion vessel            |
| 2. Modulating gas valve                 | 14. Fan check probe             |
| 3. Flow temperature twin probe          | 15. Return temperature probe    |
| 4. Modulating fan                       | 16. 3-bar safety valve          |
| 5. Primary condensing exchanger         | 17. Pressure transducer         |
| 6. Air-purging device                   | 18. Air-purging device          |
| 7. Air intake duct                      | 19. Modulating circulation pump |
| 8. Flue gas venting duct                | 20. System discharge cock.      |
| 9. Flue gas analysis ports              | 21. Automatic by-pass           |
| 10. Flue gas thermostat on venting duct | 22. Motorised 3-way valve       |
| 11. Flue gas probe on heat exchanger    | 23. Air pressure switch         |
| 12. Ignition/detection electrode        |                                 |

## 2.4 Operating data

Burner pressures reported in the following page must be verified after the boiler has been operating for 3 minutes.

Gas category: II2H3P

Fuel	Supply pressure [mbar]	Nozzle [mm]	Diaphragm diameter [mm]	Flue CO <sub>2</sub> value Max. output <sup>(1)</sup> [%]	Flue CO <sub>2</sub> value Min. output [%]
Natural gas G20	20	3,05	-	9.0 ± 0.3	9.3 ± 0.3
Propane Gas G31	37	2,50	-	10.0 ± 0.3	10.3 ± 0.3

Tab. 2 Adjustment specifications KC-KR-KRB 12

Fuel	Supply pressure [mbar]	Nozzle [mm]	Diaphragm diameter [mm]	Flue CO <sub>2</sub> value Max. output <sup>(1)</sup> [%]	Flue CO <sub>2</sub> value Min. output [%]
Natural gas G20	20	3,70	-	9.0 ± 0.3	9.3 ± 0.3
Propane Gas G31	37	3,00	-	10.0 ± 0.3	10.0 ± 0.3

Tab. 3 Adjustment specifications KC-KR-KRB 24

Fuel	Supply pressure [mbar]	Nozzle [mm]	Diaphragm diameter [mm]	Flue CO <sub>2</sub> value Max. output <sup>(1)</sup> [%]	Flue CO <sub>2</sub> value Min. output [%]
Natural gas G20	20	4,00	-	9.0 ± 0.3	9.3 ± 0.3
Propane Gas G31	37	3,30	-	10.0 ± 0.3	10.3 ± 0.3

Tab. 4 Adjustment specifications KC-KR-KRB 28

Fuel	Supply pressure [mbar]	Nozzle [mm]	Diaphragm diameter [mm]	Flue CO <sub>2</sub> value Max. output <sup>(1)</sup> [%]	Flue CO <sub>2</sub> value Min. output [%]
Natural gas G20	20	4,45	-	9.0 ± 0.3	9.3 ± 0.3
Propane Gas G31	37	3,55	7,2	10.0 ± 0.3	10.0 ± 0.3

Tab. 5 Adjustment specifications KC-KR-KRB 32

(1) DHW maximum heat input

## 2.5 General characteristics

Description	um	KC 12	KC 24	KC 28	KC 32
CH nominal heat input	kW	12,0	23,7	26,4	30,4
Minimum heat input	kW	2,0	3,0	3,3	4,2
Maximum heat output (80-60°C) - CH	kW	11,7	23,0	25,5	29,4
Minimum heat output (80-60°C) - CH	kW	1,8	2,6	3,0	3,9
Maximum heat output (50-30°C) - CH	kW	12,6	25,0	27,9	32,3
Minimum heat output (50-30°C) - CH	kW	2,1	3,2	3,5	4,4
Minimum CH system pressure	bar	0,5	0,5	0,5	0,5
Maximum CH system pressure	bar	3,0	3,0	3,0	3,0
DHW maximum heat input	kW	18,0	27,3	30,4	34,5
DHW minimum heat input	kW	2,0	3,0	3,3	4,2
DHW circuit min. pressure	bar	0,5	0,5	0,5	0,5
DHW circuit max. pressure	bar	6,0	6,0	6,0	6,0
DHW specific flow rate ( $\Delta T=25K$ )	l/min	10,6	16,1	18,6	19,4
DHW specific flow rate ( $\Delta T=30K$ )	l/min	8,8	13,4	15,5	16,2
Qualification of domestic hot water - EN 13203-1	-	★★★	★★★	★★★	★★★
Electric power supply – voltage / frequency	V - Hz	230 - 50	230 - 50	230 - 50	230 - 50
Power mains supply fuse	A	3,15	3,15	3,15	3,15
Maximum power consumption	W	88	97	101	106
Pump absorption	W	50	50	50	50
Electric protection rating	IP	X5D	X5D	X5D	X5D
Net weight	kg	32,0	34,5	35,5	37,0
Natural gas consumption at maximum CH output (Value referred to 15 °C - 1013 mbar)	cu. m/h	1,27	2,51	2,79	3,22
Propane gas consumption at maximum CH output	kg/h	0,93	1,84	2,05	2,36
Maximum CH working temperature	°C	83	83	83	83
Maximum DHW working temperature	°C	62	62	62	62
Total capacity of expansion vessel	l	10	10	10	10
Maximum recommended system capacity (Maximum water temperature 83°C, expansion vessel pressure 1 bar)	l	200	200	200	200

Tab. 6 General specifications KC models

Description	um	KR 12 KRB 12	KR 24 KRB 24	KR 28 KRB 28	KR 32 KRB 32
CH nominal heat input	kW	12,0	23,7	26,4	30,4
Minimum heat input	kW	2,0	3,0	3,3	4,2
Maximum heat output (80-60°C) - CH	kW	11,7	23,0	25,5	29,4
Minimum heat output (80-60°C) - CH	kW	1,8	2,6	3,0	3,9
Maximum heat output (50-30°C) - CH	kW	12,6	25,0	27,9	32,3
Minimum heat output (50-30°C) - CH	kW	2,1	3,2	3,5	4,4
Minimum CH system pressure	bar	0,5	0,5	0,5	0,5
Maximum CH system pressure	bar	3,0	3,0	3,0	3,0
DHW maximum heat input (*)	kW	18,0	27,3	30,4	34,5
DHW minimum heat input (*)	kW	2,0	3,0	3,3	4,2
Electric power supply – voltage / frequency	V - Hz	230 - 50	230 - 50	230 - 50	230 - 50
Power mains supply fuse	A	3,15	3,15	3,15	3,15
Maximum power consumption	W	88	97	101	106
Pump absorption	W	50	50	50	50
Electric protection rating	IP	X5D	X5D	X5D	X5D
Net weight	kg	32,0	34,5	35,5	37,0
Natural gas consumption at maximum CH output (Value referred to 15 °C - 1013 mbar)	cu. m/h	1,27	2,51	2,79	3,22
Propane gas consumption at maximum CH output	kg/h	0,93	1,84	2,05	2,36
Maximum CH working temperature	°C	83	83	83	83
Maximum DHW working temperature (**)	°C	62	62	62	62
Total capacity of expansion vessel	l	10	10	10	10
Maximum recommended system capacity (Maximum water temperature 83°C, expansion vessel pressure 1 bar)	l	200	200	200	200

Tab. 7 General specifications KR/KRB models

(\*) KR/KRB models with optional external water heater.

(\*\*) KR/KRB models with water heater probe, optional.

Description	um	Max. output	Min. output	30% load
Casing heat loss with burner on	%	0,40	7,85	-
Casing heat loss with burner off	%	0,53		
Flue system heat loss with burner on	%	2,50	1,85	-
Flue system mass capacity	g/s	8,25	0,89	-
Flue temp. – air temp.	°C	57,9	34,5	-
Heat output efficiency rating (60/80°C)	%	97,1	90,3	-
Heat output efficiency rating (30/50°C)	%	105,1	105,0	106,0
NOx emission class	-	6		

Tab. 8 Combustion specifications KC-KR-KRB 12

Description	um	Max. output	Min. output	30% load
Casing heat loss with burner on	%	0,44	9,84	-
Casing heat loss with burner off	%	0,21		
Flue system heat loss with burner on	%	2,72	2,02	-
Flue system mass capacity	g/s	12,43	1,33	-
Flue temp. – air temp.	°C	61	33	-
Heat output efficiency rating (60/80°C)	%	96,8	88,1	-
Heat output efficiency rating (30/50°C)	%	105,6	106,9	107,4
NOx emission class	-	6		

Tab. 9 Combustion specifications KC-KR-KRB 24

Description	um	Max. output	Min. output	30% load
Casing heat loss with burner on	%	1,04	6,13	-
Casing heat loss with burner off	%	0,20		
Flue system heat loss with burner on	%	2,26	1,89	-
Flue system mass capacity	g/s	13,93	1,47	-
Flue temp. – air temp.	°C	60	45	-
Heat output efficiency rating (60/80°C)	%	96,7	92,0	-
Heat output efficiency rating (30/50°C)	%	106,0	105,6	-
Heat output efficiency rating with 30% of the load	%	-	-	107,4
NOx emission class	-	6		

Tab. 10 Combustion specifications KC-KR-KRB 28

Description	um	Max. output	Min. output	30% load
Casing heat loss with burner on	%	0,87	5,10	-
Casing heat loss with burner off	%	0,19		
Flue system heat loss with burner on	%	2,33	2,00	-
Flue system mass capacity	g/s	15,81	1,87	-
Flue temp. – air temp.	°C	60	40,5	-
Heat output efficiency rating (60/80°C)	%	96,8	92,9	-
Heat output efficiency rating (30/50°C)	%	106,2	104,8	-
Heat output efficiency rating with 30% of the load	%	-	-	108,3
NOx emission class	-	6		

Tab. 11 Combustion specifications KC-KR-KRB 32

## 3. Instructions for the installer

### 3.1 Installation standards

This boiler must be installed in compliance with the laws and standards in force in the country of installation, which are herein considered as entirely transcribed.

To find out about the gas category and technical specifications, refer to operation data and general features specified in the previous pages.



#### **DANGER**

---

**Accessories and spare parts for installation and service procedures are to be supplied by the Manufacturer.  
Should non-original accessories and spare parts be employed, boiler proper performance is not guaranteed.**

---

#### 3.1.1 Packaging

Boiler is shipped in a sturdy cardboard box.

Remove boiler from cardboard box and check its integrity.

The packing materials can be recycled. Disposal must be managed via appropriate waste collection sites.

Keep packaging out of reach of children, as it may be dangerous.

The manufacturer shall not be held responsible in case of damage to people, animals, or property due to failure to follow the above mentioned instructions.

Packaging includes:

- a wall bracket.
- one temperature probe for water heater (KRB, only).
- a bag containing:
  - » the present boiler installation, use and maintenance manual;
  - » the template for mounting the boiler on a wall (see Fig. 9 Paper template);
  - » 2 screws and relevant wall blocks for fixing the boiler to the wall;
  - » a corrugated pipe for condensate drain.

### 3.2 Choosing where to install the boiler

The following must be taken into account when choosing where to install the boiler:

- indications contained in paragraph *Air intake and flue gas venting system* on page 41 and its sub-paragraphs.
- check the wall for sturdiness, avoiding weak areas.
- do not install the boiler over appliances which may affect boiler operation (e.g. cookers, which produce steam and grease, washing machines etc.).
- do not install boilers in locations with a corrosive or very dusty atmosphere, such as hairdresser salons, laundries etc., as this may severely reduce the lifespan of the components of the boiler.
- avoid installing the air intake terminal in rooms or areas with corrosive or very dusty atmosphere to protect the heat exchanger.

### 3.3 Positioning the boiler

Each boiler is supplied with a paper template, found inside the packaging (see Fig. 9 Paper template).

The template allows you to ensure that the pipes connected to the CH system, the DHW system and the gas mains, and the air intake/ flue gas venting ducts are all laid out correctly during the realisation of the water system and before installation of the boiler.

This template is made of heavy-duty paper and must be fixed, with the help of a level, onto the wall where the boiler is to be mounted.

The template provides all the indications required to drill the boiler mounting holes to the wall, procedure which is done using two screws and expansion blocks.

The lower area of the template shows where to mark the exact point at which the couplings are to be positioned for boiler connection to the gas supply pipe, cold water mains supply pipe, hot water outlet, CH flow and return pipes.

The upper area of the template shows where air intake and flue gas venting pipes are to be positioned.



**DANGER**

Since the temperature of the walls on which the boiler is mounted and external temperature of coaxial air/flue gas system do not exceed 60°C, no minimum distance from flammable walls is to be accounted for.

For boilers with split air intake and flue gas venting ducts, in the case of proximity with flammable walls and passages through walls, apply insulating material between the wall and the flue gas venting duct.

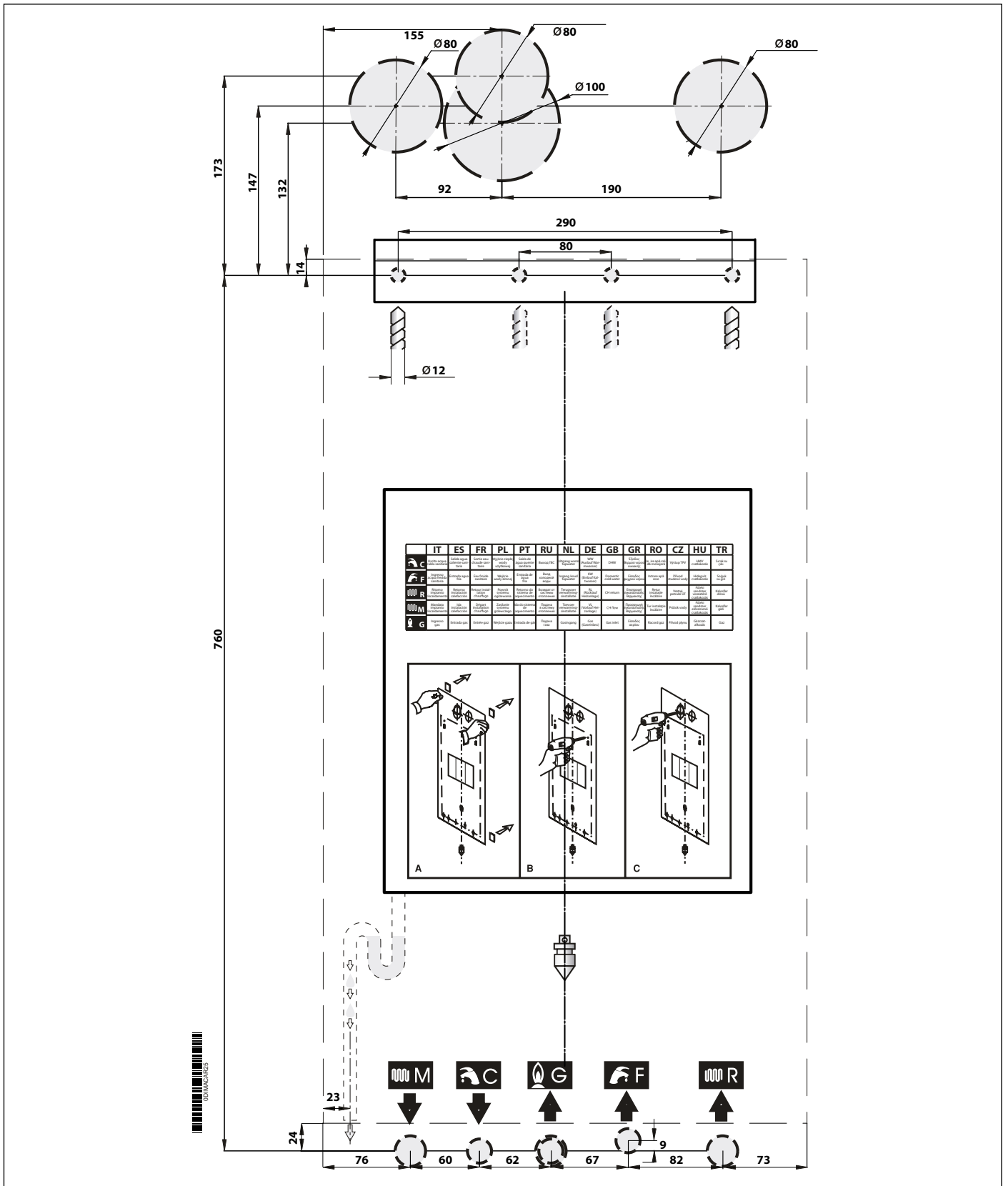


Fig. 9 Paper template

### 3.4 Installing the boiler



#### DANGER

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**Before connecting the boiler to CH and DHW system pipes, clean the latter carefully.**

**Before commissioning a NEW system, clean it to remove any metal chips due to machining and welding, and any oil and grease that might negatively affect boiler operation or even damage it in case they get inside it.**

**Before commissioning a RECONDITIONED system (where radiators have been added, the boiler has been replaced, etc.) thoroughly clean it to remove any sludge and residues.**

**Clean the system using standard non-acid products, available on the market.**

**Do not use solvents as they could damage system components.**

**Furthermore, in the central heating system (either new or reconditioned), it is always advisable to add to water a suitable percentage of corrosion protectants for multi-metal systems that will create a protective film onto all internal surfaces.**

**The manufacturer shall not be held responsible in case of damage to people, animals, or property due to failure to follow the above mentioned instructions.**

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#### WARNING

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**For all boiler installation types, it is necessary to install a filter which can be inspected (Y-shaped type) with Ø 0.4mm-mesh, on the return pipe before the boiler.**

---

In order to install the boiler proceed as follows:

- Affix the template to the wall.
- Drill two Ø 12 mm holes in the wall to accommodate the boiler bracket wall blocks.
- If necessary, provide holes in the wall to allow air intake and/or flue gas venting ducts to pass through it.
- Secure the supporting bracket to the wall using the blocks supplied with the boiler.
- With reference to the lower part of the template, position the fittings for the connection of:
  - » gas supply pipe **G**;
  - » cold water supply pipe (KC/KR) or return pipe of water heater (KRB) **F**;
  - » DHW outlet (KC) or flow pipe of water heater (KRB) **C**;
  - » CH flow pipe **M**;
  - » CH return pipe **R**.
- Provide a condensate drain and an outlet for the 3-bar safety valve.
- Hook boiler to supporting bracket.
- Connect the boiler to mains pipes by means of the coupling kit supplied with the boiler (see *Hydraulic connections* on page 48).
- Connect the boiler to the condensate drain system (refer to *Hydraulic connections* on page 48).
- Connect the boiler to the outlet system of the 3-bar safety valve.
- Connect the boiler to the air intake and flue gas venting system (see *Air intake and flue gas venting system* on page 41).
- Connect power supply, ambient thermostat (when available) and other available accessories (refer to the following paragraphs).

### 3.5 Boiler room ventilation

The boiler has sealed combustion chamber. Combustion air is not drawn from boiler room, therefore no specific recommendations need to be applied concerning the boiler room or openings and ventilation provided to the boiler room.



#### DANGER

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**The boiler must be installed in a room that is compliant with the legislation and standards in force in the country of installation, which are herein considered as entirely transcribed.**

---



### 3.6 Air intake and flue gas venting system

Flue gas discharge into the atmosphere and air intake/flue gas venting systems must comply with applicable laws and standards in the country of installation that are considered as fully transcribed herein.



#### DANGER

The boiler is equipped with a safety device for flue gas exhaustion check.

It is strictly forbidden to tamper with and/or prevent operation of such safety device.

Should an air intake/flue gas system malfunction occur, the device will shut down the boiler by interrupting the gas supply to the boiler and the LCD will display the E03 code.

In this case it is necessary to have safety device, boiler and the air intake/flue gas venting ducts promptly checked by a service centre or a qualified service engineer.

After each operation on the safety device or the air intake/flue gas venting system, it is necessary to perform a functional test of the boiler.

In case it is necessary to replace the safety device use only original spare parts supplied by the Manufacturer.



#### DANGER

For the air intake/flue gas venting systems, specific, manufacturer-approved, condensate acid-resistant pipes and systems must be used, suitable for condensing boilers.



#### DANGER

Flue gas venting pipes are to be installed tilted toward the boiler so that condensate runs toward the combustion chamber, which is designed for condensate collection and drainage.

Should the above procedure not be possible, it is necessary to install, in condensate stagnation areas, devices designed for condensate collection and conveying to the condensate drain system.

It is necessary to avoid formation of condensate stagnation areas in the flue gas venting system, with the exception of the condensate trap possibly connected to the venting system itself.

The manufacturer cannot be held responsible for any damage caused by inappropriate boiler installation or operation, modification to the boiler, or due to non-observance of the instructions provided by the manufacturer or of legislation and standards applicable for the materials installed.

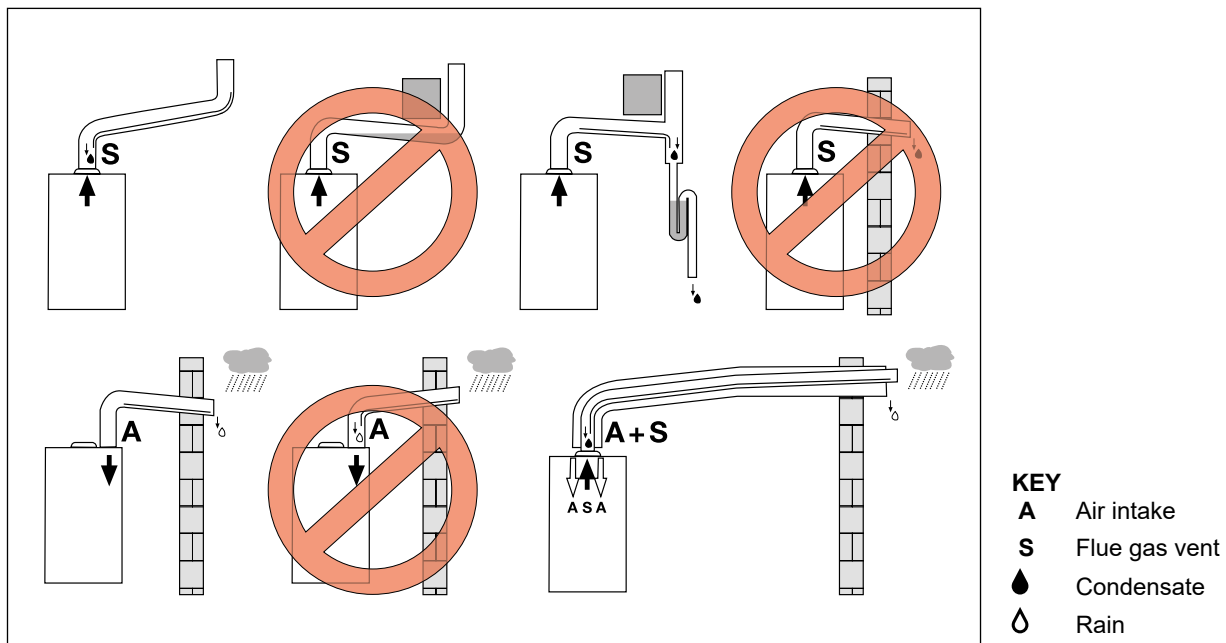


Fig. 10 Installation examples

### 3.6.1 Possible configuration of air intake and flue gas venting ducts

#### **Type B23**

Boiler intended for connection to an existing flue system external to the boiler room.

Combustion air is taken directly from the boiler room itself while flue gas is conveyed to the outside.

The boiler is not to be fitted with anti-wind gust device; it has to be equipped with a fan mounted before the combustion chamber/heat exchanger.

#### **Type C13**

Boiler intended for connection to horizontal outlet and intake ducts connected to the outside by means of coaxial or split ducts.

The minimum distance between the air intake duct and the flue gas venting duct must be at least 250 mm, whereas both terminals must be contained within a square measuring 500 x 500 mm.

The boiler is to be equipped with a fan mounted before the combustion chamber/heat exchanger.

#### **Type C33**

Boiler intended for connection to vertical outlet and intake ducts connected to the outside by means of coaxial or split ducts.

The minimum distance between the air intake duct and the flue gas venting duct must be at least 250 mm, whereas both terminals must be contained within a square measuring 500 x 500 mm.

The boiler is to be equipped with a fan mounted before the combustion chamber/heat exchanger.

#### **Type C43**

Boiler intended for connection to collective chimney pipe system that includes two ducts, one for air intake and the other for flue gas exhaustion. These ducts may be coaxial or split.

The chimney must be compliant with applicable legislation and standards.

The boiler is to be equipped with a fan mounted before the combustion chamber/heat exchanger.

#### **Type C53**

Boiler with separate pipes for combustion air intake and flue gas evacuation.

These pipes may discharge in areas at a different pressure.

The terminals may not face each other from opposed walls.

The boiler is to be equipped with a fan mounted before the combustion chamber/heat exchanger.

#### **Type C83**

Boiler intended to be connected to combustion air terminal and to a single flue gas terminal or collective chimney.

The chimney must be compliant with applicable legislation and standards.

The boiler is to be equipped with a fan mounted before the combustion chamber/heat exchanger.

### 3.6.2 Ø 100/60 mm or Ø 125/80 mm air intake/flue gas venting coaxial duct system



#### WARNING

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The information given above is with reference to air intake/flue gas venting ducts made from smooth, rigid pipes approved and supplied by the manufacturer.

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#### **C13 installation type**

##### **KC 12 - KR 12 - KRB 12**

- Minimum permissible length of horizontal coaxial pipes is 1 meter.
- Maximum permissible length of Ø100/60 mm horizontal coaxial pipes is 9 meters, including the first elbow
- Maximum permissible length of Ø 125/80 mm horizontal coaxial pipes is 30 meters including the first elbow.
- For each additional 1 meter of straight pipe, maximum permissible length is to be reduced by 1 meter.
- For each additional 90° elbow, maximum permissible length is to be reduced by 1 meter.
- For each additional 45° elbow, maximum permissible length is to be reduced by 0.5 meter.
- The wall terminal reduces maximum permissible length by 1.5 meters.
- The air intake duct is to be tilted down by 1% toward its exit, in order to avoid rain water to enter it.
- The flow resistance of the first elbow shall not be taken into account to calculate maximum permissible length.

##### **KC 24 - KR 24 - KRB 24**

- Minimum permissible length of horizontal coaxial pipes is 1 meter.
- Maximum permissible length of Ø 100/60 mm horizontal coaxial pipes is 10 meters including the first elbow.
- Maximum permissible length of Ø 125/80 mm horizontal coaxial pipes is 30 meters including the first elbow.
- For each additional 1 meter of straight pipe, maximum permissible length is to be reduced by 1 meter.
- For each additional 90° elbow, maximum permissible length is to be reduced by 1 meter.
- For each additional 45° elbow, maximum permissible length is to be reduced by 0.5 meter.
- The wall terminal reduces maximum permissible length by 1.5 meters.
- The air intake duct is to be tilted down by 1% toward its exit, in order to avoid rain water to enter it.
- The flow resistance of the first elbow shall not be taken into account to calculate maximum permissible length.

##### **KC 28 - KR 28 - KRB 28**

- Minimum permissible length of horizontal coaxial pipes is 1 meter.
- Maximum permissible length of Ø100/60 mm horizontal coaxial pipes is 9 meters, including the first elbow
- Maximum permissible length of Ø 125/80 mm horizontal coaxial pipes is 30 meters including the first elbow.
- For each additional 1 meter of straight pipe, maximum permissible length is to be reduced by 1 meter.
- For each additional 90° elbow, maximum permissible length is to be reduced by 1 meter.
- For each additional 45° elbow, maximum permissible length is to be reduced by 0.5 meter.
- The wall terminal reduces maximum permissible length by 1.5 meters.
- The air intake duct is to be tilted down by 1% toward its exit, in order to avoid rain water to enter it.
- The flow resistance of the first elbow shall not be taken into account to calculate maximum permissible length.

##### **KC 32 - KR 32 - KRB 32**

- Minimum permissible length of horizontal coaxial pipes is 1 meter.
- Maximum permissible length of Ø 100/60 mm horizontal coaxial pipes is 7 meters including the first elbow.
- Maximum permissible length of Ø 125/80 mm horizontal coaxial pipes is 30 meters including the first elbow.
- For each additional 1 meter of straight pipe, maximum permissible length is to be reduced by 1 meter.
- For each additional 90° elbow, maximum permissible length is to be reduced by 1 meter.
- For each additional 45° elbow, maximum permissible length is to be reduced by 0.5 meter.
- The wall terminal reduces maximum permissible length by 1.5 meters.
- The air intake duct is to be tilted down by 1% toward its exit, in order to avoid rain water to enter it.
- The flow resistance of the first elbow shall not be taken into account to calculate maximum permissible length.

### C33 installation type

#### KC 12 - KR 12 - KRB 12

- Minimum permissible length of vertical coaxial pipes is 1 meter.
- Maximum permissible length of Ø 100/60 mm vertical coaxial pipes is 9 meters.
- Maximum permissible length of 125/80 mm vertical coaxial pipes is 30 meters.
- For each additional 1 meter of straight pipe, maximum permissible length is to be reduced by 1 meter.
- For each additional 90° elbow, maximum permissible length is to be reduced by 1 meter.
- For each additional 45° elbow, maximum permissible length is to be reduced by 0.5 meter.
- The roof vent terminal reduces maximum permissible length by 1.5 meters.

#### KC 24 - KR 24 - KRB 24

- Minimum permissible length of vertical coaxial pipes is 1 meter.
- Maximum permissible length of Ø 100/60 mm vertical coaxial pipes is 10 meters.
- Maximum permissible length of 125/80 mm vertical coaxial pipes is 30 meters.
- For each additional 1 meter of straight pipe, maximum permissible length is to be reduced by 1 meter.
- For each additional 90° elbow, maximum permissible length is to be reduced by 1 meter.
- For each additional 45° elbow, maximum permissible length is to be reduced by 0.5 meter.
- The roof vent terminal reduces maximum permissible length by 1.5 meters.

#### KC 28 - KR 28 - KRB 28

- Minimum permissible length of vertical coaxial pipes is 1 meter.
- Maximum permissible length of Ø 100/60 mm vertical coaxial pipes is 9 meters.
- Maximum permissible length of 125/80 mm vertical coaxial pipes is 30 meters.
- For each additional 1 meter of straight pipe, maximum permissible length is to be reduced by 1 meter.
- For each additional 90° elbow, maximum permissible length is to be reduced by 1 meter.
- For each additional 45° elbow, maximum permissible length is to be reduced by 0.5 meter.
- The roof vent terminal reduces maximum permissible length by 1.5 meters.

#### KC 32 - KR 32 - KRB 32

- Minimum permissible length of vertical coaxial pipes is 1 meter.
- Maximum permissible length of Ø 100/60 mm vertical coaxial pipes is 7 meters.
- Maximum permissible length of 125/80 mm vertical coaxial pipes is 30 meters.
- For each additional 1 meter of straight pipe, maximum permissible length is to be reduced by 1 meter.
- For each additional 90° elbow, maximum permissible length is to be reduced by 1 meter.
- For each additional 45° elbow, maximum permissible length is to be reduced by 0.5 meter.
- The roof vent terminal reduces maximum permissible length by 1.5 meters.

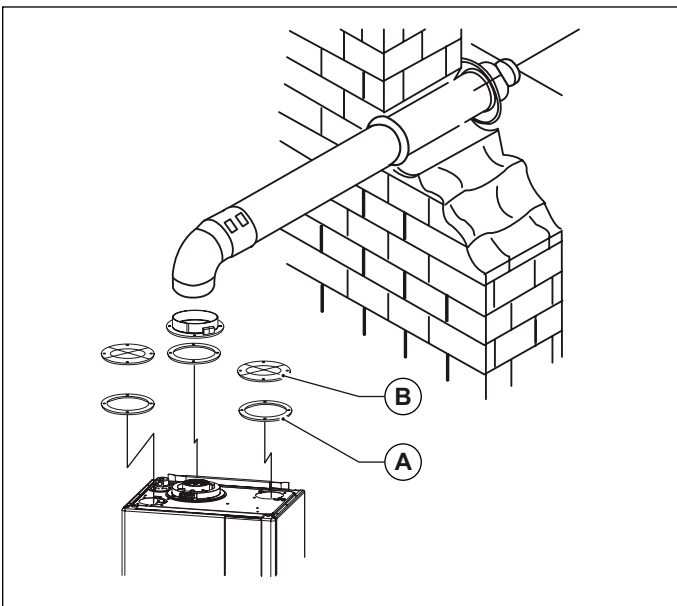


Fig. 11 Coaxial ducts C33

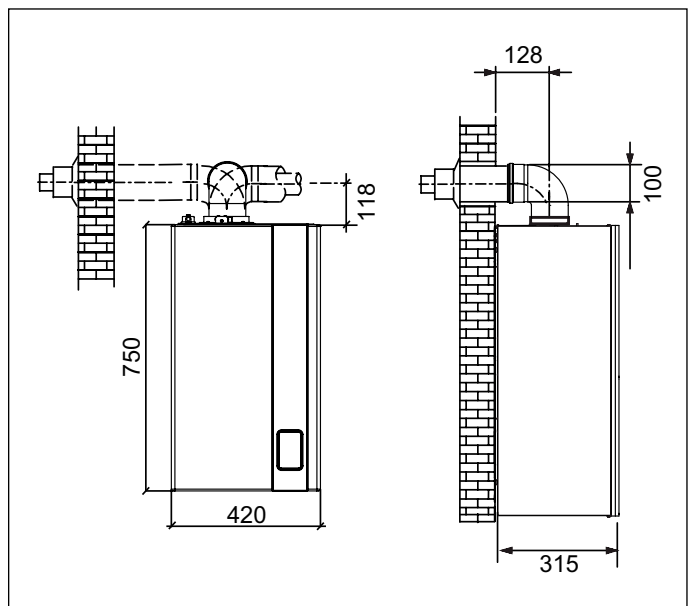


Fig. 12 C33 coaxial ducts distance specs

- A. Gasket
- B. Blanking cap

### 3.6.3 Air intake and flue gas venting via 80 mm split pipes



#### **WARNING**

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The information given above is with reference to air intake/flue gas venting ducts made from smooth, rigid pipes approved and supplied by the manufacturer.

---

#### **Installation types C43 - C53 - C83**

##### **KC 12 - KR 12 - KRB 12**

- Minimum permissible length of air intake pipe is 1 meter.
- Minimum permissible length of flue gas venting pipe is 1 meter.
- Maximum permissible length of air intake/flue gas venting pipes is 152 meters (combined length of air intake and flue gas venting pipe).
- For each additional 1 meter of straight pipe, maximum permissible length is to be reduced by 1 meter.
- For each additional 90° elbow, maximum permissible length is to be reduced by 1 meter.
- For each additional 45° elbow, maximum permissible length is to be reduced by 0.5 metres for flue gas venting pipes and by 1 metre for air intake pipes.
- The roof terminal reduces maximum permissible length by 5 meters.
- The wall terminal reduces maximum permissible length by 4.5 meters.

##### **KC 24 - KR 24 - KRB 24**

- Minimum permissible length of air intake pipe is 1 meter.
- Minimum permissible length of flue gas venting pipe is 1 meter.
- Maximum permissible length of air intake/flue gas venting pipes is 84 meters (combined length of air intake and flue gas venting pipe).
- For each additional 1 meter of straight pipe, maximum permissible length is to be reduced by 1 meter.
- For each additional 90° elbow, maximum permissible length is to be reduced by 1 meter.
- For each additional 45° elbow, maximum permissible length is to be reduced by 0.5 meter.
- The roof terminal reduces maximum permissible length by 5.5 meters.
- The wall terminal reduces maximum permissible length by 5 meters.

##### **KC 28 - KR 28 - KRB 28**

- Minimum permissible length of air intake pipe is 1 meter.
- Minimum permissible length of flue gas venting pipe is 1 meter.
- Maximum permissible length of air intake/flue gas venting pipes is 91 meters (combined length of air intake and flue gas venting pipe).
- For each additional 1 meter of straight pipe, maximum permissible length is to be reduced by 1 meter.
- For each additional 90° elbow, maximum permissible length is to be reduced by 1.5 meters.
- For each additional 45° elbow, maximum permissible length is to be reduced by 1 meter.
- The roof terminal reduces maximum permissible length by 5.5 meters.
- The wall terminal reduces maximum permissible length by 5.5 meters.

##### **KC 32 - KR 32 - KRB 32**

- Minimum permissible length of air intake pipe is 1 meter.
- Minimum permissible length of flue gas venting pipe is 1 meter.
- Maximum permissible length of air intake/flue gas venting pipes is 78 meters (combined length of air intake and flue gas venting pipe).
- For each additional 1 meter of straight pipe, maximum permissible length is to be reduced by 1 meter.
- For each additional 90° elbow, maximum permissible length is to be reduced by 1.5 meters.
- For each additional 45° elbow, maximum permissible length is to be reduced by 1 meter.
- The roof terminal reduces maximum permissible length by 6 meters.
- The wall terminal reduces maximum permissible length by 5.5 meters.

### 3.6.4 Air intake and flue gas venting via 60 mm split pipes

#### Installation types C43 - C53 - C83

##### KC/KR/KRB 12 - KC/KR/KRB 24 - KC/KR/KRB 28 - KC/KR/KRB 32

- Minimum permissible length of air intake pipe is 1 meter.
- Minimum permissible length of flue gas venting pipe is 1 meter.
- Maximum permissible length of air intake/flue gas venting pipes (combined length of air intake and flue gas venting pipe) is:
  - » 24 m. for KC/KR/KRB 12 models
  - » 23 m. for KC/KR/KRB 24 and KC/KR/KRB 28 models
  - » 20 m. for KC/KR/KRB 32 models
- For each additional 1 meter of straight pipe, maximum permissible length is to be reduced by 1 meter.
- For each additional 90° elbow, maximum permissible length is to be reduced by 1 meter.
- For each additional 45° elbow, maximum permissible length is to be reduced by 0.5 meter.
- The wall terminal reduces maximum permissible length by 4 metres for KC/KR/KRB 12 models and by 4.5 metres for KC/KR/KRB 24 - KC/KR/KRB 28 - KC/KR/KRB 32 models.
- The wall terminal reduces maximum permissible length by 4.5 meters.

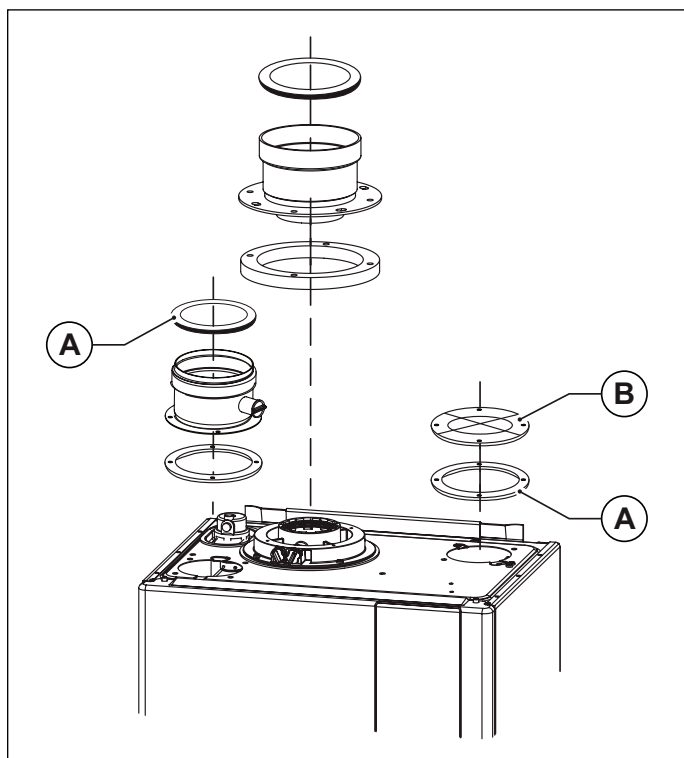


Fig. 13 Coaxial ducts C43 - C53 - C83

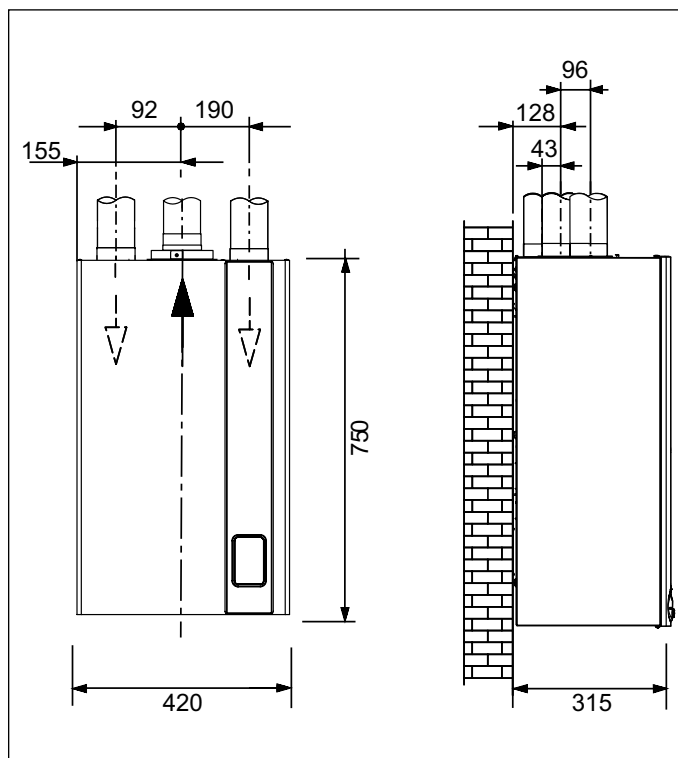









Fig. 14 Coaxial ducts C43 - C53 - C83 dimensions

- A. Gasket
- B. Blanking cap

### 3.7 Measuring combustion efficiency during operation

#### 3.7.1 Flue cleaning function

- The boiler features a flue cleaning function which must be used to measure combustion efficiency during operation and to adjust the burner.
- To enable the flue cleaning function, press the  key and keep it pressed for 3 seconds.
- If the  key is released before the three seconds have elapsed, the boiler continues to operate normally.
- The  symbol steady on and the fan speed indicate that the flue cleaning function is active.
- The display shows the flow temperature and the  symbol, if burner is on. The boiler performs the ignition sequence and then operates at the burner maximum output (parameter **P4**).
- The keys active in this function are:  and **+/- DHW**.
- By pressing the **+/- DHW** keys it is possible to change the fan speed from **P5** (minimum speed) to **P4** (maximum speed). The display shows the wrench symbol (indicating that the parameter is being edited), the broom, the **H** letter (indicating Hertz), the speed set-point value in Hz, the fan current speed, and the lit flame on symbol if burner is on.
- As soon as the **+/- DHW** key is released again, the display will show fan current rpm value, flow temperature, system pressure, the lit flame on symbol, the  symbol to indicate that the flue cleaning function is active.
- The flue cleaning function lasts 15 minutes. To quit this function, press  and you will go back to the standard operating mode.

#### 3.7.2 Measurement procedure

The boiler is equipped with a tower allowing for air intake/flue gas venting pipe connection (see Fig. 15 Caps position and Fig. 16 Hole position).

The tower is designed with two pre-arranged openings directly accessing air and flue gas ducts (see Fig. 15 Caps position).

Remove caps **A** and **B** from the pre-arranged openings on the tower, before taking the measurements (see Fig. 15 Caps position).

In order to verify combustion efficiency the following measurements must be implemented:

- assess combustion air from opening **1** (see Fig. 16 Hole position).
- assess flue gas temperature and CO<sub>2</sub> from opening **2** (see Fig. 16 Hole position).

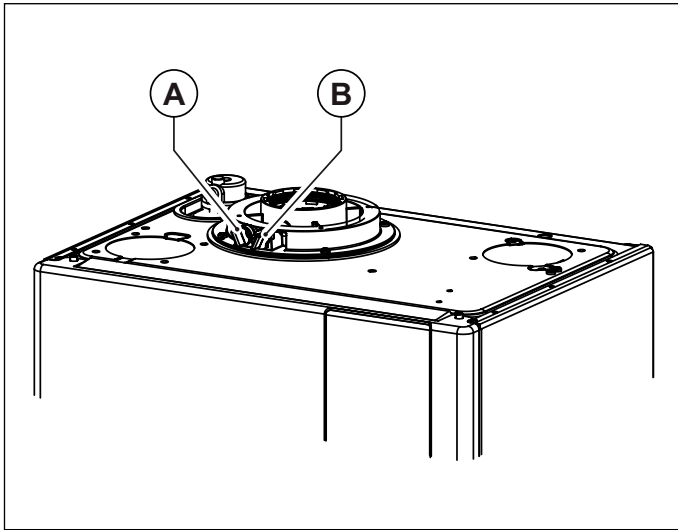


Fig. 15 Caps position

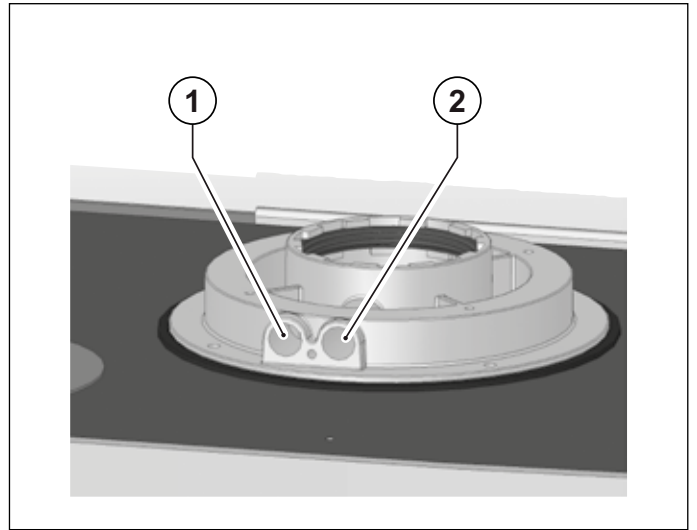


Fig. 16 Hole position

### 3.8 Connection to gas mains

Gas pipe cross-section must be chosen depending on its length, layout pattern, gas flow rate.

Gas supply pipe cross-section must be equal or greater than boiler pipe.



#### DANGER

Comply with installation standards enforced in the country where the boiler is installed which are considered as fully transcribed in this booklet.

Remember that before operating an indoor gas distribution system and before connecting it to a meter, it must be checked for leaks.

If some system parts are not visible, the leak test is to be carried out before the pipes are covered.

Leak test is NOT to be carried out employing flammable gas: use air or nitrogen for this purpose.

Once gas is in the pipes, leak test by a naked flame is forbidden; use specific products available on the market.

When connecting the boiler to gas supply network, it is **COMPULSORY** to install an appropriately sized gasket (A) made from suitable material (see Fig. 17 Connection to gas mains).

The boiler gas inlet coupling is NOT suitable for hemp, teflon tape or similarly made gaskets.

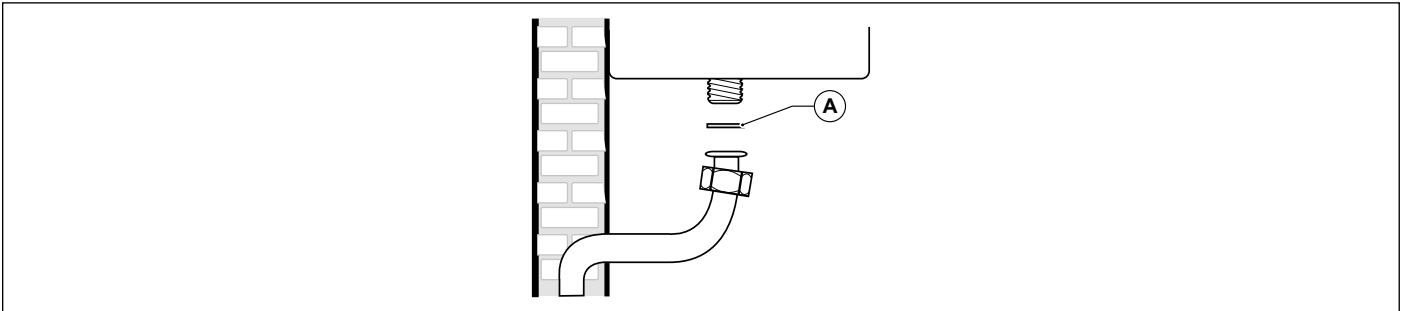


Fig. 17 Connection to gas mains

### 3.9 Hydraulic connections

#### 3.9.1 Central heating

Prior to installing the boiler, the hydraulic system is to be cleaned in order to remove impurities; they could be present in system components and damage the pump and the heat exchanger.

The CH outlet and return pipes must be connected to the respective 3/4" connectors **M** and **R** on the boiler (see Fig. 9 Paper template).

When calculating the cross section of CH system pipes, bear in mind load losses induced by radiators, thermostatic valves, radiator gate valves, and the configuration of the system itself.



#### WARNING

It is advisable to convey the discharge flow of boiler safety valve to the sewer system. Should the above precaution not be implemented and the safety valve be activated, boiler room flooding may occur.

The manufacturer shall not be held responsible in case of damage to people, animals, or property due to failure to follow the above mentioned instructions.



### 3.9.2 DHW

Prior to installing the boiler, the hydraulic system is to be cleaned in order to remove impurities; they could be present in system components and damage the heat exchanger.

For KC model, cold water and domestic hot water outlet must be connected to the boiler through 1/2" **F** and **C** fittings, respectively (see Fig. 9 Paper template).

For KR model, domestic cold water outlet must be connected to the boiler through 1/2" **F** fitting (see Fig. 9 Paper template).

For KRB model, water heater return pipe and water heater flow pipe must be connected to the boiler through 1/2" **F** and **C** fittings, respectively (see Fig. 9 Paper template).

Hardness of water supplied to the boiler may increase the plate heat exchanger cleaning/replacement intervals.



#### WARNING

**Depending on the hardness of the mains water supply, ascertain whether or not to install appropriate domestic water treatment systems using water treatment products suitable for drinking water and compliant with the regulations and standards in force in the country of installation.**

**Water treatment is always advisable when water supplied to the boiler is more than 20°F hard.**

**Water supplied by commonly marketed water softeners, due to PH level induced in water, may not be compatible with some components in the heating system.**

### 3.9.3 Condensate drain

Comply with condensate drain laws and standards applicable in the country of installation, which are considered herein integrally transcribed.

Unless forbidden, the condensate produced by combustion is to be routed via the condensate drain through a discharge system connected to the domestic sewer, which due to its basicity, counteracts flue gas condensate acidity. In order to avoid domestic sewer odour to reach the premises, it is advisable to install an appropriate device between the discharge system and the domestic sewer. The condensate drain system and the domestic discharge system is to be made of an adequate, condensate-resistant material.

Condensate drain system must be connected to specific fitting (A) in the boiler (see Fig. 18 Condensate drain).

It is strictly forbidden to connect condensate drain system in trap inspection point (B).



#### WARNING

**The manufacturer shall not be held responsible in case of damage to people, animals, or property due to failure to follow the above mentioned instructions.**

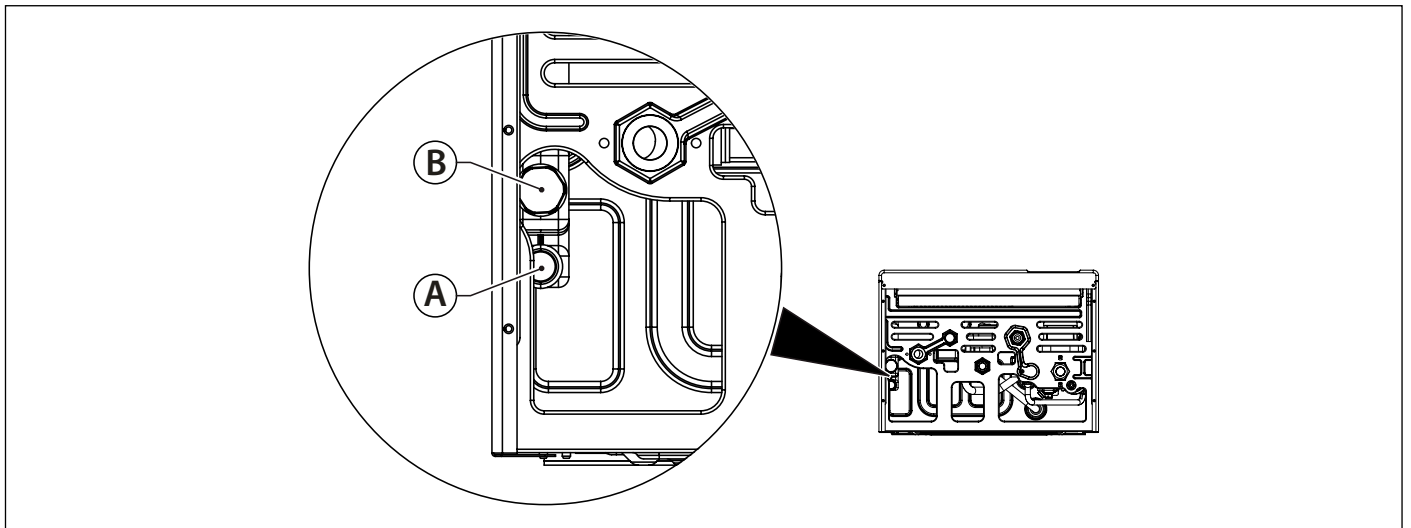


Fig. 18 Condensate drain

### 3.10 Connection to electrical mains

The boiler is supplied with a three-pole power cable, already connected to the electronic board and it is provided with a safety clamp. The boiler is to be connected to a 230V-50Hz electrical power supply.

**When connecting it to power mains, follow correct phase / neutral polarity sequence.**

Installation standards must be complied with and they are herein considered as entirely transcribed.

An easily accessible two-pole switch, with a minimum 3 mm distance between contacts, is to be installed ahead of the boiler. The switch is to allow power supply cut-off in order to safely perform maintenance and service procedures.

Power supply to the boiler must be fitted with a residual-current circuit breaker having suitable disconnection capacity. Power supply mains must be properly earthed.

The above mentioned safety measure must be verified. If in doubt, ask a qualified technician to thoroughly check the power network.



#### WARNING

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**The manufacturer cannot be held responsible for any damage caused by failure to earth the system correctly: gas, water, or CH system pipes are not suitable for grounding power networks.**

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### 3.11 Connection to ambient thermostat (optional)

The boiler is designed to be connected to an ambient thermostat (optional, not compulsory).

Ambient thermostat contacts must be properly sized in compliance with a load of 5 mA at 24 Vdc.

The ambient thermostat cables must be connected to terminals 1 and 2 of the electronic board (see par. *Wiring diagrams* on page 62) after having eliminated the jumper supplied as a standard with the boiler.

**The ambient thermostat cables are not to be grouped together in the same sheath as power mains supply cables.**

### 3.12 Installation of the (optional) external probe and sliding temperature operation

The boiler can be connected to an external temperature probe (optional, provided by the manufacturer) for sliding temperature operation.



#### WARNING

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**Only original external temperature probes supplied by the manufacturer must be used.**

**If non-original external temperature probes are used, correct operation of the boiler and external probe cannot be guaranteed.**

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The external temperature probe must be connected by means of a double insulated wire, minimum cross-section 0.35 sq.mm.

The external probe must be connected to terminals 5-6 of boiler electronic board.



#### WARNING

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**The temperature probe cables must NOT be routed together with power cables.**

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The temperature probe must be installed on an outside wall facing NORTH - NORTH EAST, in a position protected from weather.

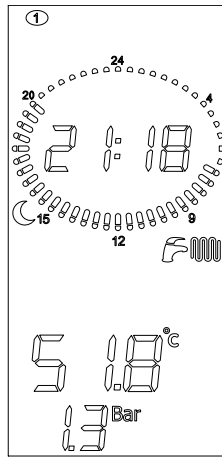
Do not install near a window, ventilation openings or sources of heat.


The external temperature probe automatically modifies the CH flow temperature in relation to:

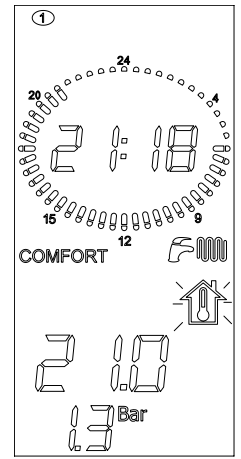
- Measured external temperature.
- Selected thermoregulation curve.
- Selected fictitious ambient temperature.

The fictitious ambient temperature is set using +/- CH buttons that, with external temperature probe installed, no longer work to set the heating water temperature (see *Operation with external probe (optional)* on page 21).

Through boiler parameter P30 it is possible to display the value of the outside temperature detected by the external probe.



With installed external probe, press +/- CH buttons to set fictitious ambient temperature. As soon as the button is released, icon  will continue flashing for approx. 3 seconds, and the fictitious ambient temperature value will flash as well.



After this time, value is stored and display standard operation will be restored.

The figure shows the curves for a fictitious ambient temperature of 20°C. Parameter P10 allows selecting the curve value shown (see Fig. 19 Thermoregulation curves).

If fictitious ambient temperature value is edited on boiler display, the curves shift up or down, respectively, by the same amount.

With a fictitious ambient temperature setting of 20°C, for example, if you select the curve corresponding to parameter 1 and the outdoor temperature is -4°C, the CH flow temperature will be 50°C.

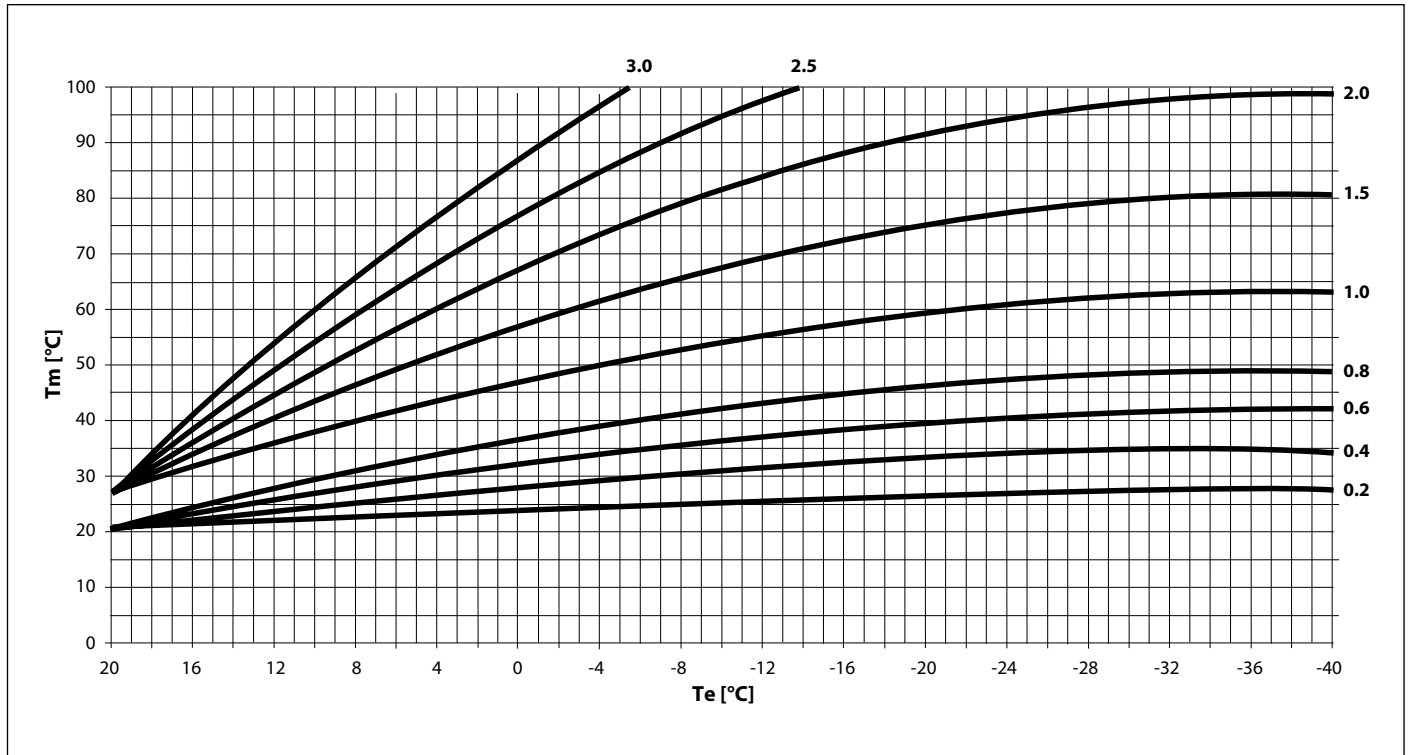


Fig. 19 Thermoregulation curves

Tm indicates flow water temperature in °C

Te indicates external temperature in °C

### 3.13 Selecting the operating range in heating mode

Heating water temperature adjustment range depends on the selected operating range.:

- **standard range:** from 20°C to 78°C (pressing +/- CH);
- **reduced range:** from 20°C to 45°C (pressing +/- CH).

The standard range is active with parameter **P10**  $\geq 1$ , while the reduced range is active with parameter **P10**  $< 1$ .

The two ranges can also be selected even with the external probe disconnected.

The waiting time between one boiler ignition and the following one, used to prevent boiler frequent turning on and off during CH operation is 4 minutes for both ranges, and can be edited with the parameter **P11**.

If system water temperature decreases below a certain value, the waiting time is reset and the boiler re-ignited, as shown in the following table:

Selected range	Re-ignition temperature
Standard range	$< 30^{\circ}\text{C}$ ( <b>P27</b> )
Reduced range	$< 20^{\circ}\text{C}$

Tab. 12 Burner re-ignition temperature

Operation range selection is to be implemented by a qualified installer or a Service Centre.

### 3.14 Installation and operation with Open Therm Remote Control (optional)



#### WARNING

**Only use original Remote Controls supplied by the manufacturer.**

**The correct operation of the Remote Control itself and of the boiler is not guaranteed if non-original Remote Controls not supplied by the manufacturer are used.**

The boiler may be connected to an Open Therm Remote Control (non-compulsory optional accessory supplied by manufacturer).

The Remote Control must only be installed by qualified personnel.

To install the Remote Control, refer to the instructions provided with the Remote Control itself.

The Remote Control must be installed on an indoor wall at a height of approximately 1.5 m from the floor and in a suitable location for measuring ambient temperature: do not install in recess or corners, behind doors or curtains, and install away from heat sources, direct sunlight, air draughts and water sprays.

The Remote Control cables must be connected to terminals 3 and 4 of the electronic board (see par. *Wiring diagrams* on page 62).

The Remote Control connector is protected against inverted polarity, and the connections may be inverted.



#### WARNING

**Do not connect the remote control to mains electrical power 230 V ~ 50 Hz.**

**The remote control cables must not be grouped together in the same sheath as the power cables: if the cables are sheathed together, electrical interference from the power cables may compromise the functions of the Remote Control.**

For complete instructions on how to program the Remote Control, refer to the instruction manual included in the Remote Control kit.

Board and Remote Control communicate in each operating mode: OFF, SUMMER, WINTER, CH ONLY.

Boiler display layout corresponds to the setting made from the Remote Control, as for the operating mode.

The remote control may be used to view and set a number of special parameters denominated **TSP** parameters and reserved solely for qualified technicians.

Setting the **TSP0** parameter sets the default data table and reloads all original data, cancelling any modifications previously made to individual parameters.

If a single parameter is found to be incorrect, the value given in the default value table is restored.


If the user attempts to set a value not within the permissible range for the parameter, the new value is rejected and the existing value is maintained.


### 3.15 TSP parameters

The boiler operation is controlled by several parameters.


To change the parameters, press  and  at the same time for 3 seconds.


Scroll through the parameters by pressing **+/- CH** buttons.

Set onto the required one and press .

The  symbol turns on to indicate that you can edit the parameter value.

The parameter value can be changed with the **+/- CH** buttons.

To confirm modification press .

To quit the parameter editing mode press .



#### WARNING

**Parameters must be changed by qualified personnel, only.  
Editing these parameters may affect boiler correct operation.**

Parameter	Settable values	Default values	Notes
P0 - TSP0 Boiler output selection	0 ÷ 7	According to the model	0 = 12 kW Natural gas; 1 = 24 kW Natural gas 2 = 28 kW Natural gas; 3 = 24 kW Propane 4 = 28 kW Propane; 5 = 12 kW Propane 6 = 32 kW Natural gas; 7 = 32 kW Propane
P3 - TSP3 Boiler type selection	1 ÷ 3	According to the model	1 = combined instantaneous 2 = heating only 3 = with water heater
P4 - TSP4 Fan speed at burner maximum output	TSP5 ÷ 250 Hz	According to the model	12 kW Natural gas = 182; 12 kW Propane = 177 24 kW Natural gas = 197; 24 kW Propane = 192 28 kW Natural gas = 205; 28 kW Propane = 200 32 kW Natural gas = 208; 32 kW Propane = 206
P5 - TSP5 Fan speed at burner minimum output	25 - 120 Hz	According to the model	12 kW Natural gas = 37; 12 kW Propane = 38 24 kW = 40 28 kW = 39 32 kW = 43
P6 - TSP6 Fan speed at ignition power	25 - 160 Hz	According to the model	12 kW = 68; 24 kW = 58 28 kW = 60; 32 kW = 76
P7 - TSP7 Fan speed at heating maximum output	10 ÷ 100%	According to the model	12 kW Natural gas = 76; 12 kW Propane = 74 24 kW = 88 28 kW Natural gas = 89; 28 kW Propane = 88 32 kW Natural gas = 89; 32 kW Propane = 88
P8 - TSP8 Negative ramp start minimum speed	P5 ÷ P6	According to the model	12 kW = 56; 24 kW = 56 28 kW = 60; 32 kW = 60
P9 - TSP9 Negative ramp time	0 ÷ 30 (1 = 10 sec.)	According to the model	12 kW = 18; 24 kW = 18 28 kW = 25; 32 kW = 18
P10 - TSP10 Heating output curves	0 ÷ 3	1,5	-
P11 - TSP11 Heating thermostat timer	0 ÷ 10 min.	4	-
P12 - TSP12 CH output rising ramp timer	0 ÷ 10 min.	1	-
P13 - TSP13 Timer for CH post-circulation, freeze protection and flue cleaning function, configurable	30 ÷ 180 sec.	30	-

Tab. 13 Complete list of parameters - I

Parameter	Settable values	Default values	Notes
P14 - TSP14 Setting of "solar" DHW thermostats	0 ÷ 1	1	0 = normal; 1 = solar
P15 - TSP15 Water hammer protection delay, configurable	0 ÷ 3 sec.	0	-
P16 - TSP16 Ambient thermostat reading delay / OT	0 ÷ 199 sec.	0	-
P17 - TSP17 Multifunction relay setting	0 ÷ 3	0	0 = shut-down and fault 1 = remote relay/TA1 2 = solar relay 3 = TA2 request
From P18 to P26 see "Solar parameters" table (with P17=2 or with supplementary board)			
P27 - TSP27 Heating timer reset temperature	20 ÷ 78 °C		P10 < 1 (low temp.) = 20 °C P10 > 1 (high temp.) = 30 °C
P29 - TSP29 Setting of default parameters (except P0, P1, P2, P17)	0 ÷ 1	0	-
From P30 to P50 see "Display only"			
P51 Ambient probe SA1 triggering differential OFF	0.0 ÷ 1.0 °C	0.0 °C	only with connected ambient probe
P52 Ambient probe SA1 triggering differential ON	-1.0 ÷ -0.1 °C	-0.5 °C	only with connected ambient probe
P53 Ambient probe SA1 correction range	-5.0 ÷ 5.0 °C	0.0 °C	only with connected ambient probe
P54 Ambient probe SA2 triggering differential OFF	0.0 ÷ 1.0 °C	0.0 °C	only with connected ambient probe
P55 Ambient probe SA2 triggering differential ON	-1.0 ÷ -0.1 °C	-0.5 °C	only with connected ambient probe
P56 Ambient probe SA2 correction range	-5.0 ÷ 5.0 °C	0.0 °C	only with connected ambient probe
P57 Type of modulation with connected ambient probes (only if P61 is between 03 and 07)	0 ÷ 4	4	0 = on/off 1 = ambient probe modulation 2 = external probe modulation 3 = ambient probe and external probe modulation 4 = no ambient probe connected
P58 Ambient probe weight during modulation	0 ÷ 20 °C	8 °C	used for thermoregulation with P57=3

Tab. 14 Complete list of parameters - II

Parameter	Settable values	Default values	Notes
P59 Type of temperature visualization on display	0 ÷ 7	0	0 = flow temp. 1 = SA1 probe temp. 2 = SA2 probe temp. 3 = external temp. 4 = water heater temp. 5 = solar collector temp. 6 = solar valve temp.
P60 Number of additional boards connected	0 ÷ 4	0	Maximum 4 boards (3 zone + 1 solar)
P61 Remote Control - ambient thermostats association	00 ÷ 07	00	00 = remote zone 2 / TA2 zone 1 01 = TA1 zone 2 / TA2 zone 1 02 = TA2 zone 2 / remote zone 1 03 = SA1 zone 1 / TA2 zone 2 04 = SA1 zone 1 / SA2 zone 2 05 = remote zone 1 / SA2 zone 2 06 = zone 1 not managed / SA2 zone 2 07 = TA1 zone 1 / SA2 zone 2
P62 Selection of zone 2 curve	0 ÷ 3	0,6	only with zone board connected
P63 Zone 2 set-point (fictitious temp.)	15 ÷ 35 °C	20 °C	only with zone board connected
P66 Selection of zone 3 curve	0 ÷ 3	0,6	only with two zone boards connected
P67 Zone 3 set-point (fictitious temp.)	15 ÷ 35 °C	20 °C	only with two zone boards connected
P70 Selection of zone 4 curve	0 ÷ 3	0,6	only with three zone boards connected
P71 Zone 4 set-point (fictitious temp.)	15 ÷ 35 °C	20 °C	only with three zone boards connected
P74 Low temperature zone mixer valve opening time	0 ÷ 300 sec.	140 sec.	only with zone boards connected
P75 Rise in nominal boiler temperature with zone board	0 ÷ 35 °C	5 °C	only with zone boards connected
P76 Thermal discharge enabling with solar board	0 ÷ 1	0	0 = disabled; 1 = enabled
P78 Interface back-lighting switching on	0 ÷ 2	0	0 = standard 1 = LCD always on 2 = LCD and keys always ON
From P80 to P92 see "System check"			
P93 DHW 3-star rating, with connected Remote Control	0 ÷ 1	0	0 = OFF; 1 = ON
P94 Automatic filling procedure activation	0 ÷ 1	1	0 = disabled; 1 = enabled

Tab. 15 Complete list of parameters - III

Parameter	Settable values	Default values	Notes
P18 - TSP18 Solar plant type choice	0 ÷ 1	0	0 = solar valve 1 = solar pump
P19 - TSP19 Water heater set-point setting	10 ÷ 90 °C	60 °C	only with P18 = 1
P20 - TSP20 ΔT ON (diff. for solar pump switch-on)	1 ÷ 30 °C	6 °C	
P21 - TSP21 ΔT OFF (diff. for solar pump shut-down)	1 ÷ 30 °C	3 °C	
P22 - TSP22 Maximum collector temperature	80 ÷ 140 °C	120 °C	
P23 - TSP23 Minimum collector temperature	0 ÷ 95 °C	25 °C	
P24 - TSP24 Solar collector freeze protection	0 ÷ 1	0	0 = freeze protection inactive 1 = freeze-protection active (only with P18 = 1)
P25 - TSP25 Solar load forcing	0 ÷ 1	0	0 = automatic operation 1 = always active
P26 - TSP26 Enabling of water heater cooling	0 ÷ 1	0	0 = disabled 1 = enabled (with P18 = 1 only)

Tab. 16 Solar parameter (with P17=2 or with supplementary board)

Parameter	Settable values	Default values	Notes
P80 Multifunction relay forcing	0 ÷ 1	0	0 = standard function 1 = relay energised
P81 Zone 2 pump relay forcing	0 ÷ 1	0	0 = standard function 1 = relay energised
P82 Zone 2 mixing valve forcing	0 ÷ 2	0	0 = standard function 1 = force opening 2 = force closing
P84 Zone 3 pump relay forcing	0 ÷ 1	0	0 = standard function 1 = relay energised
P85 Zone 3 mixing valve forcing	0 ÷ 2	0	0 = standard function 1 = force opening 2 = force closing
P87 Zone 4 pump relay forcing	0 ÷ 1	0	0 = standard function 1 = relay energised
P88 Zone 4 mixing valve forcing	0 ÷ 2	0	0 = standard function 1 = force opening 2 = force closing
P91 Solar board forcing	0 ÷ 1	0	0 = standard function 1 = relay energised
P92 Solar board valve relay forcing	0 ÷ 2	0	0 = standard function 1 = force opening 2 = force closing

Tab. 17 System check



Parameter	Settable values	Default values	Notes
P30 External temperature	-	-	only with external probe connected
P31 Flow temperature	-	-	-
P32 Nominal calculated flow temperature	-	-	only with external probe connected
P33 Set point of zone 2 flow temperature	-	-	only with at least one zone board connected
P34 Current zone 2 flow temperature	-	-	only with at least one zone board connected
P36 Set point of zone 3 flow temperature	-	-	only with at least two zone boards connected
P37 Current zone 3 flow temperature	-	-	only with at least two zone boards connected
P39 Set point of zone 4 flow temperature	-	-	only with three zone boards connected (optional)
P40 Current zone 4 flow temperature	-	-	only with three zone boards connected (optional)
P42 DHW plate exchanger temperature	-	-	only for KC models
P43 Boiler return temperature	-	-	-
P44 Water heater temperature (KR/KRB models) Cold domestic water temperature (KC model)	-	-	For KR/KRB models with connected water heater probe only
P44 Water heater temperature	-	-	only with water heater probe connected
P45 Flue gas temperature	-	-	-
P46 Solar collector temperature	-	-	only with solar collector probe connected
P47 Water heater or boiler solar valve temperature	-	-	only with water heater probe or solar valve connected
P48 Temperature of water heater or solar valve from solar board	-	-	with water heater probe or solar valve connected only, but in both cases with solar board connected
P49 Ambient probe SA1 temperature	-	-	only with connected ambient probe
P50 Ambient probe SA2 temperature	-	-	only with connected ambient probe

Tab. 18 Display only

### 3.16 Filling the system

Once all boiler connections have been completed, CH system can be filled.

The procedure is to be cautiously carried out, following each step:

- Open the bleeding valves on all radiators and verify the boiler automatic valve operation.
- Gradually open specific filler cock (see Fig. 2 Filler cocks) or the cock on the cold water supply pipe for KR/KRB model), checking that any automatic bleeding valves installed in the system work properly.
- Close all radiator bleeding valves as soon as water starts coming out.
- Check on the boiler's pressure gauge that water pressure reaches the 1±1.3 bar reading.
- Check on boiler display that water pressure reaches the 1±1.3 bar reading.
- Shut the filler cock and bleed any air out again, by opening the air bleeding valves on radiators.
- Start the boiler and bring the system to working temperature, stop the pump, and repeat air bleeding procedure.
- Allow the system to cool and restore water pressure to 1±1.3 bars.



#### WARNING

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**Pressure sensor will not electrically enable the burner ignition when water pressure is below 0.4 bar (this parameter can be edited by qualified professional staff).**

**Water pressure in the CH system must not be lower than 1 bar. In case it is not so, fill the system with water (see *Shut-down due to low water pressure* on page 23).**

**The procedure is to be followed while the system is cold.**

**Digital pressure gauge is used to read pressure inside the heating circuit.**

---



#### WARNING

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**As for water treatment in the domestic heating systems in order to optimise efficiency and safety, ensure a long life, trouble-free operation of auxiliary equipment, minimise power consumption, thereby integrating the standards and rules in force in the country of installation, it is recommended to use specific products suitable for multi-metal heating systems.**

---

### 3.17 Starting up the boiler

#### 3.17.1 Preliminary checks

Before starting the boiler, check that:

- The flue gas venting duct and the relevant terminal are installed in conformity with the instructions: with the boiler operating, there must be no leakage of combustion by-products from any of the gaskets.
- The supply power to the boiler must be 230 V ~ 50 Hz.
- The heating system is correctly filled with water (pressure gauge reading 1±1.3 bar).
- Any shut-off cocks in the system pipes are open.
- The mains gas type is correct for the boiler calibration: convert the boiler to the available gas if necessary (see *Adaptation to other gas types and burner adjustment* on page 74). This operation is to be exclusively carried out by qualified personnel.
- The gas supply cock is open.
- There are no fuel gas leaks.
- The main switch installed adjacent to the boiler is turned on.
- The safety valve is not blocked.
- There are no water leaks.
- The condensate trap installed on the boiler is discharging condensate correctly and is not stuck.

#### 3.17.2 Switching on and switching off

To switch the boiler on and off, refer to the “**Instructions for the User**” (see *Instructions for the user* on page 9).

### 3.18 Available head

The boiler is equipped with a high-efficiency circulation pump with variable speed. Circulation pump speed is automatically managed by the electronics, according to the settings of boiler parameters. It is possible to choose between two pump working modes:

#### 1 "Constant $\Delta T$ " operation

In the constant  $\Delta T$  operating mode, circulation pump speed changes automatically to keep system flow and return  $\Delta T$  fixed at a value set in the boiler "super technical" parameters.

#### 2 "Fixed speed" operation

In the fixed speed operating mode, circulation pump speed remains constant at the value set in the boiler "super technical" parameters.

During DHW phase, circulation pump works at a fixed speed set in the boiler parameters.



#### WARNING

**Circulation pump is set to constant  $\Delta T$  operating mode during production.**

**For a correct operation of the boiler, it is recommended not to change factory setting.**

**Should it be necessary to change circulation pump settings, contact a Service Centre.**

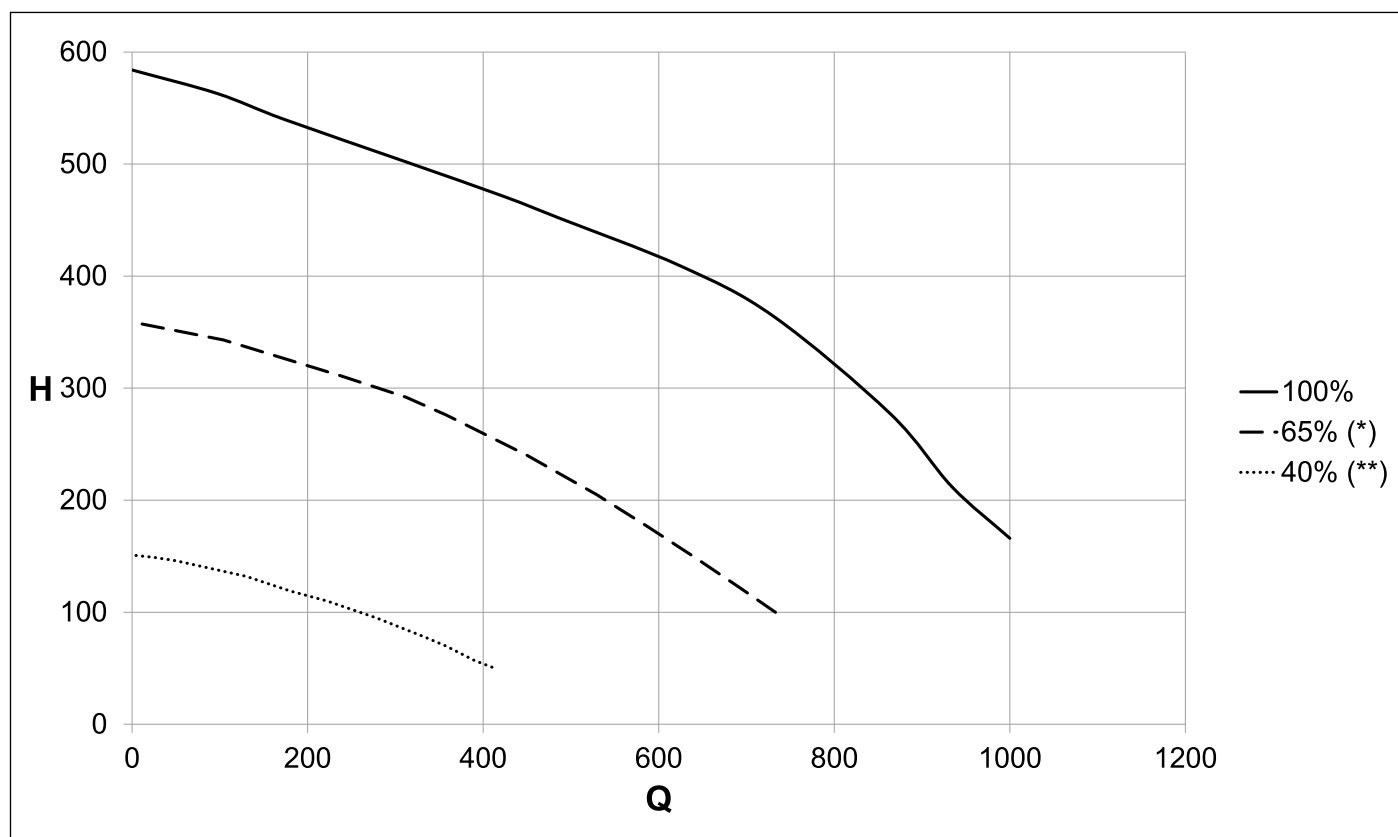


Fig. 20 Available head KC-KR-KRB 12

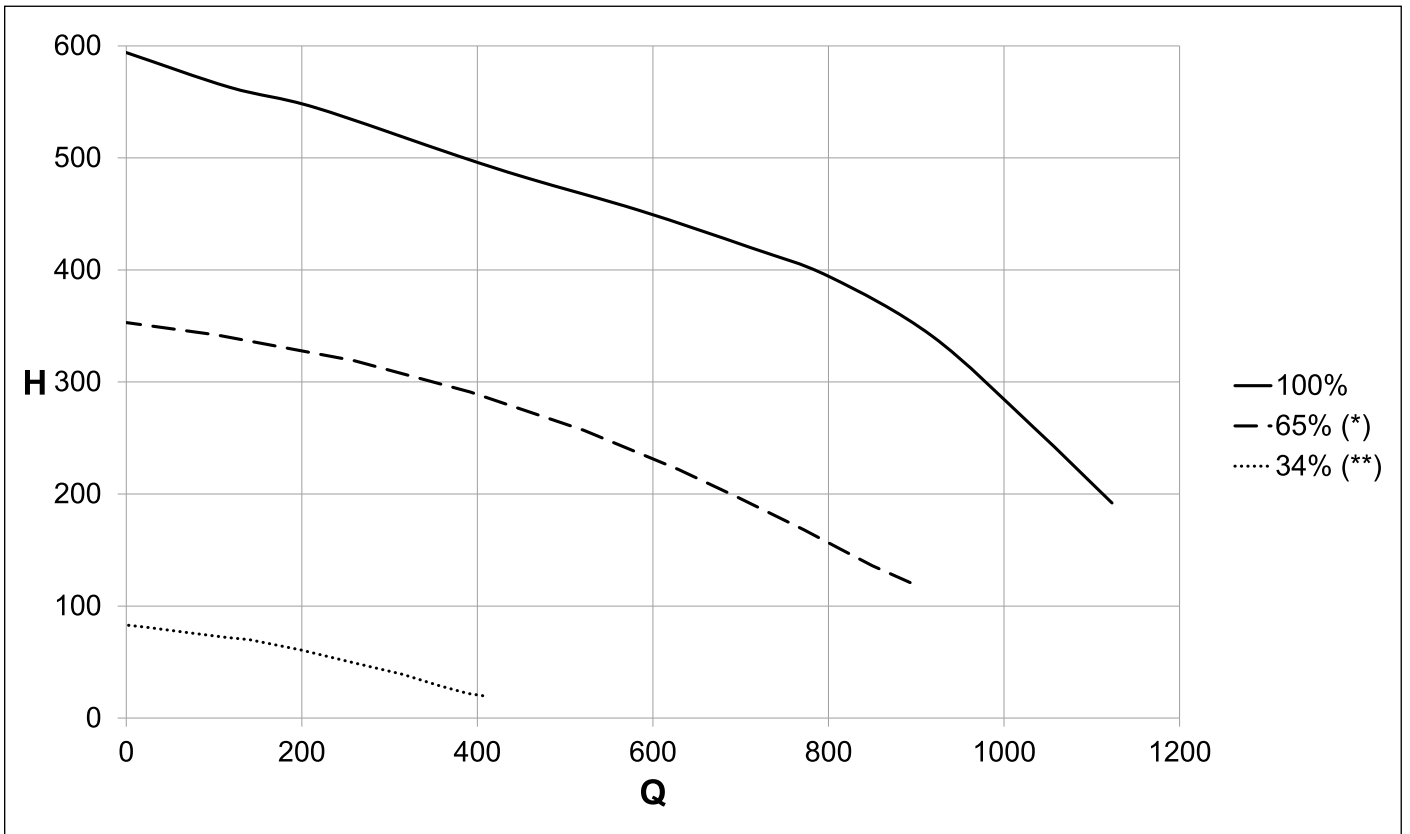


Fig. 21 Available head KC-KR-KRB 24

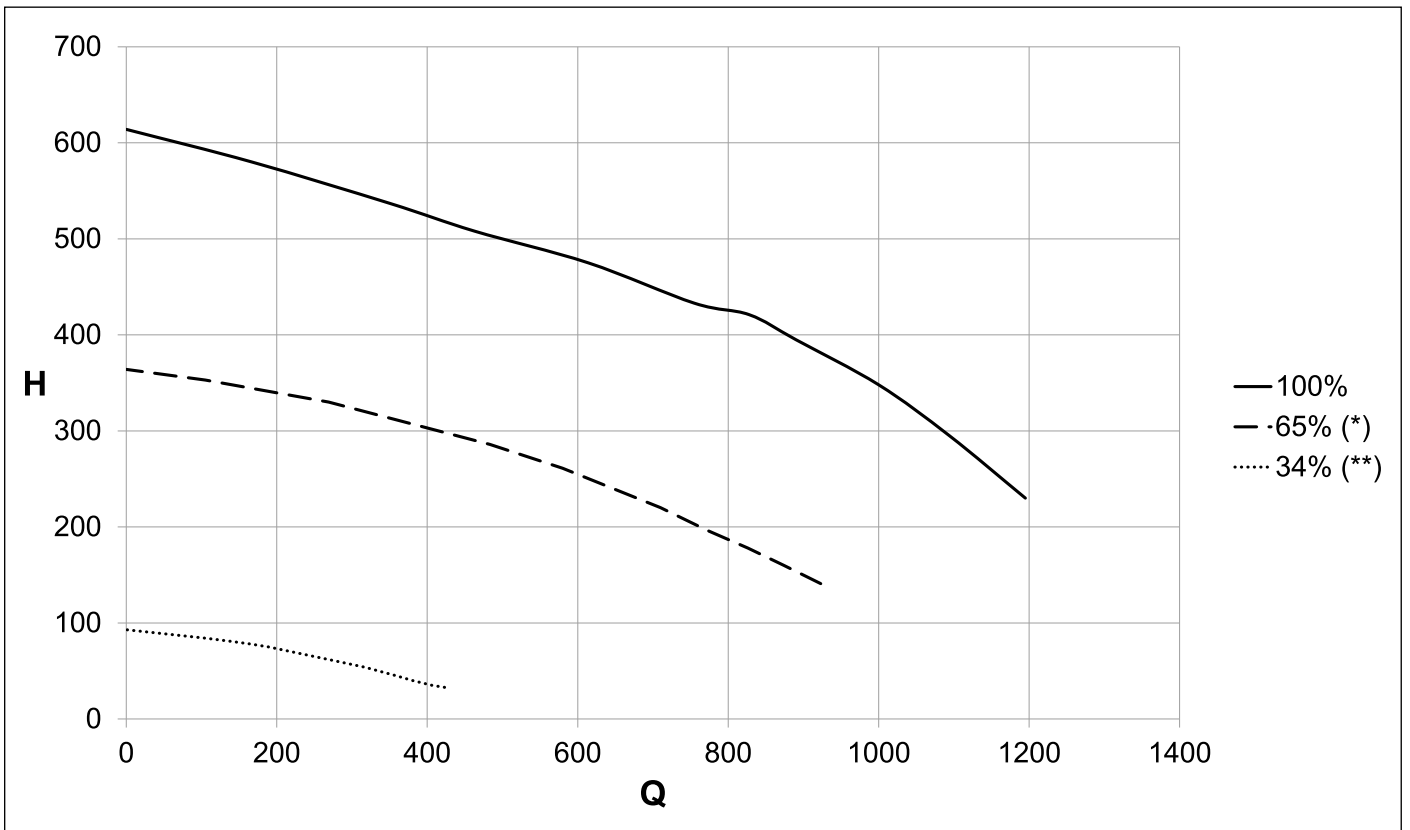


Fig. 22 Available head KC-KR-KRB 28

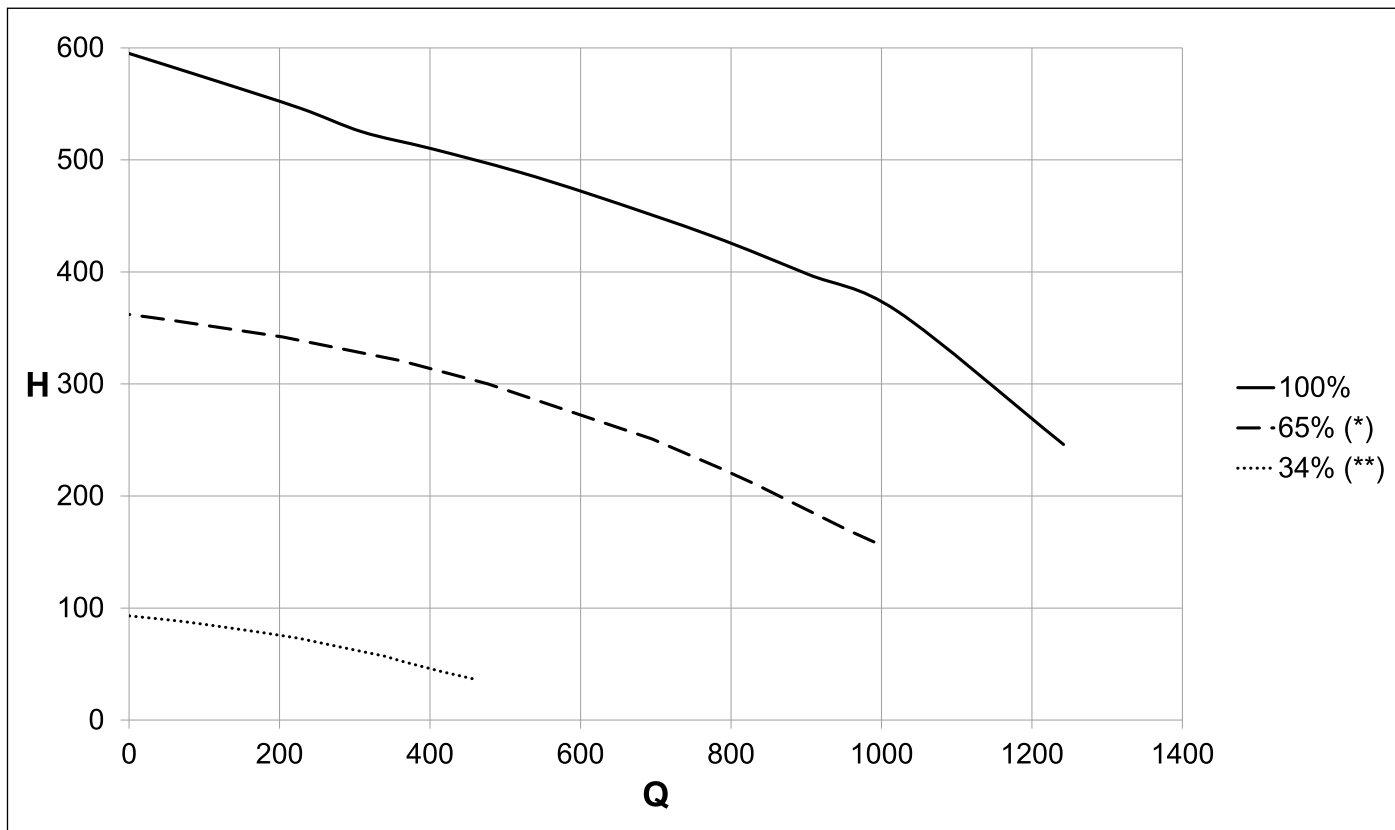


Fig. 23 Available head KC-KR-KRB 32

**Q** ..... Flow rate (l/h)

**H** ..... Available head (mbar)

(\*) Minimum curve that can be used in systems without hydraulic separator

(\*\*) Minimum curve that can be used in systems with hydraulic separator

### 3.19 Wiring diagrams

#### 3.19.1 Wiring diagram KC

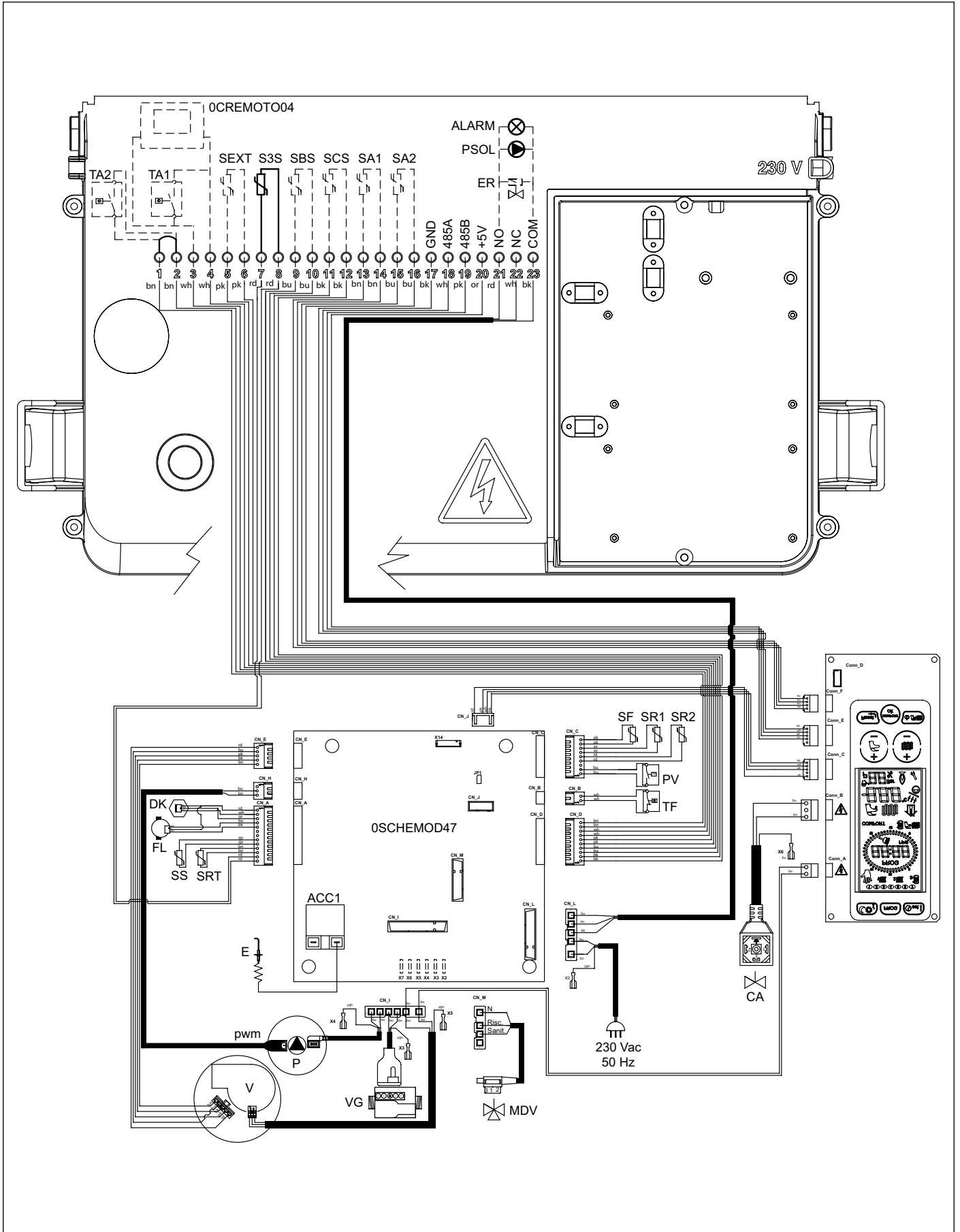


Fig. 24 Wiring diagram KC

**Internal connections**

- DK: ..... pressure transducer
- FL: ..... flow meter
- SS: ..... DHW NTC 'OUT' probe 10k Ohm at 25°C B=3435
- S3S: ..... DHW NTC 'IN' probe 10k Ohm at 25°C B=3435
- SRT: ..... return NTC temperature probe 10k Ohm at 25°C B=3435
- SR1-SR2: ..... CH NTC temperature probe 10k Ohm at 25°C B=3435
- SF: ..... flue gas NTC probe 10k Ohm at 25°C B=3435
- TF: ..... flue gas thermostat
- PV: ..... air pressure switch
- VG: ..... gas valve
- P: ..... boiler circulation pump
- PWM: ..... PMW signal cable for circulation pump
- MDV: ..... electric deviating valve
- E: ..... ignition/flame detection electrode
- V: ..... brushless fan
- ACC1: ..... ignition transformer
- CN\_A-CN\_M: ... Load/signal connectors
- X2-X7: ..... ground connectors

**Connections performed by the installer**

- 1-2: ..... TA2 - ambient thermostat 2
- 3-4: ..... OT or TA1 - Remote Control or ambient thermostat
- 5-6: ..... SEXT - external probe (10K Ohm B=3977)
- 9-10: ..... SBS - Solar water heater probe (PT1000)
- 11-12: ..... SCS - Solar collector probe (PT1000)
- 13-14: ..... SA1 - ambient probe 1
- 15-16: ..... SA2 - ambient probe 2
- 17-18-19-20: ... 485 port for connection of additional boards
  - 17: ..... GND
  - 18: ..... A
  - 19: ..... B
  - 20: ..... +5V
- 21-22-23: ..... Programmable relay
  - 21: ..... Phase (NO: normally open)
  - 22: ..... Phase (NC: normally closed)
  - 23: ..... Neutral (COMMON)

### 3.19.2 Wiring diagram for forced circulation solar system with combined boiler

#### Parameter setting

P03 : 1

P17 : 2

P18 : 1

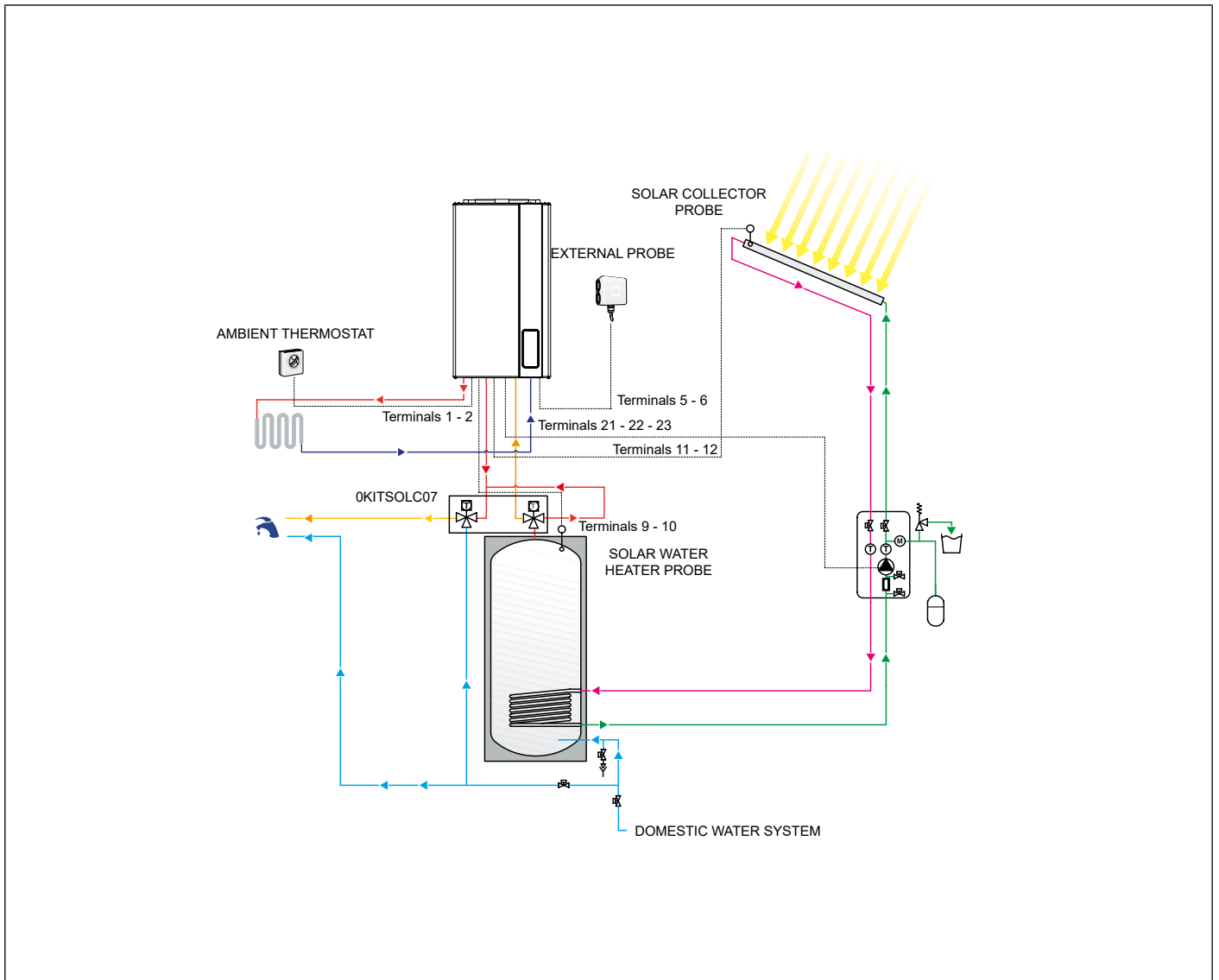


Fig. 25 Wiring diagram for forced circulation solar system with combined boiler

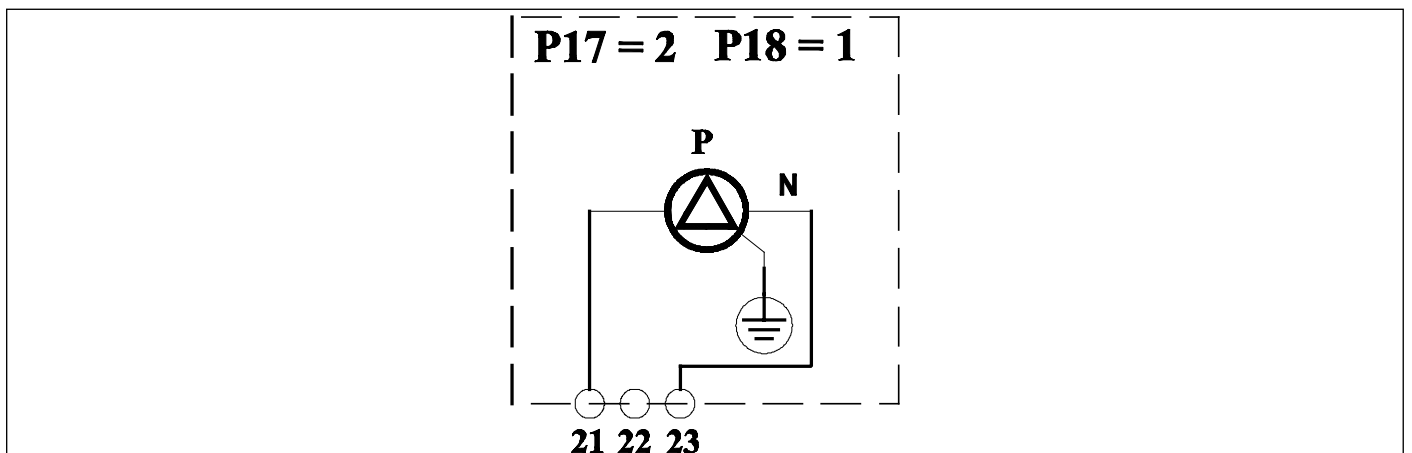


Fig. 26 Multifunction relay connection diagram



### 3.19.3 Wiring diagram for natural circulation solar system with combined boiler

#### Parameter setting

P03 : 1

P17 : 2

P18 : 0

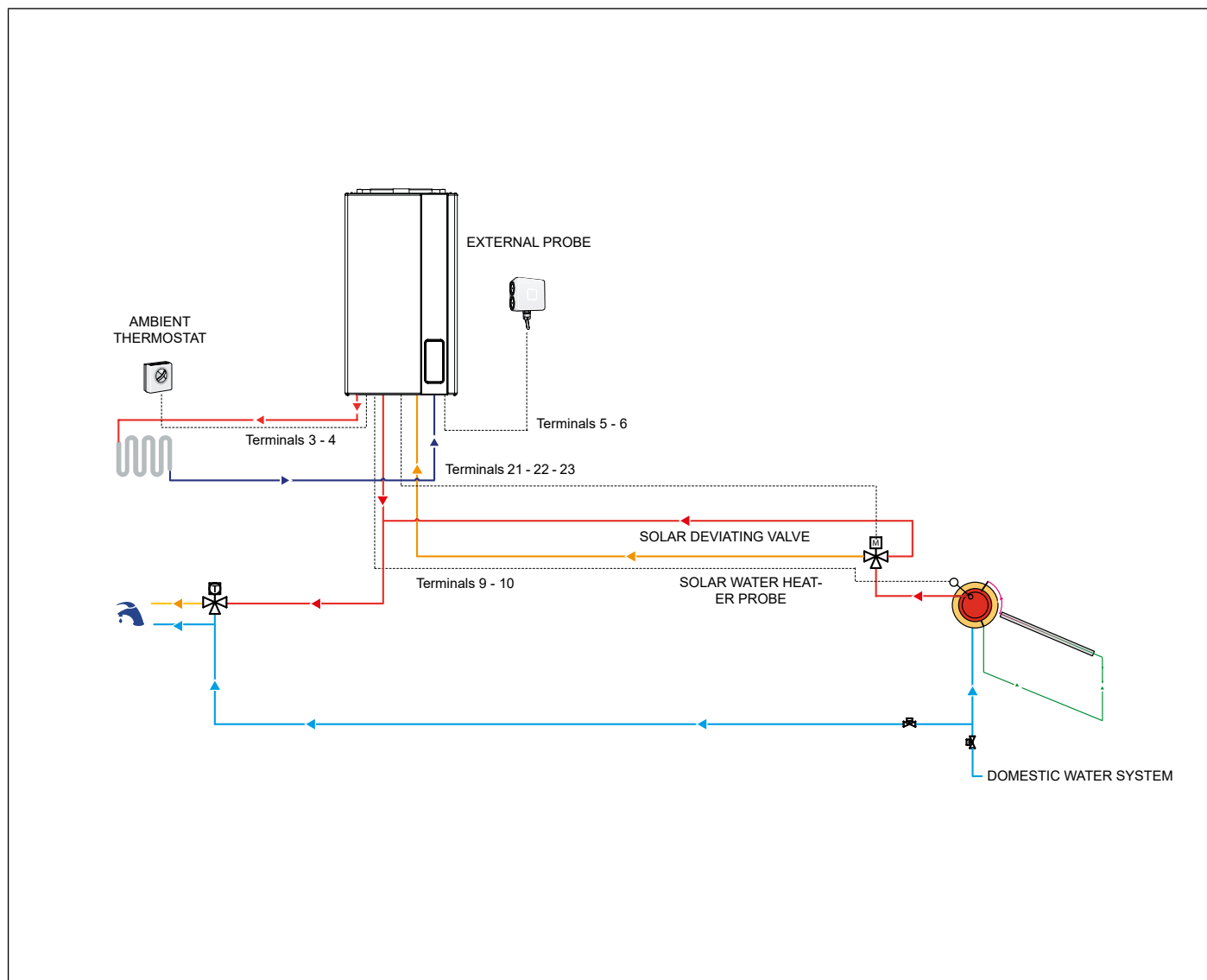


Fig. 27 Wiring diagram for natural circulation solar system with combined boiler

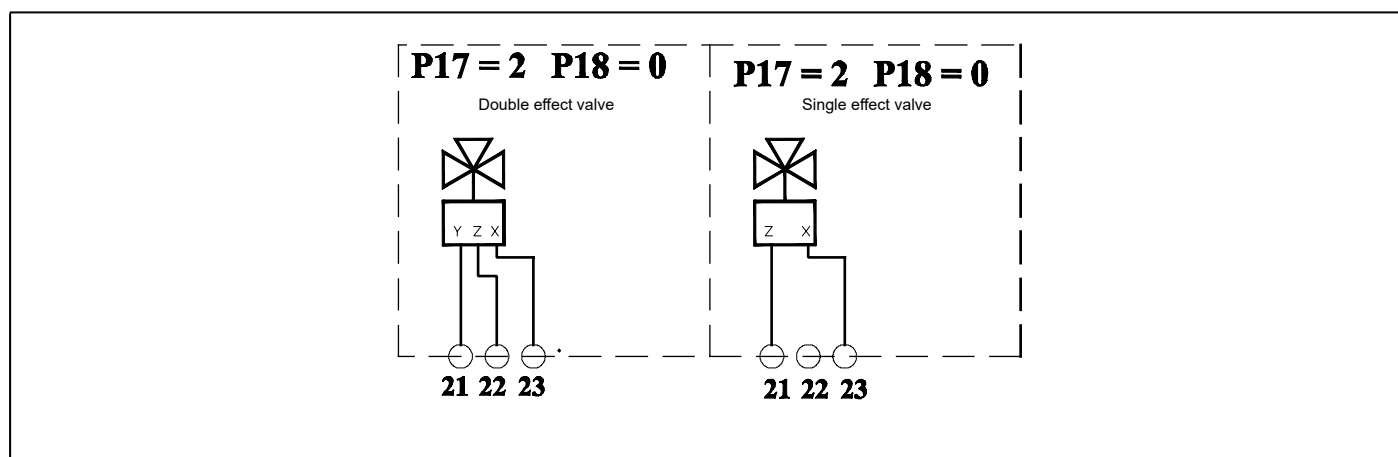


Fig. 28 Multifunction relay connecting diagram (X = neutral; Y = to boiler; Z = to collector)

3.19.4 Wiring diagram KR

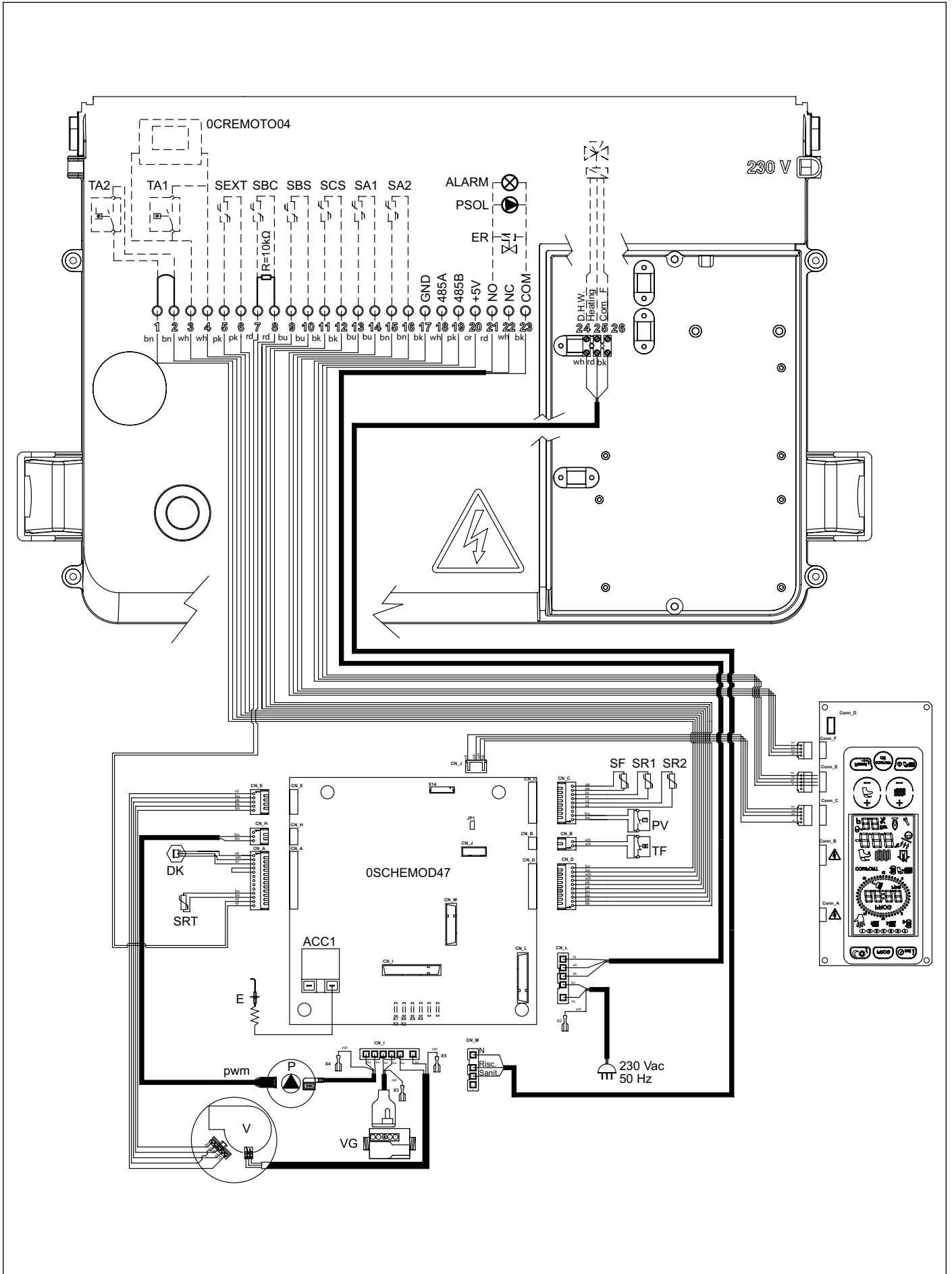


Fig. 29 Wiring diagram KR

**Internal connections**

- DK: ..... pressure transducer
- SRT: ..... return NTC temperature probe 10k Ohm at 25°C B=3435
- SR1-SR2: ..... CH NTC temperature probe 10k Ohm at 25°C B=3435
- SF: ..... flue gas NTC probe 10k Ohm at 25°C B=3435
- TF: ..... flue gas thermostat
- PV: ..... air pressure switch
- VG: ..... gas valve
- P: ..... boiler circulation pump
- PWM: ..... PMW signal cable for circulation pump
- E: ..... ignition/flame detection electrode
- V: ..... brushless fan
- ACC1: ..... ignition transformer
- CN\_A-CN\_M: ... Load/signal connectors
- X2-X7: ..... ground connectors

**Connections performed by the installer**

- 1-2: ..... TA2 - ambient thermostat 2
- 3-4: ..... OT or TA1 - Remote Control or ambient thermostat
- 5-6: ..... SEXT - external probe (10K Ohm B=3977)
- 7-8: ..... SBC - Boiler water heater probe (10K Ohm B=3435)
- 9-10: ..... SBS - Solar water heater probe (PT1000)
- 11-12: ..... SCS - Solar collector probe (PT1000)
- 13-14: ..... SA1 - ambient probe 1
- 15-16: ..... SA2 - ambient probe 2
- 17-18-19-20: ... 485 port for connection of additional boards
  - 17: ..... GND
  - 18: ..... A
  - 19: ..... B
  - 20: ..... +5V
- 21-22-23: ..... Programmable relay
  - 21: ..... Phase (NO: normally open)
  - 22: ..... Phase (NC: normally closed)
  - 23: ..... Neutral (COMMON)
- 24-25-26: ..... 3-way deviating valve
  - 24: ..... DHW (neutral, NC)
  - 25: ..... heating (neutral, NO)
  - 26: ..... phase (COMMON)

### 3.19.5 Forced circulation solar system with CH only boiler wiring diagram

#### Parameter setting

**P03** : 3

**P17** : 2

**P18** : 1

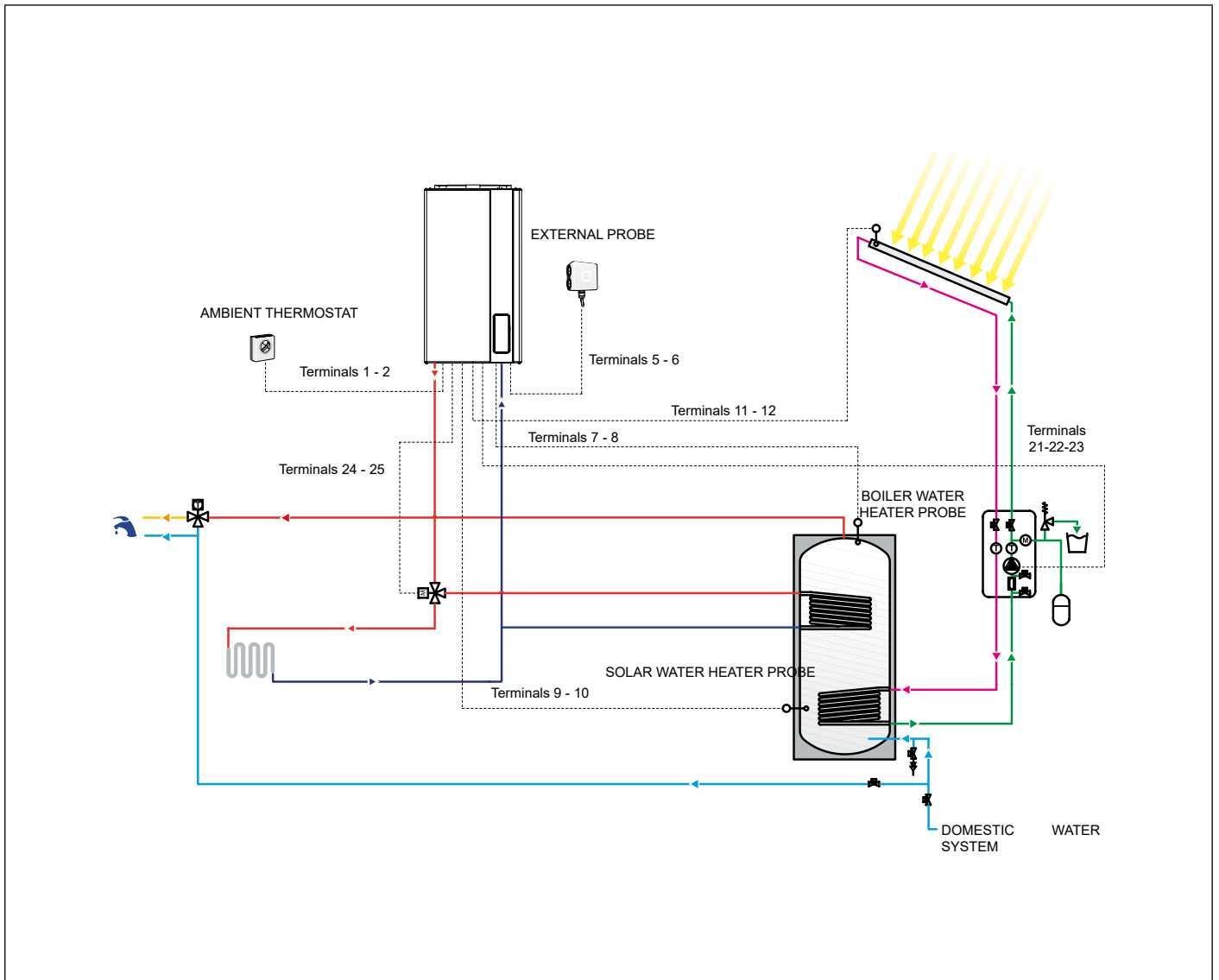


Fig. 30 Forced circulation solar system with CH only boiler wiring diagram

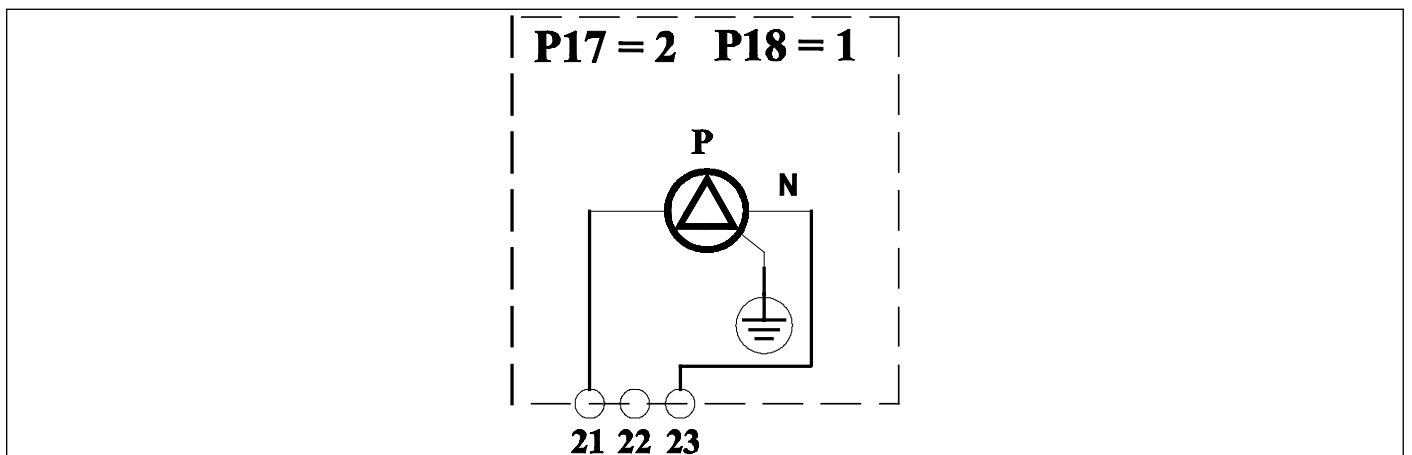


Fig. 31 Multifunction relay connection diagram

3.19.6 Wiring diagram KRB

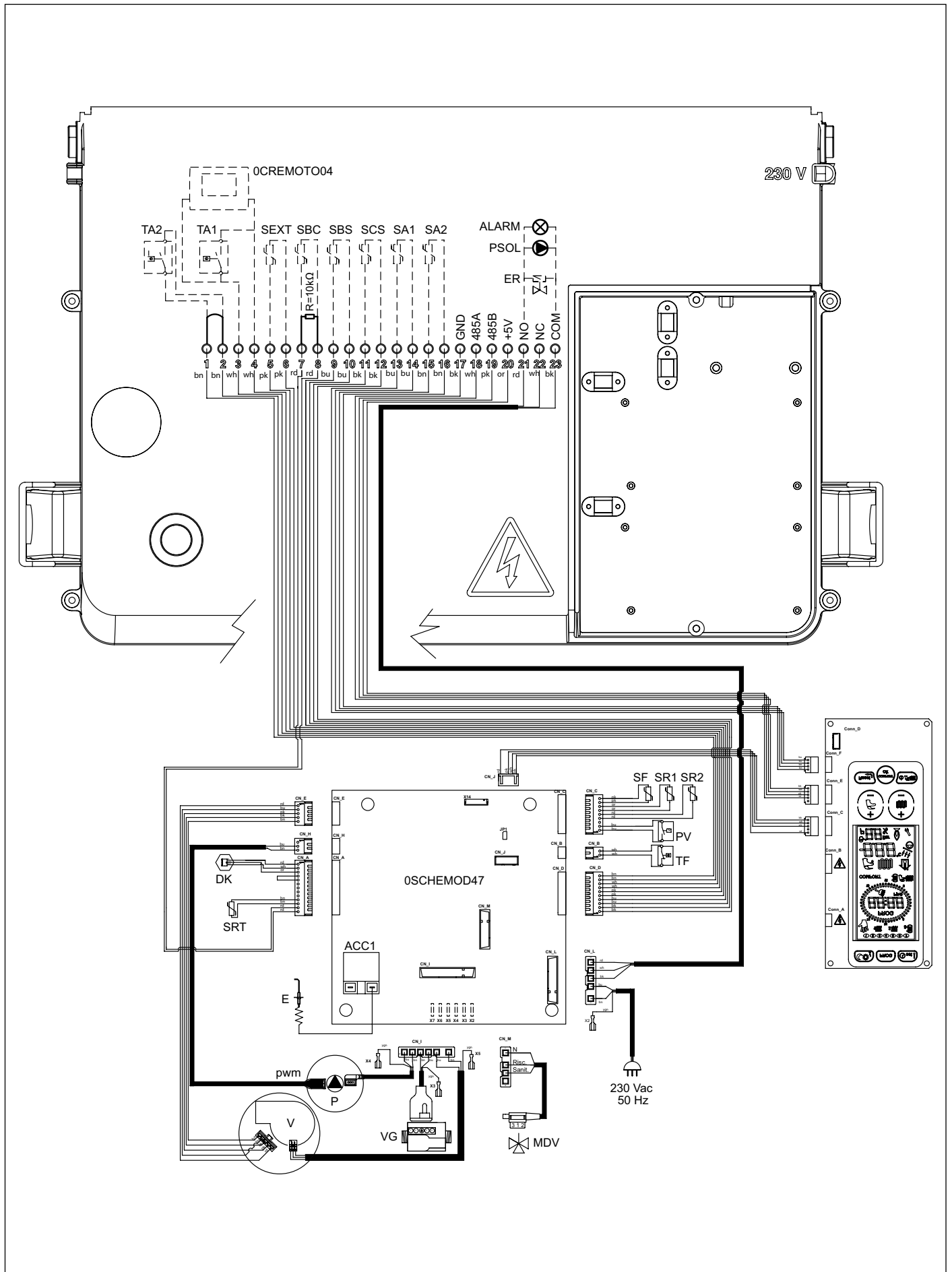


Fig. 32 Wiring diagram KRB

### **Internal connections**

**DK:** ..... pressure transducer  
**SRT:** ..... return NTC temperature probe 10k Ohm at 25°C B=3435  
**SR1-SR2:** ..... CH NTC temperature probe 10k Ohm at 25°C B=3435  
**SF:** ..... flue gas NTC probe 10k Ohm at 25°C B=3435  
**TF:** ..... flue gas thermostat  
**PV:** ..... air pressure switch  
**VG:** ..... gas valve  
**P:** ..... boiler circulation pump  
**PWM:** ..... PWM signal cable for circulation pump  
**MDV:** ..... electric deviating valve  
**E:** ..... ignition/flame detection electrode  
**V:** ..... brushless fan  
**ACC1:** ..... ignition transformer  
**CN\_A-CN\_M:** .. Load/signal connectors  
**X2-X7:** ..... ground connectors

### **Connections performed by the installer**

**1-2:** ..... TA2 - ambient thermostat 2  
**3-4:** ..... OT or TA1 - Remote Control or ambient thermostat  
**5-6:** ..... SEXT - external probe (10K Ohm B=3977)  
**7-8:** ..... SBC - Boiler water heater probe (10K Ohm B=3435)  
**9-10:** ..... SBS - Solar water heater probe (PT1000)  
**11-12:** ..... SCS - Solar collector probe (PT1000)  
**13-14:** ..... SA1 - ambient probe 1  
**15-16:** ..... SA2 - ambient probe 2  
**17-18-19-20:** ... 485 port for connection of additional boards  
    **17:** ..... GND  
    **18:** ..... A  
    **19:** ..... B  
    **20:** ..... +5V  
**21-22-23:** ..... Programmable relay  
    **21:** ..... Phase (NO: normally open)  
    **22:** ..... Phase (NC: normally closed)  
    **23:** ..... Neutral (COMMON)

### 3.19.7 Solar collector freeze protection function

Solar collector freeze protection is enabled by setting parameter **P24** = 1. With this function, solar pump is activated as soon as solar collector probe detects a temperature of 4° C

### 3.19.8 Collector heat transfer function

This function prevents that solar collectors in stagnation state are exposed to high thermal stresses.


With the boiler in SUMMER, WINTER or CH ONLY mode, if the temperature read by solar collector probe is between 110°C and 115°C (editable with parameter **P22**) and the temperature measured by the solar water heater probe is below 93 °C, solar pump is enabled to fill water heater. Solar pump operation is disabled as soon as solar collector temperature goes below 108 °C or solar water heater probe detects a temperature above 95°C.

### 3.19.9 Water heater cooling function

This function consists in cooling water heater down to the temperature value set by the user by transferring excess heat from the boiler to the solar collector.

With the boiler in SUMMER, WINTER or CH ONLY mode, if water heater temperature is 2°C higher than set-point temperature and collector probe temperature is 6°C lower than solar water heater probe temperature (editable with parameter **P20**), solar pump is enabled to cool water heater. Function is interrupted as soon as water heater temperature reaches the set-point value set by the user, or when solar collector probe temperature is 3°C lower than solar water heater probe temperature (editable with parameter **P21**). Function can be disabled with parameter **P26** (**P26** = 1 enabled; **P26** = 0 disabled).

### 3.19.10 Solar mode operation and faults

When solar pump is active, symbol  appears on the display. If solar collector probe or solar water heater probe are faulty, error codes **E24** and **E28** will be displayed, respectively. Solar pump will be turned off.

### 3.19.11 Multifunction relay setting diagrams

The control panel features a multifunction relay, to be set through the parameter **P17-TSP17**

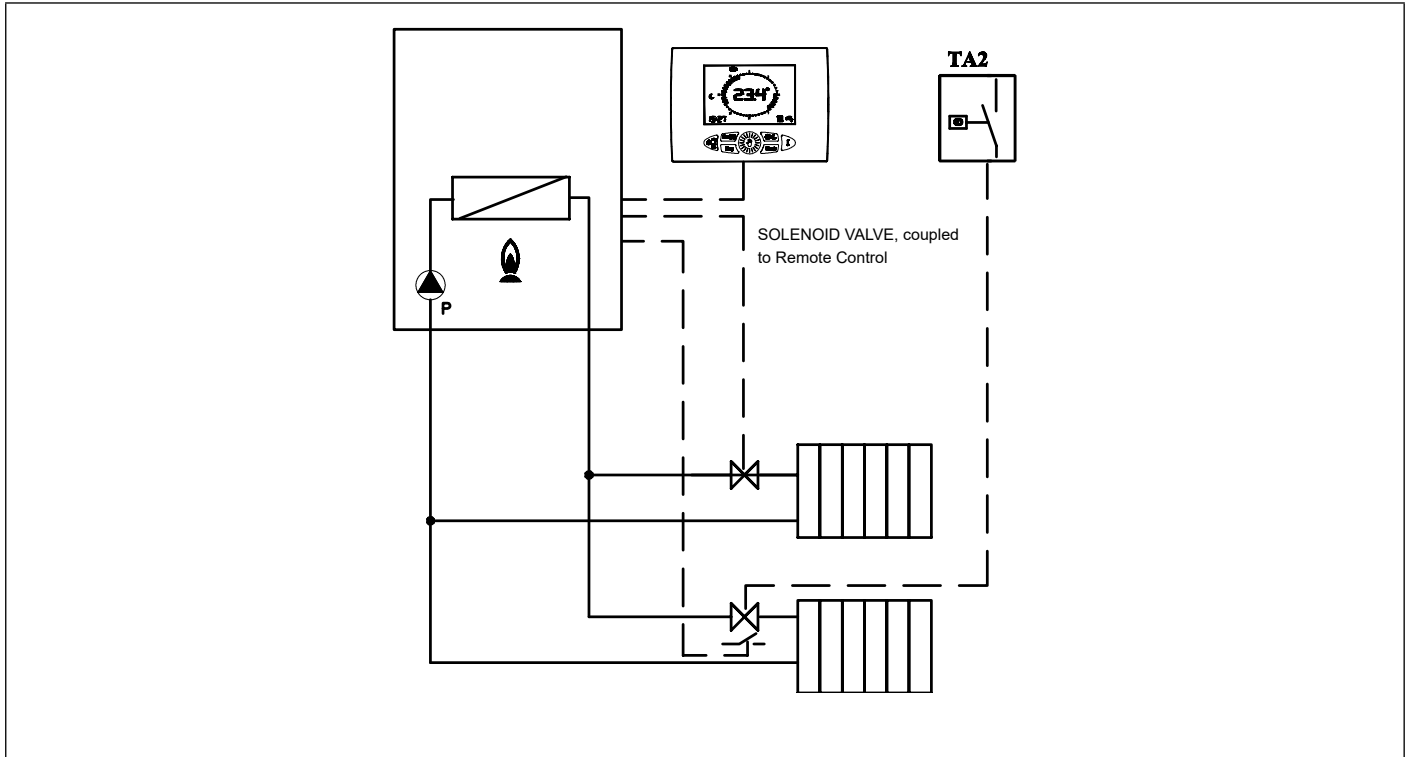


Fig. 33 Relay with remote control and TA2

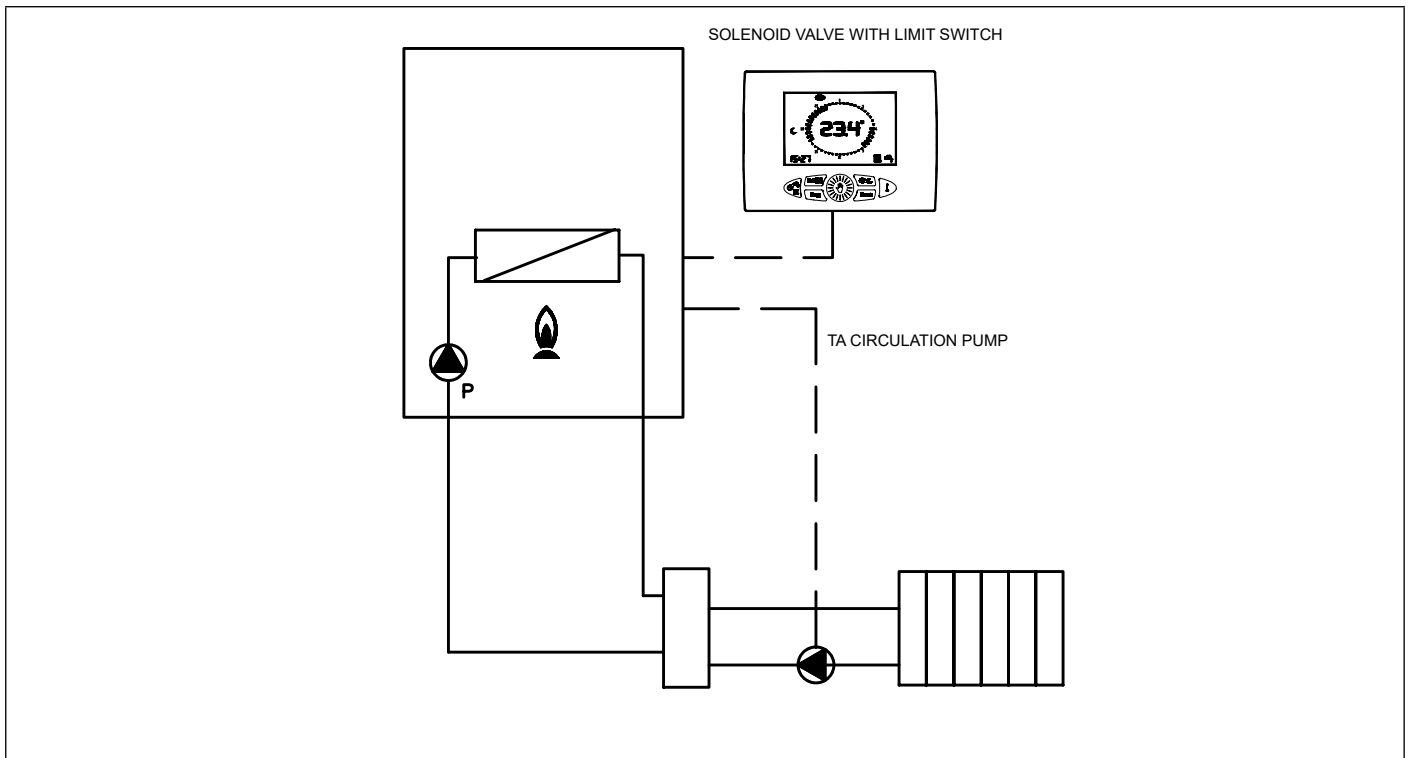


Fig. 34 Relay with remote request (P17=1)



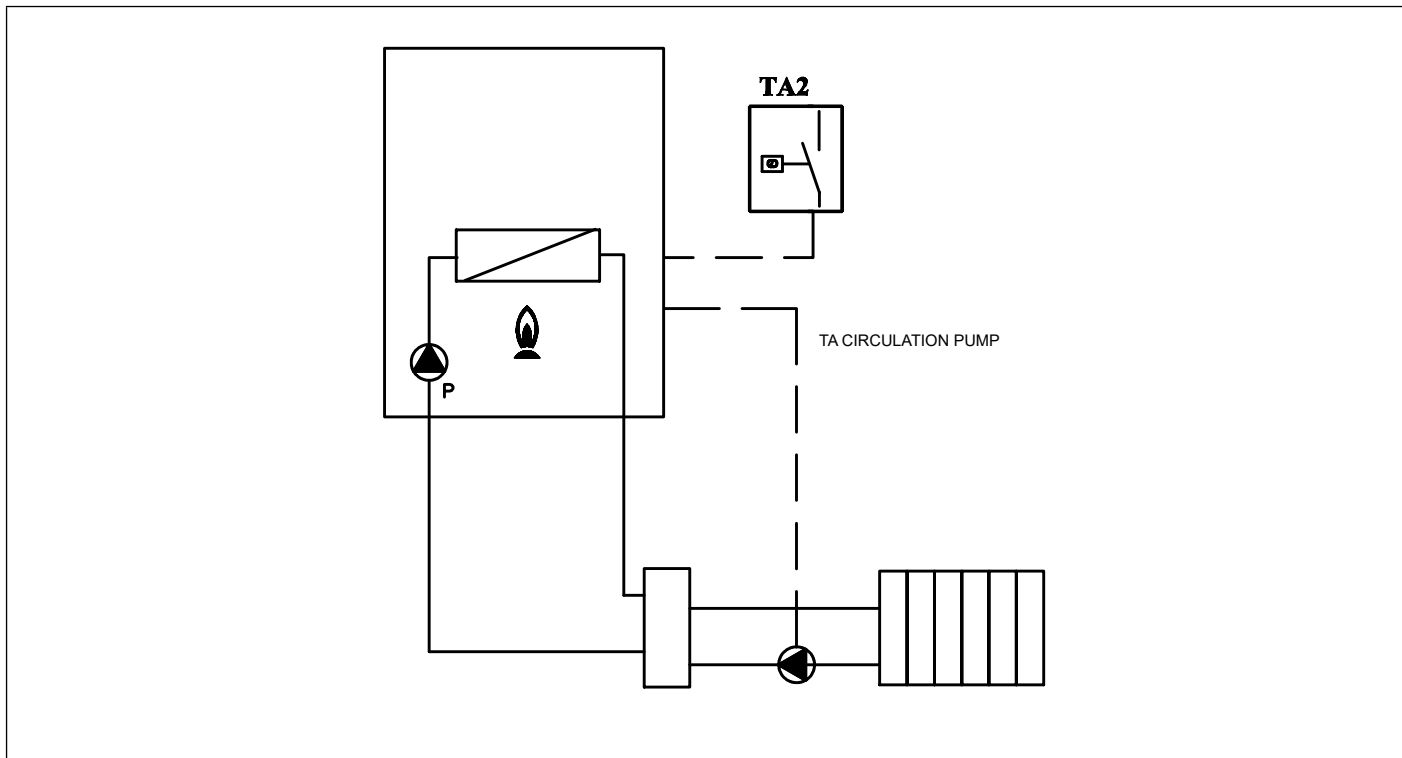


Fig. 35 Relay with TA2 request (P17 = 3)

DIAGRAM PARAMETER SETTING (SOLAR PLANT EXCLUDED)	P17
Error signalling relay	0
Relay controlled by TA1 or by the Remote Control	1
Relay controlled by TA2 or by the interface	3

Tab. 19 Parameter setting

### 3.19.12 Relationship between temperature and nominal resistance of all NTC probes (B=3435)

T (°C)	0	2	4	6	8
0	27203	24979	22959	21122	19451
10	17928	16539	15271	14113	13054
20	12084	11196	10382	9634	8948
30	8317	7736	7202	6709	6254
40	5835	5448	5090	4758	4452
50	4168	3904	3660	3433	3222
60	3026	2844	2674	2516	2369
70	2232	2104	1984	1872	1767
80	1670	1578	1492	1412	1336
90	1266	1199	1137	1079	1023

Tab. 20 Relationship between "Temperature and Nominal resistance" for temperature probes

## 3.20 Adaptation to other gas types and burner adjustment



### WARNING

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**This boiler is built to run on the type of gas specified on the packaging and on the boiler rating plate. Any later transformation is to be exclusively carried out by qualified personnel, using manufacturer designed accessories and following the procedure and adjustment instructions for an accurate boiler setting-up.**

---

### 3.20.1 Switching from NATURAL GAS to PROPANE

- Disconnect the boiler from the electric power supply.
- Remove boiler outer front panel.
- Loosen the screws securing combustion chamber front panel to frame, then remove panel.
- Loosen the screw securing intake pipe to mixer, and remove pipe (see Fig. 36 Intake pipe).
- Disconnect the gas pipe from the mixer (see Fig. 36 Intake pipe).
- Loosen the three socket head screws, and remove the mixer (see Fig. 37 Mixer).
- Loosen the two retaining screws, and slide out mixer plastic body (see Fig. 38 Mixer plastic body).
- Using a 6 mm Allen wrench, loosen the two mixer nozzles (see Fig. 38 Mixer plastic body).
- Screw the new nozzles for propane listed in Tab. 22 Diameter of nozzles - diaphragms (mm), taking care to drive them fully home, without tightening.
- Only for KC/KR/KRB 32 versions, insert the 7.2 mm diaphragm on the outlet of the gas valve.



### WARNING

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**In case the nozzle idles when reaching the bottom of the nozzle threaded seat, it means that the thread is damaged and perfect sealing is not ensured. The whole mixer shall be replaced.**

---

- To refit the plastic body (Venturi), insert it inside mixer and secure it in place with the retaining screws. Take care not to damage the O-rings assembled on plastic body ends (see Fig. 38 Mixer plastic body) and to respect the assembling direction (see Fig. 39 Assembling direction).
- Refit the reassembled mixer onto the fan with the socket head screws, making sure to insert the O-ring between mixer and fan (see Fig. 38 Mixer plastic body).
- Reconnect boiler to electric power supply, and open the gas cock.
- Access the programming page and set parameters **P4-P5-P6-P7-P8-P9** to the values for propane gas, as shown in Tab. 13 Complete list of parameters - I.
- Adjust the gas valve (see par. *Gas valve setting* on page 77).

### 3.20.2 Switching from PROPANE to NATURAL GAS

- Disconnect the boiler from the electric power supply.
- Remove boiler outer front panel.
- Loosen the screws securing combustion chamber front panel to frame, then remove panel.
- Loosen the screw securing intake pipe to mixer, and remove pipe (see Fig. 36 Intake pipe).
- Disconnect the gas pipe from the mixer (see Fig. 36 Intake pipe).
- Loosen the three socket head screws, and remove the mixer (see Fig. 37 Mixer).
- Loosen the two retaining screws, and slide out mixer plastic body (see Fig. 38 Mixer plastic body).
- Using a 6 mm Allen wrench, loosen the two mixer nozzles (see Fig. 38 Mixer plastic body).
- Screw the new nozzles for natural gas listed in Tab. 22 Diameter of nozzles - diaphragms (mm), taking care to drive them fully home, without tightening.
- Only for KC/KR/KRB 32 versions, remove the 7.2 mm diaphragm on the outlet of the gas valve.



#### WARNING

**In case the nozzle idles when reaching the bottom of the nozzle threaded seat, it means that the thread is damaged and perfect sealing is not ensured. The whole mixer shall be replaced.**

- To refit the plastic body (Venturi), insert it inside mixer and secure it in place with the retaining screws. Take care not to damage the O-rings assembled on plastic body ends (see Fig. 38 Mixer plastic body) and to respect the assembling direction (see Fig. 39 Assembling direction).
- Refit the reassembled mixer onto the fan with the socket head screws, making sure to insert the O-ring between mixer and fan (see Fig. 38 Mixer plastic body).
- Reconnect boiler to electric power supply, and open the gas cock.
- Access the programming page and set parameters **P4-P5-P6-P7-P8-P9** to the values for natural gas, as shown in Tab. 13 Complete list of parameters - I.
- Adjust the gas valve (see par. *Gas valve setting* on page 77).

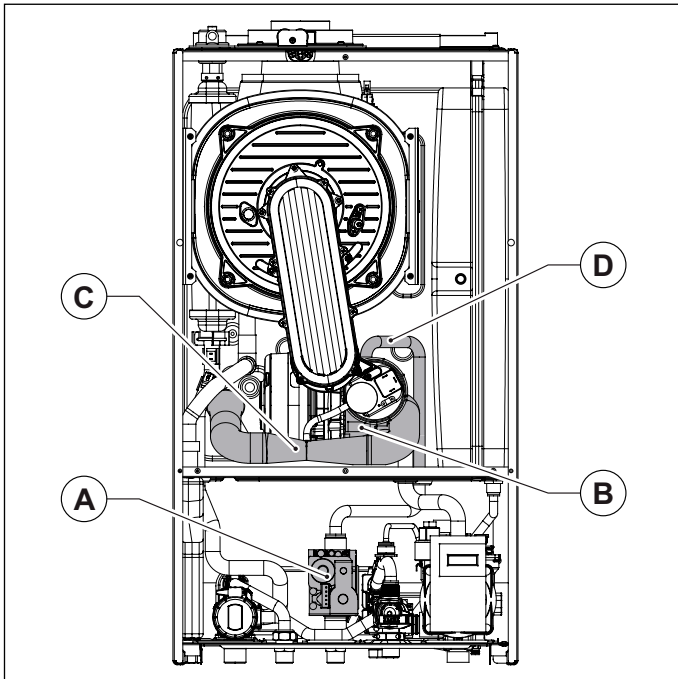


Fig. 36 Intake pipe

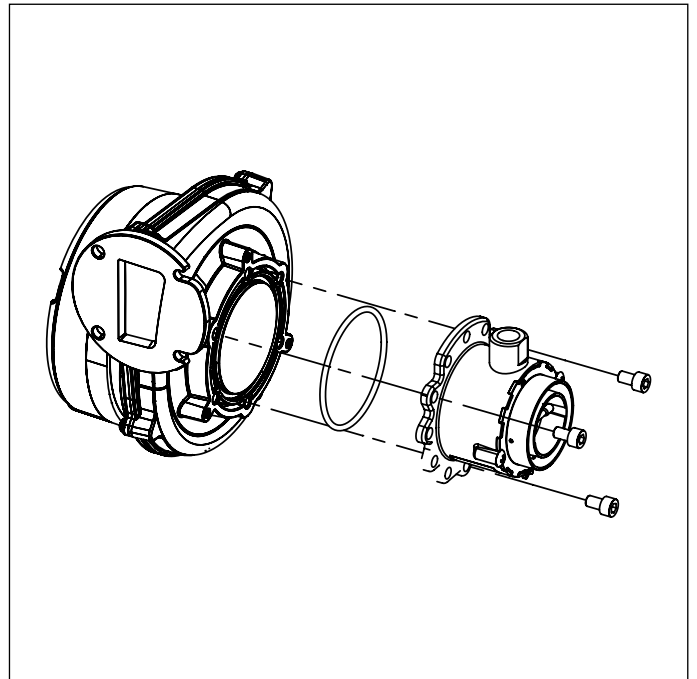


Fig. 37 Mixer

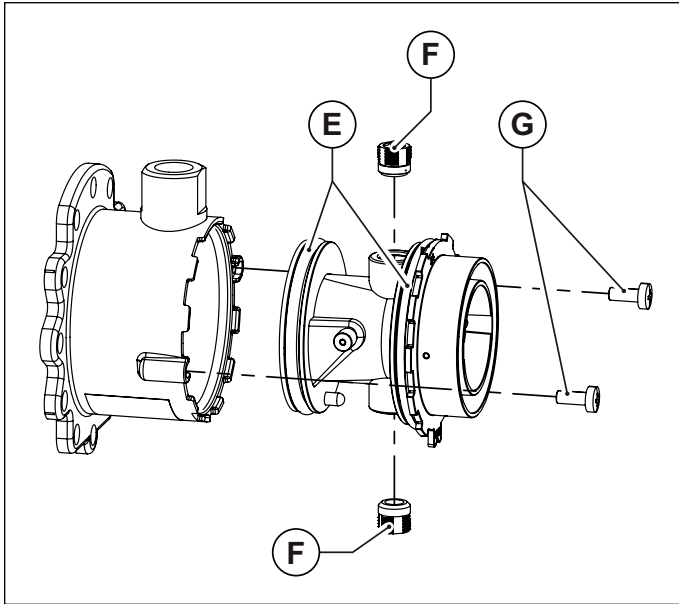


Fig. 38 Mixer plastic body

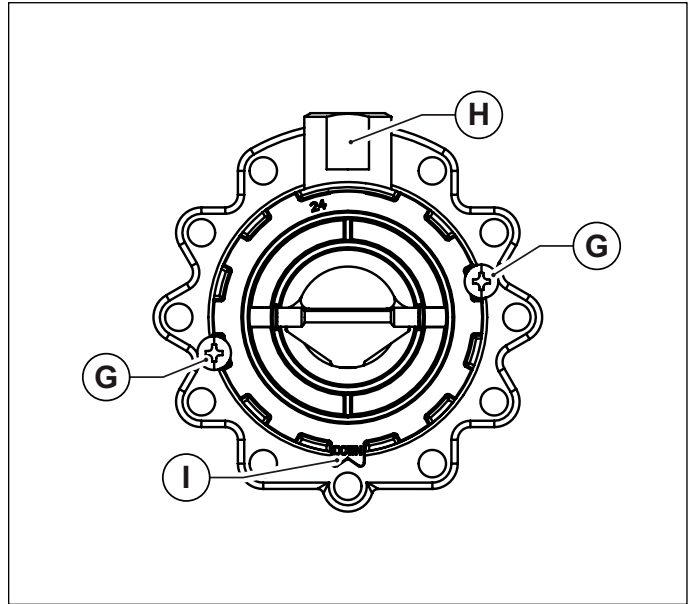






Fig. 39 Assembling direction


- A. Gas valve
- B. Mixer
- C. Air intake
- D. Gas pipe
- E. O-ring
- F. Nozzles
- G. Venturi to mixer retaining screws
- H. Gas fitting
- I. Direction tab

### 3.20.3 Gas valve setting

#### Maximum heating output adjustment

- Make sure that the ambient thermostat (optional), if fitted, is set to **ON**.
- Select the "heating" mode on the control panel pressing key  n times until symbol  is displayed.
- Start the 'flue cleaning' function by keeping  key pressed until symbol  stops flashing. Boiler switches to max. output operation.
- If a gas switching has been made, access the programming page and set the parameters **P0-P4-P5-P6-P7-P8-P9** based on the output and on the supply gas, as specified in Tab. 13 Complete list of parameters - I.
- Set flue gas CO<sub>2</sub> content by turning the ratio adjuster **B** (see Fig. 40 Adjusting CO<sub>2</sub> value) and ensure that reading falls within the limits of Tab. 21 Flue CO<sub>2</sub> content. Let boiler flue cleaning function on and continue with the next point "Minimum heating output adjustment" .

#### Minimum heating output adjustment

- Set boiler min. output operation by keeping - **DHW** button pressed until the value corresponding to fan min. speed for the output and boiler gas is displayed (refer to Tab. 13 Complete list of parameters - I).
- Boiler switches to min. output operation.
- Set flue gas CO<sub>2</sub> content by turning the offset control **C** (see Fig. 40 Adjusting CO<sub>2</sub> value) and ensure that reading falls within the limits of Tab. 21 Flue CO<sub>2</sub> content.
- Keep key  pressed to end the flue cleaning function.

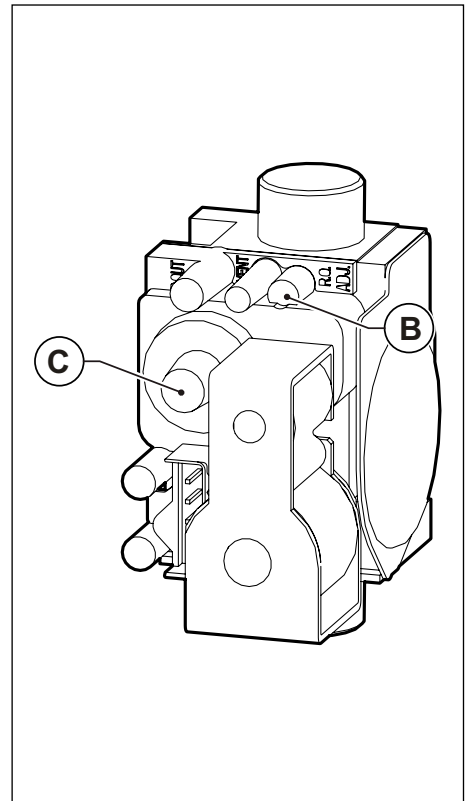


Fig. 40 Adjusting CO<sub>2</sub> value

Model	Flue CO <sub>2</sub> value Max. output <sup>(1)</sup> [%]	Flue CO <sub>2</sub> value Min. output [%]
12 kW Natural gas	9.0 ± 0.3	9.3 ± 0.3
12 kW Propane	10.0 ± 0.3	10.3 ± 0.3
24 kW Natural gas	9.0 ± 0.3	9.3 ± 0.3
24 kW Propane	10.0 ± 0.3	10.0 ± 0.3
28 kW Natural gas	9.0 ± 0.3	9.3 ± 0.3
28 kW Propane	10.0 ± 0.3	10.3 ± 0.3
32 kW Natural gas	9.0 ± 0.3	9.3 ± 0.3
32 kW Propane	10.0 ± 0.3	10.0 ± 0.3

Tab. 21 Flue CO<sub>2</sub> content

Model	Natural gas	Propane
12 kW	3,05	2,50
24 kW	3,70	3,00
28 kW	4,00	3,30
32 kW	4,45	3.55 + diaphragm Ø 7.2

Tab. 22 Diameter of nozzles - diaphragms (mm)

## 4. Testing the boiler

### 4.1 Preliminary checks

Before testing the boiler, it is recommended to check the following:

- the flue gas venting duct and the relative terminal are installed in conformity with the instructions: **with the boiler operating, there must be no leakage of combustion by-products from any of the gaskets.**
- the supply power to the boiler must be 230 V ~ 50 Hz;
- the system is correctly filled with water (pressure gauge reading 1 to 1.3 bar);
- any shut-off cocks in the system pipes are open;
- the mains gas type is correct for the boiler calibration: convert the boiler to the available gas when necessary; this operation must only be performed by qualified technical personnel;
- the gas supply cock is open;
- **there are no fuel gas leaks;**
- the main switch installed ahead of the boiler is turned on;
- the 3-bar safety valve is not stuck;
- there are no water leaks;
- the condensate trap installed on the boiler is discharging condensate correctly and is not stuck.



#### WARNING

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**Should the boiler not be installed in compliance with the prevailing laws and standards, notify the system supervisor and do not test the boiler.**

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### 4.2 Switching on and switching off

To switch the boiler on and off, refer to the “**Instructions for the User**”.

## 5. Maintenance



### WARNING

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**Any maintenance (and repair) work must only be carried out by qualified personnel.**

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The user is strongly advised to have the product serviced and repaired by a service centre or qualified personnel. Appropriate boiler maintenance ensures efficient operation, environment preservation, and safety for people, animals and objects.

**Maintenance operations must be carried out at least once a year.**



### WARNING

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**Disconnect electric power supply before starting any maintenance procedure, involving replacement of components and/or cleaning inside parts of boiler.**

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### 5.1 Maintenance schedule

Maintenance operations include check and cleaning procedures. In particular:

#### ***Inspections and checks***

- Check general integrity of the boiler.
- Check boiler and network gas supply for leakage.
- Check gas supply pressure to boiler.
- Check boiler ignition sequence.
- Check boiler combustion parameters by flue gas analysis.
- Check the condition and seal integrity of the flue gas venting pipes.
- Check the state of combustion fan.
- Check integrity of safety devices of the boiler in general.
- Check for water leaks and oxidised areas on the boiler's couplings.
- Check efficiency of the system safety valves.
- Check expansion vessel filling pressure.
- Check correct draining of condensate from the condensate trap installed on the boiler.

#### ***The following cleaning is to be done***

- Clean the general interior of the boiler.
- Clean the gas nozzles.
- Clean the air intake and flue gas venting circuits.
- Clean the heat exchanger.
- Clean the condensate trap and discharge ducts.

#### ***When checking the boiler for the very first time, also verify:***

- Boiler room suitability.
- Diameter and length of flue gas system ducts.
- Boiler installation in accordance to the instructions in this manual.



### WARNING

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**Should the boiler not operate correctly, while not posing danger to people, animals or property, notify the system supervisor both verbally and in writing.**

---

### 5.2 Combustion analysis

The combustion parameters of the boiler, which have to be checked in order to determine efficiency and emissions, must be measured in compliance with applicable legislation and standards.

## 6. Decommissioning, disassembly and disposal



### Warning

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**If you decide to definitively decommission the boiler, have decommissioning, disassembly and disposal procedures carried out by qualified personnel, only.**

**The user is not authorised to carry out such operations.**

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Decommissioning, disassembly and disposal operations must be performed with boiler cold and disconnected from gas and power mains.

The materials the boiler is made of can all be recycled.

Once disassembled, boiler must be disposed of in accordance with the national prevailing regulations.



## 7. Malfunctions, possible causes and solutions

### 7.1 Troubleshooting

BOILER STATUS	MALFUNCTION	PROBABLE CAUSE	User's tasks	Qualified personnel's tasks	
E01*	Burner does not ignite.	Gas supply failure.	Check gas supply. Check gas supply cock opening or gas network safety valve intervention.		
		Gas valve is disconnected.	Contact qualified personnel	Reconnect it.	
		Gas valve is faulty.	Contact qualified personnel	Replace it.	
		The electronic board is faulty.	Contact qualified personnel	Replace it.	
	Burner does not ignite: no spark.	Ignition electrode is faulty.	Contact qualified personnel	Replace the electrode.	
		Ignition transformer is faulty	Contact qualified personnel	Replace the ignition transformer.	
		Electronic board does not ignite. It is faulty.	Contact qualified personnel	Replace electronic board.	
	Burner ignites for a few seconds and goes off.	Electronic board does not detect flame: inverted phase and neutral.	Contact qualified personnel	Verify correct neutral and phase connection.	
		Detection electrode cable is interrupted.	Contact qualified personnel	Reconnect or replace cable.	
		Detection electrode is faulty.	Contact qualified personnel	Replace the electrode.	
		Electronic board does not detect flame: it is faulty.	Contact qualified personnel	Replace electronic board.	
		Ignition heat input setting is too low.	Contact qualified personnel	Increase it	
		Minimum heat input is not set correctly.	Contact qualified personnel	Check burner setting.	
E02*	Flow temperature exceeded the max. allowed value.	Circulation pump is faulty.	Contact qualified personnel	Replace it.	
		Circulation pump is seized.	Contact qualified personnel	Check pump electrical connection.	
E03*	Flue thermostat triggering.	Poor flue draught.	Contact qualified personnel	Check air intake or flue gas venting system and vent grilles in the boiler room.	
		Flue vent / air intake duct is obstructed.	Contact qualified personnel	Check for any duct obstruction, and eliminate it.	
		Flue gas thermostat is faulty.	Contact qualified personnel	Replace it.	

BOILER STATUS	MALFUNCTION	PROBABLE CAUSE	User's tasks	Qualified personnel's tasks
E04**	CH system water pressure is low.	The system has been recently bled.	Fill the system (see section <b>Boiler shut-down</b> ). If the error occurs again several times, contact a qualified Service Centre or qualified personnel.	
		The system is leaking.	Check system.	
		Pressure transducer is disconnected.	Contact qualified personnel	Reconnect it.
		Pressure transducer is faulty.	Contact qualified personnel	Replace it.
E05**	Flow probe failure.	Flow probe is electrically disconnected.	Contact qualified personnel	Reconnect it.
		Flow probe faulty.	Contact qualified personnel	Replace it.
E06**	DHW probe failure (KC).	DHW probe is electrically disconnected.	Contact qualified personnel	Reconnect it.
		DHW probe faulty.	Contact qualified personnel	Replace it.
E07**	Flue gas probe failure.	Flue probe is electrically disconnected.	Contact qualified personnel	Reconnect it.
		Flue probe is faulty.	Contact qualified personnel	Replace it.
E08	Automatic filling procedure failure.	System pressure is not enough for filling (not enough water inside the system or no water at all).	Contact qualified personnel	Restore system pressure.
		Solenoid valve is obstructed.	Contact qualified personnel	Remove any obstruction inside the solenoid valve.
		Solenoid valve is faulty.	Contact qualified personnel	Replace it.
E09	System pressure is too close to the max. limit.	During manual filling, a system pressure too close to the safety valve drain value has been restored.	Progressively drain the system until the error symbol disappears.	
E12**	DHW inlet probe failure (KC).	Probe is disconnected.	Contact qualified personnel	Reconnect it.
		Probe is faulty.	Contact qualified personnel	Replace it.
E12**	Water heater probe (KR/KRB with optional external water heater fitted with NTC probe)	Probe is disconnected.	Contact qualified personnel	Reconnect it.
		Probe is faulty.	Contact qualified personnel	Replace it.

<b>BOILER STATUS</b>	<b>MALFUNCTION</b>	<b>PROBABLE CAUSE</b>	<b>User's tasks</b>	<b>Qualified personnel's tasks</b>
E15**	Return probe failure.	Probe is disconnected.	Contact qualified personnel	Reconnect it.
		Probe is faulty.	Contact qualified personnel	Replace it.
E24**	Solar collector probe failure.	Probe is disconnected.	Contact qualified personnel	Reconnect it.
		Probe is faulty.	Contact qualified personnel	Replace it.
E27**	Solar valve probe failure.	Probe is disconnected.	Contact qualified personnel	Reconnect it.
		Probe is faulty.	Contact qualified personnel	Replace it.
E28**	Solar water heater probe failure.	Probe is disconnected.	Contact qualified personnel	Reconnect it.
		Probe is faulty.	Contact qualified personnel	Replace it.
E31**	Remote Control connection failure (only shown on Remote Control display).	The Remote Control is not connected to boiler board.	Contact qualified personnel	Reconnect it.
		Remote control faulty.	Contact qualified personnel	Replace it.
		Boiler board is faulty.	Contact qualified personnel	Replace it.
E35**	Safety Thermostat triggering to protect the mixed "zone 2" (with zone kit "OKITZONE05" installed, only).	Mixer valve is faulty.	Contact qualified personnel	Replace it.
		Thermostat is disconnected.	Contact qualified personnel	Reconnect it.
		Thermostat is faulty	Contact qualified personnel	Replace it.
E36**	Flow probe failure on one of the installed zones.	Probe is disconnected.	Contact qualified personnel	Reconnect it.
		Probe is faulty.	Contact qualified personnel	Replace it.
E40*	Fan failure.	Fan disconnected.	Contact qualified personnel	Reconnect it.
		Fan faulty.	Contact qualified personnel	Replace it.
E41**	No communication between board and peripheral devices (panel interface and/or zone/solar boards).	Interface display is disconnected.	Contact qualified personnel	Reconnect it.
		Zone/solar boards are disconnected.	Contact qualified personnel	Reconnect them.
		Interface display and/or zone/solar boards are faulty.	Contact qualified personnel	Replace them.

<b>BOILER STATUS</b>	<b>MALFUNCTION</b>	<b>PROBABLE CAUSE</b>	<b>User's tasks</b>	<b>Qualified personnel's tasks</b>
E42	Solar system setting error.	Wrong boiler board or solar board setting parameters.	Contact qualified personnel	Check that the P03 and P18 parameter set values match with those specified on the reference tables.
E43	Zone configuration error (optional, if connected: Remote Control and ambient thermostat).	Wrong boiler board setting parameters.	Contact qualified personnel	Check that the P61 parameter set value matches with those specified on the reference tables.
E44**	Ambient probe 1 failure.	Ambient probe is disconnected.	Contact qualified personnel	Reconnect it.
		Ambient probe is faulty.	Contact qualified personnel	Replace it.
E45**	Ambient probe 2 failure.	Ambient probe is disconnected.	Contact qualified personnel	Reconnect it.
		Ambient probe is faulty.	Contact qualified personnel	Replace it.
E46	Pressure transducer failure.	Pressure transducer is disconnected.	Contact qualified personnel	Reconnect it.
		Pressure transducer is faulty.	Contact qualified personnel	Replace it.
E49	The interface does not work.	The interface is faulty.	Contact qualified personnel	Replace interface.
E80*	The $\Delta T$ between flow and return is not within the limits.	Flow and/or return probes are faulty.	Contact qualified personnel	Replace them.
		Obstructed bypass pipe.	Contact qualified personnel	Remove any obstructions, or replace the pipe.
		The bypass valve is not assembled or wrongly assembled.	Contact qualified personnel	Restore bypass valve correct assembling.
		Heat exchanger primary circuit is obstructed.	Contact qualified personnel	Clean or replace the exchanger.
E86*	Flow temperature increases too quickly.	Pump is seized.	Contact qualified personnel	Unseize the pump.
		Pump is faulty.	Contact qualified personnel	Replace it.
E87*	Return temperature increases too quickly.	Pump is seized.	Contact qualified personnel	Unseize the pump.
		Pump is faulty.	Contact qualified personnel	Replace it.
		Condensate trap is clogged.	Contact qualified personnel	Check and clear the condensate trap.
		Flue probe is faulty.	Contact qualified personnel	Replace it.

<b>BOILER STATUS</b>	<b>MALFUNCTION</b>	<b>PROBABLE CAUSE</b>	<b>User's tasks</b>	<b>Qualified personnel's tasks</b>
E89***	Faulty flue temperature value.	Flue probe on heat exchanger is faulty or damaged.	Contact qualified personnel	Replace it.
E98	The max. number of resets from the boiler interface has been reached.	Max. number of error reset attempts from boiler reached.	To reset the interface, disconnect boiler from power mains.	
E99	The max. number of resets from the Remote Control has been reached.	The user has reached the max. number of error reset attempts from the Remote Control.	To reset the interface, disconnect boiler from power mains.	

\* errors that can be reset by the user by keeping the **RESET** button pressed

\*\* self-resettable errors, they automatically reset as soon as the failure is fixed

\*\*\* errors that can be reset only by the Technical Service personnel

In case errors **E51**, **E52**, **E53**, **E73**, **E85**, **E89**, **E90** and **E91** might occur, contact a qualified service centre or personnel.

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Uff. Pubblicità Fondital IST 03 C 541 - 03 | Dicembre 2019 (12/2019)